

# The Leela Palace Udaipur

## Detail Listing of Service Request

From 01-Jan-2022 00:00:00 To 10-Nov-2022 23:59:59

Time	Expect	Finish	Extend	Exceed	Esc	Status	Job	Guest Name	Location	Service Item	Qty	Created By	Equipment	Assigned To	Closed By	
<b>Engineering</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>		
26-February-2022											26-February-2022 Total Qty : 1			26-February-2022 Total : 1		
15:44:18	15:44:18	00:00:00			5	Timeout	002376		PUBLIC AREA GROUND FLOOR	[PP] Back Area paint to be done	1 4	RAMMEG62		ENG ESC GM		
<b>Remark</b>																
03-March-2022											03-March-2022 Total Qty : 1			03-March-2022 Total : 1		
08:42:21	12:42:21	00:00:00			5	Timeout	002377		PUBLIC AREA GROUND FLOOR	[ELE] Pallet Bole lights to be replaced	1	PRASHA854		ENG ESC GM		
<b>Remark</b>																
05-March-2022											05-March-2022 Total Qty : 1			05-March-2022 Total : 1		
12:08:14	12:08:14	00:00:00			5	Timeout	002378		PUBLIC AREA GROUND FLOOR	[PP] Back Area paint to be done	1	jjoshi936		ENG ESC GM		
<b>Remark</b>																
09-March-2022											09-March-2022 Total Qty : 2			09-March-2022 Total : 2		
13:27:40	13:27:40	00:00:00			5	Timeout	002380		PUBLIC AREA THIRD FLOOR	[PP] Corridor ceiling paint	1	nankha955		ENG ESC GM		
<b>Remark</b>																
13-March-2022											13-March-2022 Total Qty : 1			13-March-2022 Total : 1		
13:16:33	14:16:33	00:00:00			0	Timeout	002379		PUBLIC AREA GROUND FLOOR	[ELE] Vaccum packaging Machine	1	ABHSIN723		NISAGA75 7		
<b>Remark</b>																
15-March-2022											15-March-2022 Total Qty : 5			15-March-2022 Total : 5		
09:49:43	10:49:43	00:00:00			3	Timeout	002383		PALACE WING 1st	[ELE] S Plunge pool to clean	1	nankha955		NISAGA75 7		
<b>Remark</b>																
12:56:00											12:56:00 Total Qty : 1			12:56:00 Total : 1		
12:56:00	12:56:00	00:00:00			5	Timeout	002386		PALACE WING 3rd	[PP] Back Area paint to be done	1	hknathu		ENG ESC GM		
<b>Remark</b>																
09:41:57											09:41:57 Total Qty : 1			09:41:57 Total : 1		
09:41:57	09:41:57	00:00:00			5	Timeout	002382		PUBLIC AREA GROUND FLOOR	[CV] Tiles cracked to be replaced	1	nankha955		ENG ESC GM		
<b>Remark</b>																
10:49:44											10:49:44 Total Qty : 1			10:49:44 Total : 1		
10:49:44	10:59:44	00:00:00			5	Timeout	002384		PALACE WING 1st	[ELE] Safe Battery Low	1	nankha955		ENG ESC GM		
<b>Remark</b>																

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Time	Expect	Finish	Extend	Exceed	Esc	Status	Job	Guest Name	Location	Service Item	Qty	Created By	Equipment	Assigned To	Closed By	
<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>		
15-March-2022 (Continue)											15-March-2022 Total Qty : 5			15-March-2022 Total : 5		
11:13:44	11:43:44	00:00:00			3	Timeout	002385		PALACE WING 1st	[TV] TV no picture	1	nankha955		NISAGA75	7	
<b>Remark</b>		Set up box to fix properly														
16-March-2022											16-March-2022 Total Qty : 10			16-March-2022 Total : 10		
08:35:04	09:35:04	00:00:00			3	Timeout	002387		PALACE WING 1st	[ELE] S Plunge pool to clean	1	hknathu		NISAGA75	7	
<b>Remark</b>		Pool cleaning required														
10:29:34	14:29:34	00:00:00			3	Timeout	002391		PUBLIC AREA SECOND FLOOR	[ELE] Pallet Bole lights to be replaced	1	hknathu		NISAGA75	7	
<b>Remark</b>		LW 2nd floor corridor switch plate need to be fixed														
10:35:07	22:35:07	00:00:00			5	Timeout	002392		PUBLIC AREA SECOND FLOOR	[CP] Door Glass broken	1	hknathu		ENG ESC GM		
<b>Remark</b>		Mirror banch strip need to be fixed														
15:23:44	15:43:44	00:00:00			5	Timeout	002396		PALACE WING 2nd	[PLUM] WC Choked	1	hknathu		ENG ESC GM		
<b>Remark</b>																
08:36:00	09:36:00	00:00:00			5	Timeout	002388		PALACE WING 1st	[ELE] S Plunge pool to clean	1	hknathu		ENG ESC GM		
<b>Remark</b>		Pool cleaning required														
08:36:43	09:36:43	00:00:00			3	Timeout	002389		PALACE WING 1st	[ELE] S Plunge pool to clean	1	hknathu		NISAGA75	7	
<b>Remark</b>		Pool cleaning required														
09:34:53	09:34:53	00:00:00			5	Timeout	002390		PALACE WING 1st	[PP] Back Area paint to be done	1	hknathu		ENG ESC GM		
<b>Remark</b>		Polisher required														
11:58:15	11:58:15	00:00:00			3	Timeout	002393		LAKE WING 2nd - C	[PP] Back Area paint to be done	1	hknathu		NISAGA75	7	
<b>Remark</b>		Window ledge paint touchup required														
13:54:11	13:54:11	00:00:00			3	Timeout	002394		LAKE WING 1st - B	[PP] Back Area paint to be done	1	hknathu		NISAGA75	7	
<b>Remark</b>		Paint and polishing touchup required														
14:26:39	15:26:39	00:00:00			3	Timeout	002395		LAKE WING 1st - B	[CP] Door handle broken	1	hknathu		NISAGA75	7	
<b>Remark</b>		Door handle loose														
17-March-2022											17-March-2022 Total Qty : 12			17-March-2022 Total : 12		

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Time	Expect	Finish	Extend	Exceed	Esc	Status	Job	Guest Name	Location	Service Item	Qty	Created By	Equipment	Assigned To	Closed By
<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>	
17-March-2022 (Continue)											17-March-2022 Total Qty : 12			17-March-2022 Total : 12	
09:45:23	10:45:23	00:00:00			5	Timeout	002397		PALACE WING 1st	[ELE] S Plunge pool to clean	1	hknathu		ENG ESC GM	
<b>Remark</b>															
11:41:32	12:11:32	00:00:00			3	Timeout	002398		PUBLIC AREA GROUND FLOOR	[EQIP] Exhaust not working	1	hknathu		NISAGA75 7	
<b>Remark</b> Bad smell is coming pls check exhaust															
12:32:20	12:42:20	00:00:00			3	Timeout	002399		PUBLIC AREA GROUND FLOOR	[ELE] Ceiling light fused	1	RAMMEG62 4		NISAGA75 7	
<b>Remark</b> Pre function entrance															
14:57:55	14:57:55	00:00:00			3	Timeout	002405		PALACE WING 3rd	[PP] Back Area paint to be done	1	hknathu		NISAGA75 7	
<b>Remark</b> Shower area window frame polishing required															
12:39:16	12:49:16	00:00:00			3	Timeout	002400		PUBLIC AREA SECOND FLOOR	[ELE] Ceiling light fused	1	hknathu		NISAGA75 7	
<b>Remark</b>															
16:40:09	17:40:09	00:00:00			5	Timeout	002407		PUBLIC AREA GROUND FLOOR	[ELE] S Plunge pool to clean	1	hknathu		ENG ESC GM	
<b>Remark</b>															
16:48:19	16:48:19	00:00:00			3	Timeout	002408		PUBLIC AREA GROUND FLOOR	[PP] Painter Required	1	hknathu		NISAGA75 7	
<b>Remark</b> Paint mark need to be remov from arrival portico.															
13:39:20	13:49:20	00:00:00			3	Timeout	002401		PUBLIC AREA GROUND FLOOR	[ELE] Ceiling light fused	1	hknathu		NISAGA75 7	
<b>Remark</b>															
13:52:01	14:52:01	00:00:00			3	Timeout	002402		PALACE WING 1st	[ELE] S Plunge pool to clean	1	nankha955		NISAGA75 7	
<b>Remark</b> Pool cleaning															
14:01:38	15:01:38	00:00:00			3	Timeout	002403		PALACE WING 1st	[ELE] S Plunge pool to clean	1	nankha955		NISAGA75 7	
<b>Remark</b> Pool to clean															
14:05:33	14:05:33	00:00:00			5	Timeout	002404		PUBLIC AREA FIRST FLOOR	[PP] Painter Required	1	nankha955		ENG ESC GM	
<b>Remark</b> Podium grill rusted , all required to paint															
15:35:16	15:35:16	00:00:00			3	Timeout	002406		PALACE WING 3rd	[PP] Back Area paint to be done	1	hknathu		NISAGA75 7	

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<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>		
17-March-2022 (Continue)											17-March-2022 Total Qty : 12			17-March-2022 Total : 12		
<b>Remark</b>																
20-March-2022											20-March-2022 Total Qty : 9			20-March-2022 Total : 3		
14:06:41	15:06:41	00:00:00			5	Timeout	002411		PUBLIC AREA GROUND FLOOR	[CP] Door stopper broken	1	hkmathu		ENG ESC GM		
<b>Remark</b>																
Banquet PFA door closer is broken																
12:45:52	12:45:52	00:00:00			5	Timeout	002410		PUBLIC AREA GROUND FLOOR	[PP] Painter Required	1	hkmathu		ENG ESC GM		
<b>Remark</b>																
15:13:57	15:23:57	00:00:00			5	Timeout	002412		PUBLIC AREA GROUND FLOOR	[ELE] Ceiling light fused	7	hkmathu		ENG ESC GM		
<b>Remark</b>																
21-March-2022											21-March-2022 Total Qty : 4			21-March-2022 Total : 4		
13:51:32	13:51:32	18:07:26			0	Completed	002415		PUBLIC AREA FIRST FLOOR	[PP] Painter Required	1	nankha955		Painter Group	AMJKHA523	
<b>Remark</b>																
Interconnecting corridor canopy pipes rusted																
10:56:32	11:11:32	17:18:07		06:06:35	5	Completed	002413		LAKE WING 3rd - A	[ELE] Switch Off the Lights	1	nankha955		ENG ESC GM	VIKGUR916	
<b>Remark</b>																
305 door bell cover to fix																
<b>Action Taken</b>																
In progress																
16:24:51	16:34:51	17:13:55		00:39:04	2	Completed	002416		PALACE WING 2nd	[ELE] Guest Bath room light fused	1	nankha955		BHASIN76 2	VIKGUR916	
<b>Remark</b>																
Vanity mirror strip to fix																
13:13:43	13:13:43	11:10:22			0	Completed	002414		LAKE WING 3rd - A	[PP] Corridor celing paint	1	nankha955		Painter Group	JACVAR090	
<b>Remark</b>																
301 shaft door to close																
22-March-2022											22-March-2022 Total Qty : 10			22-March-2022 Total : 10		
07:59:06	08:09:06	13:17:09		05:08:03	4	Completed	002420		PUBLIC AREA GROUND FLOOR	[ELE] Ceiling light fused	1	hkmathu		parbaj958	RANRAY863	
<b>Remark</b>																
07:59:14	07:59:14	00:00:00			5	Timeout	002421		PUBLIC AREA GROUND FLOOR	[ELE] Fountain light fused	1	nankha955		ENG ESC GM		
<b>Remark</b>																
Fountain wire hanging																
07:37:36	07:47:36	08:33:22		00:45:46	2	Completed	002417		PUBLIC AREA FIRST FLOOR	[ELE] Ceiling light fused	1	hkmathu		BHASIN76 2	RANRAY863	
<b>Remark</b>																
WC area ceiling light fuse																

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<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>		
22-March-2022 (Continue)											22-March-2022 Total Qty : 10			22-March-2022 Total : 10		
13:22:25	14:22:25	21:00:04		06:37:39	0	Completed	002418		PALACE WING 1st	[ELE] S Plunge pool to clean	1	nankha955		Electrician Group	AMJKHA523	
<b>Remark</b> Pool to clean , ,																
07:56:24	08:56:24	13:17:34		04:21:10	4	Completed	002419		PALACE WING 1st	[ELE] S Plunge pool to clean	1	nankha955		parbaj958	RANRAY863	
<b>Remark</b> Pool to clean Supervisor VIKRAM GURJAR changes deadline. Remarks []																
08:07:23	08:07:23	09:33:33			0	Completed	002422		LAKE WING 1st - C	[PP] Back Area paint to be done	1	hknathu		Painter Group	JACVAR090	
<b>Remark</b> Towel rack polishing required																
09:30:50	10:00:50	09:45:50			0	Completed	002423		LAKE WING 3rd - A	[TV] TV no power supply	1	nankha955		Electrician Group	RANRAY863	
<b>Remark</b> STB to fix																
09:30:50	10:00:50	10:37:37		00:36:47	2	Completed	002424		LAKE WING 3rd - A	[TV] TV no picture	1	nankha955		BHASIN76 2	RANRAY863	
<b>Remark</b> STB to fix																
09:32:11	09:42:11	10:37:14		00:55:03	2	Completed	002425		LAKE WING 1st - C	[ELE] Ceiling light fused	1	hknathu		BHASIN76 2	RANRAY863	
<b>Remark</b> Bed side table lamp bulb fuse																
12:22:15	13:22:15	12:31:52			0	Completed	002426		LAKE WING 1st - B	[PLUM] Staff wash room wash basin choked	1	hknathu		Plumber Group	MALPAT794	
<b>Remark</b> 111 wash basin choked																
23-March-2022											23-March-2022 Total Qty : 13			23-March-2022 Total : 13		
14:01:34	14:21:34	14:14:51			0	Completed	002427		LAKE WING 1st - A	[PLUM] WC Choked	1	hknathu		Plumber Group	MALPAT794	
<b>Remark</b> WC water continues																
15:20:32	16:20:32	15:25:17			0	Completed	002429		LAKE WING 1st - C	[AC] AC temperature not maintained	1	hknathu		Electrician Group	RANRAY863	
<b>Remark</b>																
18:31:15	19:31:15	20:01:07		00:29:52	1	Completed	002430		PALACE WING 1st	[ELE] Lighting - Ceiling	1	RAMBHA67 3		DUTY ENGINEER ESC 1	YASJOS927	
<b>Remark</b> Read light blinking																
18:31:51	19:31:51	19:24:45			0	Completed	002431		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67 3		Electrician Group	VIKGUR916	

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<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>	
23-March-2022 (Continue)											23-March-2022 Total Qty : 13			23-March-2022 Total : 13	
<b>Remark</b>															
Overflow req															
18:34:21	19:34:21	19:25:03			0	Completed	002432		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67		Electrician Group	VIKGUR916
<b>Remark</b>															
Pool cleaning req															
18:40:10	18:40:10	09:37:52			0	Completed	002433		PALACE WING 1st	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090
<b>Remark</b>															
Balcony wall paint req															
15:05:14	16:05:14	00:00:00			5	Timeout	002428		LAKE WING 1st - C	[PLUM] Staff wash room wash basin choked	1	hknathu		ENG ESC GM	
<b>Remark</b>															
Adapter required															
19:19:19	19:49:19	19:32:25			0	Completed	002437		PALACE WING 3rd	[TV] TV no picture	1	RAMBHA67		Electrician Group	YASJOS927
<b>Remark</b>															
Adapter required															
19:24:48	19:34:48	19:26:43			0	Completed	002438		LAKE WING 3rd - B	[ELE] Ceiling light fused	1	hknathu		Electrician Group	VIKGUR916
<b>Remark</b>															
Bed room area ceiling light fuse															
19:25:54	20:25:54	19:59:06			0	Completed	002439		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67		Electrician Group	VIKGUR916
<b>Remark</b>															
Netting															
18:41:32	19:41:32	19:24:19			0	Completed	002434		PALACE WING 2nd	[CP] Door handle broken	1	RAMBHA67		Carpenter Group	VIKGUR916
<b>Remark</b>															
Sliding door handle loose															
18:42:40	19:12:40	00:00:00			5	Timeout	002435		PALACE WING 3rd	[PLUM] Toilet flush water dirty	1	RAMBHA67		ENG ESC GM	
<b>Remark</b>															
Helfauset pipe leakage															
18:49:27	18:49:27	09:38:12			0	Completed	002436		PALACE WING 3rd	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090
<b>Remark</b>															
Wooden floor scratches polishing req															
24-March-2022											24-March-2022 Total Qty : 28			24-March-2022 Total : 28	
08:56:30	09:56:30	00:00:00			5	Timeout	002440		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67		ENG ESC GM	
<b>Remark</b>															
Pool cleaning															
11:09:00	11:09:00	11:48:11			0	Completed	002443		PUBLIC AREA GROUND FLOOR	[PP] Painter Required	1	hknathu		Painter Group	JACVAR090
<b>Remark</b>															
Arrival portico painter Polisher required															

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<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>		
24-March-2022 (Continue)											24-March-2022 Total Qty : 28			24-March-2022 Total : 28		
10:57:34	11:57:34	12:09:31		00:11:57	1	Completed	002441		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67		DUTY ENGINEER ESC 1	RANRAY863	
<b>Remark</b>		Pool to clean														
10:57:44	10:57:44	11:48:33			0	Completed	002442		PUBLIC AREA GROUND FLOOR	[PP] Painter Required	1	hknathu		Painter Group	JACVAR090	
<b>Remark</b>		Lobby center table polishing required														
11:29:50	11:39:50	12:40:54		01:01:04	0	Completed	002445		PALACE WING 1st	[ELE] Lamp fused	1	RAMBHA67		Electrician Group	RANRAY863	
<b>Remark</b>		Bedside lamp bulb fused userid 261 reopen job - Bedside lamp fused dated 3/24/2022 12:19:54 PM														
11:16:14	11:26:14	12:09:10		00:42:56	2	Completed	002444		PUBLIC AREA GROUND FLOOR	[ELE] Ceiling light fused	1	hknathu		BHASIN76 2	RANRAY863	
<b>Remark</b>		Lobby to banquet pathway														
12:14:21	12:14:21	15:18:17			0	Completed	002447		PALACE WING 3rd	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090	
<b>Remark</b>		Polishing req														
12:15:01	12:15:01	14:56:25			0	Completed	002448		PALACE WING 3rd	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090	
<b>Remark</b>		Polishing req.														
12:15:26	12:15:26	14:55:51			0	Completed	002449		PALACE WING 3rd	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090	
<b>Remark</b>		Polishing req														
12:15:54	12:15:54	14:55:22			0	Completed	002450		PALACE WING 2nd	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090	
<b>Remark</b>		Polishing req														
12:16:25	12:16:25	14:54:37			0	Completed	002451		PALACE WING 2nd	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090	
<b>Remark</b>		Polishing req														
11:36:30	11:46:30	11:48:40		00:02:10	1	Completed	002446		PUBLIC AREA GROUND FLOOR	[EQIP] Plug top burned	1	hknathu		DUTY ENGINEER ESC 1	RANRAY863	
<b>Remark</b>		Dinning alfresco switch plate need to be fixed														
13:26:30	14:26:30	18:46:28		04:19:58	4	Completed	002454		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67		parbaj958	VIKGUR916	
<b>Remark</b>		Pool cleaning														

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<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>		
24-March-2022 (Continue)											24-March-2022 Total Qty : 28			24-March-2022 Total : 28		
13:26:31	13:26:31	14:54:03			0	Completed	002455		PALACE WING 1st	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090	
<b>Remark</b> Paint polish touchup req																
12:38:41	12:38:41	14:04:56		01:26:15	2	Completed	002452		PUBLIC AREA GROUND FLOOR	[PP] Painter Required	1	hknathu		BHASIN76 2	JACVAR090	
<b>Remark</b> Dinning room paint polishing touchup required																
13:27:35	14:27:35	14:05:24			0	Completed	002456		PALACE WING 1st	[ELE] Street lights not working	1	RAMBHA67		Electrician Group	RANRAY863	
<b>Remark</b> All lights to check																
12:39:08	13:09:08	12:46:36			0	Completed	002453		PALACE WING 2nd	[TV] TV no picture	1	RAMBHA67		Electrician Group	RANRAY863	
<b>Remark</b> Tv not working																
18:45:10	19:45:10	00:00:00			5	Timeout	002457		PALACE WING 1st	[ELE] S Plunge pool to clean	1	hknathu		ENG ESC GM		
<b>Remark</b>																
20:03:41	20:03:41	12:21:49			0	Completed	002463		PALACE WING 3rd	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090	
<b>Remark</b> Aminity tray polish req.																
20:05:27	20:05:27	11:03:16			0	Completed	002464		PALACE WING 3rd	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090	
<b>Remark</b> Wooden floor polishing																
20:07:48	20:07:48	00:00:00			5	Timeout	002465		PUBLIC AREA THIRD FLOOR	[PP] Painter Required	1	RAMBHA67		ENG ESC GM		
<b>Remark</b> Wall filling and paint req																
18:53:38	19:53:38	00:00:00			5	Timeout	002458		PALACE WING 1st	[ELE] S Plunge pool to clean	1	hknathu		ENG ESC GM		
<b>Remark</b>																
19:59:12	20:14:12	20:33:06		00:18:54	1	Completed	002459		PALACE WING 3rd	[ELE] Switch Off the Lights	1	RAMBHA67		DUTY ENGINEER R ESC 1	KULDIP914	
<b>Remark</b> Wardrobe switch plate broken need to change																
20:01:03	21:01:03	00:00:00			5	Timeout	002460		PALACE WING 3rd	[CP] Door handle broken	1	RAMBHA67		ENG ESC GM		
<b>Remark</b> Washroom sliding door handle loose																



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## Detail Listing of Service Request

From 01-Jan-2022 00:00:00 To 10-Nov-2022 23:59:59

Time	Expect	Finish	Extend	Exceed	Esc	Status	Job	Guest Name	Location	Service Item	Qty	Created By	Equipment	Assigned To	Closed By	
<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>		
24-March-2022 (Continue)											24-March-2022 Total Qty : 28			24-March-2022 Total : 28		
20:01:03	20:31:03	20:10:37			0	Completed	002461		PALACE WING 3rd	[ELE] Socket out of order	1	RAMBHA67		Electrician Group	VIKGUR916	
<b>Remark</b>		Adapter required														
20:02:19	20:22:19	07:40:01		11:17:42	0	Completed	002462		PALACE WING 3rd	[PLUM] WC Choked	1	RAMBHA67		Plumber Group	MALPAT794	
<b>Remark</b>		Wc seat loose userid 261 reopen job - Wc seat loose Not completed yet dated 3/24/2022 8:11:30 PM														
20:07:49	21:07:49	20:12:05			0	Completed	002466		PUBLIC AREA THIRD FLOOR	[AC] AC not cold	1	RAMBHA67		Electrician Group	VIKGUR916	
<b>Remark</b>		Ac not effective														
20:26:38	20:36:38	20:31:19			0	Completed	002467		PALACE WING 3rd	[CP] Door cannot close	1	RAMBHA67		Carpenter Group	VIKGUR916	
<b>Remark</b>		Wardrobe sliding door														
25-March-2022											25-March-2022 Total Qty : 30			25-March-2022 Total : 30		
13:03:36	13:13:36	13:17:35		00:03:59	1	Completed	002482		LAKE WING 1st - B	[EQIP] Plug top burned	1	hknathu		DUTY ENGINEER R ESC 1	KULDIP914	
<b>Remark</b>		Switch plate is broken														
13:56:30	14:06:30	14:06:49		00:00:19	1	Completed	002483		LAKE WING 1st - B	[ELE] Guest Bath room light fused	1	hknathu		DUTY ENGINEER R ESC 1	YASJOS927	
<b>Remark</b>		Shaving mirror bulb fuse														
14:13:10	15:13:10	14:28:50			0	Completed	002484		LAKE WING 3rd - B	[CP] Door handle broken	1	hknathu		Carpenter Group	VIKGUR916	
<b>Remark</b>																
14:52:15	14:52:15	15:17:09			0	Completed	002493		PALACE WING 2nd	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090	
<b>Remark</b>		Polishing														
14:55:24	15:55:24	15:04:21			0	Completed	002494		PALACE WING 2nd	[AC] AC not cold	1	RAMBHA67		Electrician Group	YASJOS927	
<b>Remark</b>																
18:29:12	19:29:12	18:54:10			0	Completed	002497		LAKE WING 1st - C	[PLUM] Staff wash room wash basin choked	1	hknathu		Plumber Group	VIKGUR916	
<b>Remark</b>		Wash basin choked														
08:56:34	08:56:34	11:04:02			0	Completed	002474		PALACE WING 3rd	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090	

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## Detail Listing of Service Request

From 01-Jan-2022 00:00:00 To 10-Nov-2022 23:59:59

Time	Expect	Finish	Extend	Exceed	Esc	Status	Job	Guest Name	Location	Service Item	Qty	Created By	Equipment	Assigned To	Closed By
<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>	
25-March-2022 (Continue)											25-March-2022 Total Qty : 30			25-March-2022 Total : 30	
<b>Remark</b>															
Polishing and gutai work															
09:57:55	09:57:55	14:27:33			0	Completed	002479		PUBLIC AREA GROUND FLOOR	[PP] Painter Required	1	hknathu		Painter Group	JACVAR090
<b>Remark</b>															
11:36:57	11:46:57	12:02:35		00:15:38	1	Completed	002480		PUBLIC AREA GROUND FLOOR	[ELE] Ceiling light fused	1	hknathu		DUTY ENGINEE R ESC 1	KULDIP914
<b>Remark</b>															
Ceiling light need to be fixed															
13:03:36	13:13:36	13:57:23		00:43:47	1	Completed	002481		LAKE WING 1st - B	[ELE] Ceiling light fused	1	hknathu		DUTY ENGINEE R ESC 1	VIKGUR916
<b>Remark</b>															
Wardrobe area light fuse															
08:17:13	08:17:13	14:27:50			0	Completed	002470		PUBLIC AREA GROUND FLOOR	[PP] Painter Required	1	hknathu		Painter Group	JACVAR090
<b>Remark</b>															
08:53:54	09:53:54	00:00:00			5	Timeout	002471		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67 3		ENG ESC GM	
<b>Remark</b>															
08:54:42	09:54:42	00:00:00			5	Timeout	002472		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67 3		ENG ESC GM	
<b>Remark</b>															
08:56:02	08:56:02	11:03:43			0	Completed	002473		PALACE WING 3rd	[PP] Painter Required	1	RAMBHA67 3		Painter Group	JACVAR090
<b>Remark</b>															
Polishing req															
09:00:18	10:00:18	00:00:00			5	Timeout	002478		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67 3		ENG ESC GM	
<b>Remark</b>															
Occ room urgent pool to cleaned															
07:22:50	07:32:50	08:07:16		00:34:26	2	Completed	002468		PUBLIC AREA GROUND FLOOR	[ELE] Ceiling light fused	1	hknathu		BHASIN76 2	KULDIP914
<b>Remark</b>															
07:39:08	08:39:08	07:47:21			0	Completed	002469		LAKE WING 3rd - A	[PLUM] Staff wash room wash basin choked	1	hknathu		Plumber Group	MALPAT794
<b>Remark</b>															
Wash basin choked															
08:57:08	08:57:08	11:04:20			0	Completed	002475		PALACE WING 2nd	[PP] Painter Required	1	RAMBHA67 3		Painter Group	JACVAR090

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## Detail Listing of Service Request

From 01-Jan-2022 00:00:00 To 10-Nov-2022 23:59:59

Time	Expect	Finish	Extend	Exceed	Esc	Status	Job	Guest Name	Location	Service Item	Qty	Created By	Equipment	Assigned To	Closed By
<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>	
25-March-2022 (Continue)											25-March-2022 Total Qty : 30			25-March-2022 Total : 30	
<b>Remark</b>															
Polishing nd ledge gutai															
08:57:30	08:57:30	17:55:57			0	Completed	002476		PALACE WING 2nd	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090
<b>Remark</b>															
Polishing req															
08:57:58	08:57:58	12:22:15			0	Completed	002477		PALACE WING 1st	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090
<b>Remark</b>															
Balcony wall paint md polishing req															
14:24:29	14:54:29	14:36:47			0	Completed	002485		PALACE WING 1st	[PLUM] Toilet flush water dirty	1	RAMBHA67		Plumber Group	MALPAT794
<b>Remark</b>															
14:24:52	15:24:52	14:26:35			0	Completed	002486		LAKE WING 1st - B	[AC] AC temperature not maintained	1	hknathu		Electrician Group	YASJOS927
<b>Remark</b>															
14:46:14	14:46:14	16:56:04			0	Completed	002487		PALACE WING 3rd	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090
<b>Remark</b>															
Polishing req															
14:49:39	14:49:39	16:02:01			0	Completed	002488		PALACE WING 3rd	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090
<b>Remark</b>															
Polishing															
14:50:16	14:50:16	16:38:47			0	Completed	002489		PALACE WING 3rd	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090
<b>Remark</b>															
Polishing															
14:50:53	14:50:53	17:09:14			0	Completed	002490		PALACE WING 1st	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090
<b>Remark</b>															
Polishing															
14:51:21	14:51:21	15:16:30			0	Completed	002491		PALACE WING 2nd	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090
<b>Remark</b>															
Polishing															
14:51:46	14:51:46	15:16:50			0	Completed	002492		PALACE WING 2nd	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090
<b>Remark</b>															
Polishing															
15:57:51	16:07:51	16:06:24			0	Completed	002495		LAKE WING 1st - B	[ELE] Ceiling light fused	1	hknathu		Electrician Group	VIKGUR916
<b>Remark</b>															
Adaptor required															

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## Detail Listing of Service Request

From 01-Jan-2022 00:00:00 To 10-Nov-2022 23:59:59

Time	Expect	Finish	Extend	Exceed	Esc	Status	Job	Guest Name	Location	Service Item	Qty	Created By	Equipment	Assigned To	Closed By	
<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>		
25-March-2022 (Continue)											25-March-2022 Total Qty : 30			25-March-2022 Total : 30		
18:10:54	18:20:54	18:51:29		00:30:35	2	Completed	002496		PALACE WING 1st	[ELE] Ceiling light fused	1	RAMBHA67		BHASIN76	YASJOS927	
<b>Remark</b>		Near I safe														
26-March-2022											26-March-2022 Total Qty : 9			26-March-2022 Total : 9		
07:24:19	08:24:19	00:00:00			5	Timeout	002498		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67		ENG ESC		
<b>Remark</b>																
07:24:40	08:24:40	00:00:00			5	Timeout	002499		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67		ENG ESC		
<b>Remark</b>																
07:24:57	08:24:57	00:00:00			5	Timeout	002500		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67		ENG ESC		
<b>Remark</b>																
07:25:15	08:25:15	00:00:00			5	Timeout	002501		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67		ENG ESC		
<b>Remark</b>																
08:57:40	09:57:40	00:00:00			5	Timeout	002502		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67		ENG ESC		
<b>Remark</b>																
12:54:25	13:54:25	13:07:26			0	Completed	002503		PALACE WING 2nd	[AC] AC not cold	1	RAMBHA67		Electrician Group	KULDIP914	
<b>Remark</b>																
14:05:35	14:15:35	14:16:40		00:01:05	1	Completed	002504		PALACE WING 1st	[ELE] Ceiling light fused	1	RAMBHA67		DUTY ENGINEE R ESC 1	KULDIP914	
<b>Remark</b>		Tube light														
18:01:57	18:11:57	18:18:18		00:06:21	1	Completed	002505		PALACE WING 2nd	[ELE] Safe Battery Low	1	RAMBHA67		DUTY ENGINEE R ESC 1	RANRAY863	
<b>Remark</b>																
19:58:00	20:18:00	20:10:36			0	Completed	002506		PALACE WING 2nd	[PLUM] Basin choked	1	RAMBHA67		Plumber Group	VIKGUR916	
<b>Remark</b>																
27-March-2022											27-March-2022 Total Qty : 17			27-March-2022 Total : 17		
09:23:02	10:23:02	00:00:00			5	Timeout	002512		LAKE WING 1st - A	[CP] Door handle broken	1	RAMBHA67		NISAGA75		
<b>Remark</b>																

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## Detail Listing of Service Request

From 01-Jan-2022 00:00:00 To 10-Nov-2022 23:59:59

Time	Expect	Finish	Extend	Exceed	Esc	Status	Job	Guest Name	Location	Service Item	Qty	Created By	Equipment	Assigned To	Closed By
<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>	
27-March-2022 (Continue)											27-March-2022 Total Qty : 17			27-March-2022 Total : 17	
<b>Remark</b>															
Door handle loose															
09:20:49	09:20:49	10:35:11		01:14:22	2	Completed	002509		PUBLIC AREA FIRST FLOOR	[PP] Painter Required	1	RAMBHA67		BHASIN76	VIKGUR916
<b>Remark</b>															
Interconnecting corridor															
08:15:33	08:25:33	08:38:41		00:13:08	1	Completed	002508		PUBLIC AREA GROUND FLOOR	[ELE] Ceiling light fused	1	hknathu		DUTY ENGINEE R ESC 1	KULDIP914
<b>Remark</b>															
Inner courtyard restroom ceiling light fuse															
09:25:20	09:35:20	09:36:12		00:00:52	1	Completed	002513		LAKE WING 1st - A	[ELE] Ceiling light fused	1	RAMBHA67		DUTY ENGINEE R ESC 1	KULDIP914
<b>Remark</b>															
11:38:25	11:48:25	14:44:20		02:55:55	3	Completed	002514		PALACE WING 3rd	[CP] Door cannot close	1	RAMBHA67		avikum954	VIKGUR916
<b>Remark</b>															
Maindoor lock not working															
11:39:35	11:49:35	14:43:46		02:54:11	3	Completed	002515		PALACE WING 3rd	[CP] Door cannot close	1	RAMBHA67		avikum954	VIKGUR916
<b>Remark</b>															
Door lock not working															
12:01:00	12:31:00	12:06:45			0	Completed	002516		LAKE WING 1st - C	[PLUM] Toilet flush faulty	1	RAMBHA67		Plumber Group	MALPAT794
<b>Remark</b>															
14:48:19	14:58:19	15:15:11		00:16:52	1	Completed	002517		PUBLIC AREA SECOND FLOOR	[ELE] Ceiling light fused	1	hknathu		DUTY ENGINEE R ESC 1	VIKGUR916
<b>Remark</b>															
14:48:20	14:48:20	14:49:58			0	Completed	002518		PUBLIC AREA SECOND FLOOR	[PP] Back Area paint to be done	1	hknathu		Painter Group	VIKGUR916
<b>Remark</b>															
14:48:20	14:48:20	14:53:22			0	Completed	002519		PUBLIC AREA SECOND FLOOR	[PP] Painter Required	1	hknathu		Painter Group	VIKGUR916
<b>Remark</b>															
14:50:51	15:50:51	15:13:40			0	Completed	002520		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67		Electrician Group	VIKGUR916
<b>Remark</b>															

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Time	Expect	Finish	Extend	Exceed	Esc	Status	Job	Guest Name	Location	Service Item	Qty	Created By	Equipment	Assigned To	Closed By
<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>	
27-March-2022 (Continue)											27-March-2022 Total Qty : 17			27-March-2022 Total : 17	
14:51:16	15:51:16	15:12:30			0	Completed	002521		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67		Electrician Group	VIKGUR916
<b>Remark</b>															
14:53:21	15:03:21	15:13:05		00:09:44	1	Completed	002522		PALACE WING 3rd	[ELE] Safe Battery Low	1	RAMBHA67		DUTY ENGINEER ESC 1	VIKGUR916
<b>Remark</b>															
16:57:40	17:07:40	16:58:45			0	Completed	002523		LAKE WING 3rd - C	[ELE] Ceiling light fused	1	hknathu		Electrician Group	VIKGUR916
<b>Remark</b>															
08:04:58	08:04:58	10:35:36		02:30:38	3	Completed	002507		PUBLIC AREA GROUND FLOOR	[PP] Painter Required	1	hknathu		avikum954	VIKGUR916
<b>Remark</b>															
09:21:40	09:21:40	10:01:29		00:39:49	2	Completed	002510		LAKE WING 1st - A	[PP] Painter Required	1	RAMBHA67		BHASIN76	JACVAR090
<b>Remark</b>															
Polishing req															
09:21:41	09:51:41	09:36:22			0	Completed	002511		LAKE WING 1st - A	[TV] TV no picture	1	RAMBHA67		Electrician Group	KULDIP914
<b>Remark</b>															
28-March-2022											28-March-2022 Total Qty : 42			28-March-2022 Total : 42	
08:58:22	08:58:22	10:43:15			0	Completed	002525		PALACE WING 3rd	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090
<b>Remark</b>															
Polishing req															
08:59:05	08:59:05	09:55:28			0	Completed	002526		PALACE WING 2nd	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090
<b>Remark</b>															
Polishing req															
08:59:39	08:59:39	09:55:11			0	Completed	002527		PALACE WING 2nd	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090
<b>Remark</b>															
Polishing req															
09:00:18	09:00:18	09:54:52			0	Completed	002528		PALACE WING 2nd	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090
<b>Remark</b>															
Polishing req															
09:01:21	09:01:21	10:00:58			0	Completed	002529		LAKE WING 1st - A	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090
<b>Remark</b>															
Polishing req															

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## Detail Listing of Service Request

From 01-Jan-2022 00:00:00 To 10-Nov-2022 23:59:59

Time	Expect	Finish	Extend	Exceed	Esc	Status	Job	Guest Name	Location	Service Item	Qty	Created By	Equipment	Assigned To	Closed By	
<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>		
28-March-2022 (Continue)											28-March-2022 Total Qty : 42			28-March-2022 Total : 42		
13:49:06	13:49:06	17:39:18			0	Completed	002550		PALACE WING 2nd	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090	
<b>Remark</b>																
09:20:12	09:30:12	09:40:33		00:10:21	1	Completed	002530		PALACE WING 2nd	[ELE] Lamp fused	1	RAMBHA67		DUTY ENGINEE R ESC 1	KULDIP914	
<b>Remark</b>																
Bedside																
13:05:41	13:05:41	14:19:36			0	Completed	002532		PALACE WING 1st	[PP] Painter Required	1	RAMBHA67		Painter Group	VIKGUR916	
<b>Remark</b>																
Polishing																
13:06:05	13:06:05	14:19:16			0	Completed	002533		PALACE WING 1st	[PP] Painter Required	1	RAMBHA67		Painter Group	VIKGUR916	
<b>Remark</b>																
Polishing																
13:06:37	13:06:37	14:30:23			0	Completed	002534		PALACE WING 2nd	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090	
<b>Remark</b>																
Polishing req																
13:07:06	13:07:06	17:39:57			0	Completed	002535		PALACE WING 3rd	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090	
<b>Remark</b>																
Polishing																
13:07:38	13:07:38	17:39:40			0	Completed	002536		PALACE WING 3rd	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090	
<b>Remark</b>																
Polishing req																
13:25:08	14:25:08	13:37:43			0	Completed	002547		LAKE WING 1st - A	[CP] Door stopper broken	1	hknathu		Carpenter Group	VIKGUR916	
<b>Remark</b>																
13:53:53	14:53:53	17:18:53		02:25:00	0	Completed	002553		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67		Electrician Group	VIKGUR916	
<b>Remark</b>																
userid 261 reopen job - Not done dated 3/28/2022 2:10:35 PM																
userid 261 reopen job - Not done dated 3/28/2022 4:54:31 PM																
14:02:14	14:12:14	14:03:36			0	Completed	002555		PALACE WING 2nd	[CP] Door cannot close	1	RAMBHA67		Carpenter Group	VIKGUR916	
<b>Remark</b>																
Sliding door faulty																
13:08:21	13:08:21	17:40:10			0	Completed	002537		PALACE WING 3rd	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090	
<b>Remark</b>																
Polishing																

# The Leela Palace Udaipur

## Detail Listing of Service Request

From 01-Jan-2022 00:00:00 To 10-Nov-2022 23:59:59

Time	Expect	Finish	Extend	Exceed	Esc	Status	Job	Guest Name	Location	Service Item	Qty	Created By	Equipment	Assigned To	Closed By	
<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>		
28-March-2022 (Continue)											28-March-2022 Total Qty : 42			28-March-2022 Total : 42		
13:09:25	13:09:25	14:29:53			0	Completed	002538		PALACE WING 3rd	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090	
<b>Remark</b>		Polishing														
13:10:31	13:10:31	14:29:39			0	Completed	002539		PALACE WING 3rd	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090	
<b>Remark</b>		Polishing req														
13:11:06	13:11:06	14:29:23			0	Completed	002540		PALACE WING 2nd	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090	
<b>Remark</b>		Pilishing req														
13:11:07	13:21:07	13:21:22		00:00:15	0	Completed	002541		PALACE WING 2nd	[ELE] Ceiling light fused	1	RAMBHA67		Electrician Group	KULDIP914	
<b>Remark</b>																
13:11:49	13:21:49	13:24:11		00:02:22	1	Completed	002542		PALACE WING 1st	[ELE] Ceiling light fused	1	RAMBHA67		DUTY ENGINEER ESC 1	KULDIP914	
<b>Remark</b>		Wardrobe area near bathtub														
13:22:13	13:22:13	14:29:12			0	Completed	002543		PALACE WING 2nd	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090	
<b>Remark</b>		Polishing														
13:22:14	13:52:14	13:29:07			0	Completed	002544		PALACE WING 2nd	[TV] TV no picture	1	RAMBHA67		Electrician Group	KULDIP914	
<b>Remark</b>																
13:22:15	13:32:15	13:28:41			0	Completed	002545		PALACE WING 2nd	[ELE] Ceiling light fused	1	RAMBHA67		Electrician Group	KULDIP914	
<b>Remark</b>																
13:22:15	13:32:15	14:11:30		00:39:15	2	Completed	002546		PALACE WING 2nd	[CP] Door closer not working	1	RAMBHA67		BHASIN76 2	VIKGUR916	
<b>Remark</b>																
13:25:09	13:25:09	14:28:55			0	Completed	002548		LAKE WING 1st - A	[PP] Painter Required	1	hknathu		Painter Group	JACVAR090	
<b>Remark</b>																
13:48:47	13:48:47	14:28:34			0	Completed	002549		PALACE WING 2nd	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090	
<b>Remark</b>		Polishing														



# The Leela Palace Udaipur

## Detail Listing of Service Request

From 01-Jan-2022 00:00:00 To 10-Nov-2022 23:59:59

Time	Expect	Finish	Extend	Exceed	Esc	Status	Job	Guest Name	Location	Service Item	Qty	Created By	Equipment	Assigned To	Closed By	
<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>		
28-March-2022 (Continue)											28-March-2022 Total Qty : 42			28-March-2022 Total : 42		
13:53:20	14:53:20	14:11:52			0	Completed	002551		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67		Electrician Group	VIKGUR916	
<b>Remark</b>																
13:53:37	14:53:37	14:10:25			0	Completed	002552		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67		Electrician Group	VIKGUR916	
<b>Remark</b>																
userid 261 reopen job - Not done dated 3/28/2022 2:10:01 PM																
14:02:13	14:32:13	14:04:23			0	Completed	002554		PALACE WING 2nd	[PLUM] Toilet flush water dirty	1	RAMBHA67		Plumber Group	VIKGUR916	
<b>Remark</b>																
Flush faulty																
14:08:20	15:08:20	14:11:19			0	Completed	002556		PALACE WING 1st	[AC] AC not cold	1	RAMBHA67		Electrician Group	YASJOS927	
<b>Remark</b>																
14:19:24	14:19:24	14:20:15			0	Completed	002557		PALACE WING 3rd	[PP] Painter Required	1	RAMBHA67		Painter Group	VIKGUR916	
<b>Remark</b>																
14:19:59	14:19:59	14:20:57			0	Completed	002558		PALACE WING 1st	[PP] Painter Required	1	RAMBHA67		Painter Group	VIKGUR916	
<b>Remark</b>																
16:53:20	17:53:20	17:11:24			0	Completed	002560		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67		Electrician Group	VIKGUR916	
<b>Remark</b>																
17:10:15	18:10:15	17:12:03			0	Completed	002561		LAKE WING 1st - B	[CP] Closet door to repair	1	RAMBHA67		Carpenter Group	VIKGUR916	
<b>Remark</b>																
Sliding door handle need to fixed																
17:13:16	17:13:16	17:39:03			0	Completed	002562		LAKE WING 1st - C	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090	
<b>Remark</b>																
MOD Room polishing req																
17:13:18	17:43:18	17:19:26			0	Completed	002563		LAKE WING 1st - C	[TV] TV no picture	1	RAMBHA67		Electrician Group	VIKGUR916	
<b>Remark</b>																
17:13:19	05:13:19	17:17:19			0	Completed	002564		LAKE WING 1st - C	[CP] Door Glass broken	1	RAMBHA67		Carpenter Group	VIKGUR916	
<b>Remark</b>																

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## Detail Listing of Service Request

From 01-Jan-2022 00:00:00 To 10-Nov-2022 23:59:59

Time	Expect	Finish	Extend	Exceed	Esc	Status	Job	Guest Name	Location	Service Item	Qty	Created By	Equipment	Assigned To	Closed By
<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>	
28-March-2022 (Continue)											28-March-2022 Total Qty : 42			28-March-2022 Total : 42	
19:45:45	19:55:45	20:03:17		00:07:32	1	Completed	002567		PALACE WING 3rd	[ELE] Ceiling light fused	1	HAMSIN550		DUTY ENGINEER ESC 1	YASJOS927
<b>Remark</b>		Bed side lamp blinking													
17:30:36	17:45:36	17:39:16			0	Completed	002565		LAKE WING 3rd - B	[ELE] Closet light	1	hknathu		Electrician Group	RANRAY863
<b>Remark</b>		Pedestal lamp bul fuse													
17:58:45	18:08:45	18:00:28			0	Completed	002566		LAKE WING 3rd - B	[ELE] Ceiling light fused	1	hknathu		Electrician Group	VIKGUR916
<b>Remark</b>		Adaptor required													
19:46:31	19:46:31	19:50:09			0	Completed	002568		PALACE WING 3rd	[PP] Painter Required	1	HAMSIN550		Painter Group	VIKGUR916
<b>Remark</b>		Shower area frame polish required													
29-March-2022											29-March-2022 Total Qty : 27			29-March-2022 Total : 27	
08:34:44	08:49:44	09:26:00		00:36:16	2	Completed	002569		PUBLIC AREA GROUND FLOOR	[ELE] Corridor light	1	hknathu		BHASIN76 2	KULDIP914
<b>Remark</b>		Banquet prefunction Lamp bulb fuse													
11:39:59	11:49:59	12:27:42		00:37:43	2	Completed	002578		LAKE WING 1st - B	[ELE] Ceiling light fused	1	hknathu		BHASIN76 2	KULDIP914
<b>Remark</b>		Wardrobe area switch is not working													
09:22:08	09:37:08	10:32:40		00:55:32	2	Completed	002571		PUBLIC AREA GROUND FLOOR	[ELE] Closet light	1	hknathu		BHASIN76 2	KULDIP914
<b>Remark</b>		Table lamp bulb fuse													
09:50:58	10:50:58	16:18:03		05:27:05	4	Completed	002572		PUBLIC AREA GROUND FLOOR	[ELE] S Plunge pool to clean	1	hknathu		parbaj958	AMJKHA523
<b>Remark</b>		Main pool cleaning required asap													
10:21:37	10:21:37	10:56:25			0	Completed	002575		LAKE WING 1st - B	[PP] Painter Required	1	hknathu		Painter Group	JACVAR090
<b>Remark</b>															
12:43:05	13:43:05	13:09:57			0	Completed	002581		PALACE WING 3rd	[ELE] S Plunge pool to clean	1	HAMSIN550		Electrician Group	KULDIP914
<b>Remark</b>		Bulb blinking													
12:43:06	00:43:06	14:09:31			0	Completed	002582		PALACE WING 3rd	[CP] Door Glass broken	1	HAMSIN550		Carpenter Group	CHAKUM442
<b>Remark</b>		Wc door sticking													

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## Detail Listing of Service Request

From 01-Jan-2022 00:00:00 To 10-Nov-2022 23:59:59

Time	Expect	Finish	Extend	Exceed	Esc	Status	Job	Guest Name	Location	Service Item	Qty	Created By	Equipment	Assigned To	Closed By	
<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>		
29-March-2022 (Continue)											29-March-2022 Total Qty : 27			29-March-2022 Total : 27		
13:29:57	13:29:57	13:54:52			0	Completed	002583		PALACE WING 3rd	[PP] Painter Required	1	RAMBHA67		Painter Group	CHAKUM442	
<b>Remark</b>		Polishing														
14:53:00	14:53:00	15:25:24			0	Completed	002584		PALACE WING 1st	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090	
<b>Remark</b>		Polishing req														
14:55:32	15:55:32	15:23:25			0	Completed	002589		PALACE WING 1st	[AC] AC not cold	1	RAMBHA67		Electrician Group	KULDIP914	
<b>Remark</b>																
14:56:05	15:56:05	16:17:16		00:21:11	1	Completed	002590		PUBLIC AREA SECOND FLOOR	[AC] AC not cold	1	RAMBHA67		DUTY ENGINEER R ESC 1	KULDIP914	
<b>Remark</b>																
08:57:36	09:57:36	14:33:28		04:35:52	4	Completed	002570		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67		parbaj958	AMJKHA523	
<b>Remark</b>																
10:00:54	11:00:54	16:17:36		05:16:42	4	Completed	002573		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67		parbaj958	AMJKHA523	
<b>Remark</b>																
10:01:16	11:01:16	14:33:54		03:32:38	4	Completed	002574		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67		parbaj958	AMJKHA523	
<b>Remark</b>																
11:47:03	12:47:03	13:04:48		00:17:45	1	Completed	002579		PALACE WING 3rd	[ELE] S Plunge pool to clean	1	HAMSIN550		DUTY ENGINEER R ESC 1	KULDIP914	
<b>Remark</b>		Ceiling lights fused														
10:40:07	10:50:07	12:35:57		01:45:50	3	Completed	002576		LAKE WING 1st - B	[CP] Door cannot close	1	hknathu		avikum954	CHAKUM442	
<b>Remark</b>		Mini bar door														
18:06:24	18:21:24	18:19:24			0	Completed	002592		PUBLIC AREA THIRD FLOOR	[ELE] Switch Off the Lights	1	RAMBHA67		Electrician Group	RANRAY863	
<b>Remark</b>																
10:43:09	11:43:09	10:59:26			0	Completed	002577		LAKE WING 1st - B	[AC] AC not cold	1	hknathu		Electrician Group	KULDIP914	
<b>Remark</b>		AC need to be cheak														

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## Detail Listing of Service Request

From 01-Jan-2022 00:00:00 To 10-Nov-2022 23:59:59

Time	Expect	Finish	Extend	Exceed	Esc	Status	Job	Guest Name	Location	Service Item	Qty	Created By	Equipment	Assigned To	Closed By	
<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>		
29-March-2022 (Continue)											29-March-2022 Total Qty : 27			29-March-2022 Total : 27		
11:47:45	23:47:45	12:35:40			0	Completed	002580		PALACE WING 3rd	[CP] Door Glass broken	1	HAMSIN550		Carpenter Group	CHAKUM442	
<b>Remark</b>		Door handle loose														
14:53:27	14:53:27	15:25:43			0	Completed	002585		PALACE WING 1st	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090	
<b>Remark</b>		Polishing														
14:53:52	14:53:52	16:05:32			0	Completed	002586		PALACE WING 3rd	[PP] Painter Required	1	RAMBHA67		Painter Group	CHAKUM442	
<b>Remark</b>		Polishing														
14:54:15	14:54:15	16:04:33			0	Completed	002587		PALACE WING 2nd	[PP] Painter Required	1	RAMBHA67		Painter Group	CHAKUM442	
<b>Remark</b>		Polishing														
14:55:02	15:25:02	15:16:02			0	Completed	002588		PALACE WING 1st	[ELE] Socket out of order	1	RAMBHA67		Electrician Group	KULDIP914	
<b>Remark</b>		Check all electrick socket														
17:39:17	18:09:17	18:16:08		00:06:51	1	Completed	002591		PALACE WING 2nd	[TV] TV no picture	1	RAMBHA67		DUTY ENGINEER ESC 1	RANRAY863	
<b>Remark</b>																
18:10:29	19:10:29	18:55:57			0	Completed	002593		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67		Electrician Group	AMJKHA523	
<b>Remark</b>																
18:38:49	19:38:49	21:32:57		01:54:08	3	Completed	002594		PUBLIC AREA FIRST FLOOR	[PLUM] Sink water leakage	1	RAMBHA67		avikum954	AMJKHA523	
<b>Remark</b>																
18:56:10	19:56:10	19:41:06			0	Completed	002595		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67		Electrician Group	AMJKHA523	
<b>Remark</b>																
30-March-2022											30-March-2022 Total Qty : 20			30-March-2022 Total : 20		
10:58:55	11:08:55	11:07:22			0	Completed	002599		PALACE WING 2nd	[ELE] Ceiling light fused	1	hknathu		Electrician Group	RANRAY863	
<b>Remark</b>		Pedestal lamp bulb fuse														
11:11:45	23:11:45	16:19:42			0	Completed	002600		PUBLIC AREA GROUND FLOOR	[CP] Door Glass broken	1	HAMSIN550		Carpenter Group	VIKGUR916	
<b>Remark</b>		Door stopper broken lobby to banquet door														

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## Detail Listing of Service Request

From 01-Jan-2022 00:00:00 To 10-Nov-2022 23:59:59

Time	Expect	Finish	Extend	Exceed	Esc	Status	Job	Guest Name	Location	Service Item	Qty	Created By	Equipment	Assigned To	Closed By	
<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>		
30-March-2022 (Continue)											30-March-2022 Total Qty : 20			30-March-2022 Total : 20		
11:12:33	11:12:33	17:43:00			0	Completed	002601		PUBLIC AREA GROUND FLOOR	[PP] Back Area paint to be done	1	HAMSIN550		Painter Group	JACVAR090	
<b>Remark</b>		Ceiling paint required														
11:13:55	11:13:55	12:17:57			0	Completed	002602		PUBLIC AREA GROUND FLOOR	[PP] Painter Required	1	HAMSIN550		Painter Group	CHAKUM442	
<b>Remark</b>		Skirting polishing required														
11:17:57	12:17:57	14:29:58		02:12:01	3	Completed	002606		PUBLIC AREA GROUND FLOOR	[ELE] S Plunge pool to clean	1	HAMSIN550		avikum954	RANRAY863	
<b>Remark</b>		Switch plate broken														
11:27:28	11:37:28	12:04:13		00:26:45	1	Completed	002607		PALACE WING 3rd	[CP] Door cannot close	1	hknathu		DUTY ENGINEE R ESC 1	CHAKUM442	
<b>Remark</b>		Carpenter required														
11:47:31	12:47:31	14:29:15		01:41:44	3	Completed	002608		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67 3		avikum954	RANRAY863	
<b>Remark</b>																
09:19:15	21:19:15	00:00:00			5	Timeout	002596		PUBLIC AREA GROUND FLOOR	[CP] Door Glass broken	1	hknathu		NISAGA75 7		
<b>Remark</b>		Dinning passage glass table strip need to be fixed.														
10:15:35	10:15:35	12:17:05			0	Completed	002597		PALACE WING 3rd	[PP] Painter Required	1	RAMBHA67 3		Painter Group	JACVAR090	
<b>Remark</b>		Ceiling paint required														
10:16:11	10:16:11	12:17:21			0	Completed	002598		PALACE WING 2nd	[PP] Painter Required	1	RAMBHA67 3		Painter Group	JACVAR090	
<b>Remark</b>		Polishing And ceiling paint touchup required														
11:14:45	11:24:45	11:23:01			0	Completed	002603		PUBLIC AREA GROUND FLOOR	[ELE] Ceiling light fused	1	HAMSIN550		Electrician Group	RANRAY863	
<b>Remark</b>		Zommer lights fused														
11:15:37	11:35:37	11:47:54		00:12:17	1	Completed	002604		PUBLIC AREA GROUND FLOOR	[PLUM] WC Choked	1	HAMSIN550		DUTY ENGINEE R ESC 1	CHAKUM442	
<b>Remark</b>		Washbasin chocked														
11:16:35	23:16:35	11:33:57			0	Completed	002605		PUBLIC AREA GROUND FLOOR	[CP] Door Glass broken	1	HAMSIN550		Carpenter Group	CHAKUM442	
<b>Remark</b>		Door handle to fixed														

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## Detail Listing of Service Request

From 01-Jan-2022 00:00:00 To 10-Nov-2022 23:59:59

Time	Expect	Finish	Extend	Exceed	Esc	Status	Job	Guest Name	Location	Service Item	Qty	Created By	Equipment	Assigned To	Closed By	
<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>		
30-March-2022 (Continue)											30-March-2022 Total Qty : 20			30-March-2022 Total : 20		
11:48:18	12:48:18	14:29:31		01:41:13	3	Completed	002609		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67		avikum954	RANRAY863	
<b>Remark</b>																
17:31:13	17:31:13	18:42:25			0	Completed	002612		PUBLIC AREA GROUND FLOOR	[PP] Painter Required	1	HAMSIN550		Painter Group	JACVAR090	
<b>Remark</b> Walp paint touch required																
17:35:53	18:35:53	17:52:15			0	Completed	002613		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67		Electrician Group	VIKGUR916	
<b>Remark</b>																
18:45:41	18:55:41	19:25:25		00:29:44	1	Completed	002614		PALACE WING 2nd	[ELE] Ceiling light fused	1	RAMBHA67		DUTY ENGINEE R ESC 1	AMJKHA523	
<b>Remark</b> Shower area																
11:49:16	12:49:16	14:29:00		01:39:44	3	Completed	002610		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67		avikum954	RANRAY863	
<b>Remark</b>																
16:12:29	17:12:29	16:18:55			0	Completed	002611		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67		Electrician Group	VIKGUR916	
<b>Remark</b>																
21:13:03	22:13:03	00:00:00			5	Timeout	002615		PUBLIC AREA GROUND FLOOR	[CP] Door handle broken	1	HAMSIN550		NISAGA75 7		
<b>Remark</b>																
31-March-2022											31-March-2022 Total Qty : 33			31-March-2022 Total : 33		
08:35:38	09:35:38	13:07:54		03:32:16	4	Completed	002616		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67		parbaj958	VIKGUR916	
<b>Remark</b>																
08:35:55	09:35:55	13:03:07		03:27:12	3	Completed	002617		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67		avikum954	VIKGUR916	
<b>Remark</b>																
08:36:11	09:36:11	13:02:47		03:26:36	3	Completed	002618		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67		avikum954	VIKGUR916	
<b>Remark</b>																
08:36:33	08:36:33	09:57:34			0	Completed	002619		PALACE WING 3rd	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090	
<b>Remark</b> Polishing																

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## Detail Listing of Service Request

From 01-Jan-2022 00:00:00 To 10-Nov-2022 23:59:59

Time	Expect	Finish	Extend	Exceed	Esc	Status	Job	Guest Name	Location	Service Item	Qty	Created By	Equipment	Assigned To	Closed By	
<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>		
31-March-2022 (Continue)											31-March-2022 Total Qty : 33			31-March-2022 Total : 33		
08:37:05	08:37:05	09:57:18			0	Completed	002620		PALACE WING 3rd	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090	
<b>Remark</b>		Polishing														
08:37:57	08:37:57	10:14:32			0	Completed	002621		PALACE WING 2nd	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090	
<b>Remark</b>		Polishing														
08:37:58	09:07:58	09:31:07		00:23:09	1	Completed	002622		PALACE WING 2nd	[TV] TV no picture	1	RAMBHA67		DUTY ENGINEER ESC 1	RANRAY863	
<b>Remark</b>		Tv screen Faulty														
09:37:12	09:37:12	11:24:56			0	Completed	002627		LAKE WING 1st - C	[PP] Painter Required	1	hknathu		Painter Group	CHAKUM442	
<b>Remark</b>																
13:31:33	14:31:33	13:42:58			0	Completed	002634		PALACE WING 1st	[ELE] S Plunge pool to clean	1	hknathu		Electrician Group	VIKGUR916	
<b>Remark</b>																
08:38:35	08:38:35	09:57:05			0	Completed	002623		PALACE WING 3rd	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090	
<b>Remark</b>		Polishing req														
10:41:49	11:01:49	10:53:16			0	Completed	002631		LAKE WING 1st - B	[PLUM] WC Choked	1	hknathu		Plumber Group	CHAKUM442	
<b>Remark</b>																
10:41:50	10:51:50	11:21:28		00:29:38	1	Completed	002632		LAKE WING 1st - B	[CP] Door cannot close	1	hknathu		DUTY ENGINEER ESC 1	CHAKUM442	
<b>Remark</b>																
12:38:39	00:38:39	00:00:00			5	Timeout	002633		PUBLIC AREA GROUND FLOOR	[CP] Door Glass broken	1	HAMSIN550		NISAGA757		
<b>Remark</b>		Day bed wheel not working														
09:22:30	10:22:30	13:02:32		02:40:02	3	Completed	002624		PUBLIC AREA GROUND FLOOR	[ELE] S Plunge pool to clean	1	hknathu		avikum954	VIKGUR916	
<b>Remark</b>																
09:24:37	09:34:37	13:02:08		03:27:31	3	Completed	002625		PUBLIC AREA GROUND FLOOR	[EQIP] Plug top burned	1	hknathu		avikum954	VIKGUR916	
<b>Remark</b>		Swich plate need to be fixed														

# The Leela Palace Udaipur

## Detail Listing of Service Request

From 01-Jan-2022 00:00:00 To 10-Nov-2022 23:59:59

Time	Expect	Finish	Extend	Exceed	Esc	Status	Job	Guest Name	Location	Service Item	Qty	Created By	Equipment	Assigned To	Closed By	
<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>		
31-March-2022 (Continue)											31-March-2022 Total Qty : 33			31-March-2022 Total : 33		
09:27:30	10:27:30	09:36:00			0	Completed	002626		PUBLIC AREA GROUND FLOOR	[PLUM] Staff wash room wash basin choked	1	hknathu		Plumber Group	MALPAT794	
<b>Remark</b> Lobby washroom wash basin choked and muddy water is coming																
10:41:11	10:41:11	16:43:11		06:02:00	5	Completed	002628		PUBLIC AREA GROUND FLOOR	[PP] Back Area paint to be done	1	HAMSIN550		NISAGA75 7	JACVAR090	
<b>Remark</b> Arrival portico wall paint and cracked filling required																
10:41:46	10:41:46	10:54:28			0	Completed	002629		LAKE WING 1st - B	[PP] Painter Required	1	hknathu		Painter Group	CHAKUM442	
<b>Remark</b>																
10:41:47	11:41:47	10:49:24			0	Completed	002630		LAKE WING 1st - B	[AC] AC temperature not maintained	1	hknathu		Electrician Group	RANRAY863	
<b>Remark</b>																
14:50:38	15:50:38	16:41:38		00:51:00	2	Completed	002636		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67 3		BHASIN76 2	VIKGUR916	
<b>Remark</b>																
14:51:02	15:51:02	16:41:19		00:50:17	2	Completed	002637		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67 3		BHASIN76 2	VIKGUR916	
<b>Remark</b>																
14:51:25	15:51:25	15:18:45			0	Completed	002638		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67 3		Electrician Group	VIKGUR916	
<b>Remark</b>																
14:53:53	14:53:53	08:03:40			0	Completed	002639		PALACE WING 2nd	[PP] Painter Required	1	RAMBHA67 3		Painter Group	CHAKUM442	
<b>Remark</b> Polishing																
14:54:18	14:54:18	08:03:21			0	Completed	002640		PALACE WING 1st	[PP] Painter Required	1	RAMBHA67 3		Painter Group	CHAKUM442	
<b>Remark</b> Polish																
16:08:03	16:08:03	10:09:43			0	Completed	002641		PUBLIC AREA GROUND FLOOR	[PP] Back Area paint to be done	1	HAMSIN550		Painter Group	CHAKUM442	
<b>Remark</b>																
16:31:30	16:31:30	08:03:01			0	Completed	002642		LAKE WING 1st - C	[PP] Painter Required	1	hknathu		Painter Group	CHAKUM442	
<b>Remark</b>																



# The Leela Palace Udaipur

## Detail Listing of Service Request

From 01-Jan-2022 00:00:00 To 10-Nov-2022 23:59:59

Time	Expect	Finish	Extend	Exceed	Esc	Status	Job	Guest Name	Location	Service Item	Qty	Created By	Equipment	Assigned To	Closed By	
<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>		
31-March-2022 (Continue)											31-March-2022 Total Qty : 33			31-March-2022 Total : 33		
16:31:31	16:41:31	16:42:03		00:00:32	1	Completed	002643		LAKE WING 1st - C	[ELE] Ceiling light fused	1	hknathu		DUTY ENGINEER ESC 1	VIKGUR916	
<b>Remark</b>																
16:31:32	16:51:32	16:42:54			0	Completed	002644		LAKE WING 1st - C	[PLUM] WC Choked	1	hknathu		Plumber Group	VIKGUR916	
<b>Remark</b>																
16:31:32	04:31:32	17:18:04			0	Completed	002645		LAKE WING 1st - C	[CP] Door Glass broken	1	hknathu		Carpenter Group	VIKGUR916	
<b>Remark</b> Balcony door not working properly																
19:26:20	19:36:20	20:47:59		01:11:39	2	Completed	002649		PUBLIC AREA GROUND FLOOR	[ELE] Ceiling light fused	1	HAMSIN550		BHASIN76 2	VIKGUR916	
<b>Remark</b> Plus pond lights are not working																
18:12:31	18:12:31	08:02:10			0	Completed	002646		LAKE WING 1st - B	[PP] Painter Required	1	hknathu		Painter Group	CHAKUM442	
<b>Remark</b>																
19:19:16	19:49:16	19:26:39			0	Completed	002647		LAKE WING 1st - B	[TV] TV no power supply	1	hknathu		Electrician Group	VIKGUR916	
<b>Remark</b>																
19:24:22	19:34:22	20:47:22		01:13:00	2	Completed	002648		PUBLIC AREA GROUND FLOOR	[ELE] Ceiling light fused	1	HAMSIN550		BHASIN76 2	VIKGUR916	
<b>Remark</b>																
01-April-2022											01-April-2022 Total Qty : 25			01-April-2022 Total : 25		
11:44:22	11:44:22	16:15:53			0	Completed	002662		PALACE WING 3rd	[PP] Painter Required	1	RAMBHA67 3		Painter Group	JACVAR090	
<b>Remark</b> Polishing																
13:17:39	13:17:39	09:01:41			0	Completed	002668		PALACE WING 2nd	[PP] Painter Required	1	RAMBHA67 3		Painter Group	JACVAR090	
<b>Remark</b>																
13:18:01	13:18:01	09:04:21			0	Completed	002669		PALACE WING 2nd	[PP] Painter Required	1	RAMBHA67 3		Painter Group	JACVAR090	
<b>Remark</b>																
07:12:07	08:12:07	00:00:00			5	Timeout	002650		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67 3		NISAGA75 7		
<b>Remark</b>																

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## Detail Listing of Service Request

From 01-Jan-2022 00:00:00 To 10-Nov-2022 23:59:59

Time	Expect	Finish	Extend	Exceed	Esc	Status	Job	Guest Name	Location	Service Item	Qty	Created By	Equipment	Assigned To	Closed By	
<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>		
01-April-2022 (Continue)											01-April-2022 Total Qty : 25			01-April-2022 Total : 25		
07:12:50	08:12:50	00:00:00			5	Timeout	002652		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67		NISAGA75		
<b>Remark</b>																
07:16:24	07:16:24	08:01:28			0	Completed	002654		PALACE WING 3rd	[PP] Painter Required	1	RAMBHA67		Painter Group	CHAKUM442	
<b>Remark</b>																
Polishing																
07:12:27	08:12:27	00:00:00			5	Timeout	002651		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67		NISAGA75		
<b>Remark</b>																
11:14:49	11:14:49	11:47:33			0	Completed	002657		LAKE WING 1st - C	[PP] Painter Required	1	hknathu		Painter Group	CHAKUM442	
<b>Remark</b>																
14:45:49	15:45:49	14:46:53			0	Completed	002671		PALACE WING 1st	[ELE] S Plunge pool to clean	1	hknathu		Electrician Group	VIKUR916	
<b>Remark</b>																
16:01:07	16:01:07	16:27:26			0	Completed	002672		PALACE WING 3rd	[PP] Painter Required	1	hknathu		Painter Group	JACVAR090	
<b>Remark</b>																
18:49:18	19:49:18	18:55:44			0	Completed	002673		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67		Electrician Group	VIKUR916	
<b>Remark</b>																
07:15:40	07:15:40	08:01:46			0	Completed	002653		PALACE WING 2nd	[PP] Painter Required	1	RAMBHA67		Painter Group	CHAKUM442	
<b>Remark</b>																
Polishing																
09:57:18	09:57:18	10:08:04			0	Completed	002655		LAKE WING 1st - C	[PP] Painter Required	1	RAMBHA67		Painter Group	CHAKUM442	
<b>Remark</b>																
Polishing																
10:00:29	10:20:29	10:15:28			0	Completed	002656		LAKE WING 1st - B	[PLUM] WC Choked	1	hknathu		Plumber Group	CHAKUM442	
<b>Remark</b>																
11:22:34	12:22:34	18:44:54			06:22:20	5	Completed	002658	PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67		NISAGA75	VIKUR916	
<b>Remark</b>																
11:22:34	11:22:34	11:52:09			0	Completed	002659		PALACE WING 1st	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090	
<b>Remark</b>																

# The Leela Palace Udaipur

## Detail Listing of Service Request

From 01-Jan-2022 00:00:00 To 10-Nov-2022 23:59:59

Time	Expect	Finish	Extend	Exceed	Esc	Status	Job	Guest Name	Location	Service Item	Qty	Created By	Equipment	Assigned To	Closed By
<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>	
01-April-2022 (Continue)											01-April-2022 Total Qty : 25			01-April-2022 Total : 25	
<b>Remark</b>		Polishin													
11:22:35	11:32:35	11:45:42		00:13:07	1	Completed	002660		PALACE WING 1st	[ELE] Ceiling light fused	1	RAMBHA67		DUTY ENGINEE R ESC 1	VIKGUR916
<b>Remark</b>															
11:25:10	11:25:10	17:26:19			0	Completed	002661		PALACE WING 2nd	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090
<b>Remark</b>		Polishing req													
19:22:32	19:32:32	19:23:10			0	Completed	002674		PALACE WING 1st	[ELE] Ceiling light fused	1	RAMBHA67		Electrician Group	VIKGUR916
<b>Remark</b>		Tubelight													
13:15:37	13:15:37	16:16:06			0	Completed	002663		PALACE WING 3rd	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090
<b>Remark</b>		Polishing													
13:16:09	13:16:09	16:16:25			0	Completed	002664		PALACE WING 3rd	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090
<b>Remark</b>		Polishing													
13:17:13	13:17:13	16:21:56			0	Completed	002667		PALACE WING 2nd	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090
<b>Remark</b>															
13:16:49	13:16:49	16:16:35			0	Completed	002665		PALACE WING 3rd	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090
<b>Remark</b>		Polisher reqq													
13:16:50	13:26:50	13:30:29		00:03:39	1	Completed	002666		PALACE WING 3rd	[ELE] Ceiling light fused	1	RAMBHA67		DUTY ENGINEE R ESC 1	YASJOS927
<b>Remark</b>															
13:53:21	14:03:21	14:01:04			0	Completed	002670		PALACE WING 3rd	[ELE] Ceiling light fused	1	hknathu		Electrician Group	YASJOS927
<b>Remark</b>															
02-April-2022											02-April-2022 Total Qty : 44			02-April-2022 Total : 44	
11:30:49	12:30:49	12:20:46			0	Completed	002683		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67		Electrician Group	AMJKHA523
<b>Remark</b>															

# The Leela Palace Udaipur

## Detail Listing of Service Request

From 01-Jan-2022 00:00:00 To 10-Nov-2022 23:59:59

Time	Expect	Finish	Extend	Exceed	Esc	Status	Job	Guest Name	Location	Service Item	Qty	Created By	Equipment	Assigned To	Closed By	
<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>		
02-April-2022 (Continue)											02-April-2022 Total Qty : 44			02-April-2022 Total : 44		
14:00:51	15:00:51	22:00:32		06:59:41	5	Completed	002693		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67		NISAGA75	VIKGUR916	
<b>Remark</b>																
14:02:00	15:02:00	22:00:42		06:58:42	5	Completed	002694		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67		NISAGA75	VIKGUR916	
<b>Remark</b>																
13:10:28	15:10:28	14:27:47			0	Completed	002691		PUBLIC AREA GROUND FLOOR	[ELE] Step light fused	1	hknathu		Electrician Group	RANRAY863	
<b>Remark</b> In Lobby thermal scanner machine cover need to be fixed.																
08:57:29	09:57:29	12:20:10		02:22:41	3	Completed	002675		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67		avikum954	AMJKHA523	
<b>Remark</b>																
08:59:56	08:59:56	09:52:04			0	Completed	002678		PALACE WING 1st	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090	
<b>Remark</b> Vip arrival paint polish to check																
09:03:58	09:03:58	09:51:29			0	Completed	002682		PALACE WING 2nd	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090	
<b>Remark</b>																
14:15:04	15:15:04	22:00:51		06:45:47	5	Completed	002695		PUBLIC AREA GROUND FLOOR	[ELE] S Plunge pool to clean	1	hknathu		NISAGA75	VIKGUR916	
<b>Remark</b>																
12:12:34	13:12:34	12:19:31			0	Completed	002685		PUBLIC AREA GROUND FLOOR	[AC] AC not cold	1	hknathu		Electrician Group	AMJKHA523	
<b>Remark</b>																
12:48:43	13:48:43	13:13:21			0	Completed	002688		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67		Electrician Group	AMJKHA523	
<b>Remark</b>																
14:15:04	15:15:04	14:33:13			0	Completed	002696		PUBLIC AREA GROUND FLOOR	[AC] AC not cold	1	hknathu		Electrician Group	RANRAY863	
<b>Remark</b>																
08:58:31	09:58:31	09:45:33			0	Completed	002676		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67		Electrician Group	AMJKHA523	
<b>Remark</b>																
08:58:54	09:58:54	09:45:55			0	Completed	002677		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67		Electrician Group	AMJKHA523	

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## Detail Listing of Service Request

From 01-Jan-2022 00:00:00 To 10-Nov-2022 23:59:59

Time	Expect	Finish	Extend	Exceed	Esc	Status	Job	Guest Name	Location	Service Item	Qty	Created By	Equipment	Assigned To	Closed By
<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>	
02-April-2022 (Continue)											02-April-2022 Total Qty : 44			02-April-2022 Total : 44	
<b>Remark</b>															
09:01:51	09:01:51	10:11:57			0	Completed	002679		PALACE WING 3rd	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090
<b>Remark</b>															
09:02:12	09:02:12	10:11:42			0	Completed	002680		PALACE WING 3rd	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090
<b>Remark</b>															
09:03:26	09:03:26	09:51:41			0	Completed	002681		PALACE WING 2nd	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090
<b>Remark</b>															
11:41:33	12:11:33	11:55:01			0	Completed	002684		PALACE WING 1st	[EQIP] Exhaust not working	1	RAMBHA67		Electrician Group	RANRAY863
<b>Remark</b>															
12:29:42	13:29:42	12:43:55			0	Completed	002686		PUBLIC AREA GROUND FLOOR	[ELE] S Plunge pool to clean	1	hknathu		Electrician Group	AMJKHA523
<b>Remark</b>															
Arrival portico water bodies cleaning required asap															
12:33:36	12:43:36	13:01:49		00:18:13	1	Completed	002687		PUBLIC AREA GROUND FLOOR	[EQIP] Plug top burned	1	hknathu		DUTY ENGINEER ESC 1	AMJKHA523
<b>Remark</b>															
Marwar banquet plug need to be fixed.															
12:50:14	13:50:14	13:13:53			0	Completed	002689		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67		Electrician Group	AMJKHA523
<b>Remark</b>															
12:50:45	12:50:45	13:57:39			0	Completed	002690		PALACE WING 3rd	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090
<b>Remark</b>															
13:29:21	13:29:21	15:21:59			0	Completed	002692		PUBLIC AREA GROUND FLOOR	[PP] Painter Required	1	hknathu		Painter Group	JACVAR090
<b>Remark</b>															
Guava garden wall paint and Amrut Mahal paint touchup required															
18:33:44	18:33:44	08:13:48			0	Completed	002709		LAKE WING 3rd - A	[PP] Painter Required	1	hknathu		Painter Group	CHAKUM442
<b>Remark</b>															
18:33:44	18:43:44	22:02:06		03:18:22	3	Completed	002710		LAKE WING 3rd - A	[ELE] Ceiling light fused	1	hknathu		avikum954	VIKGUR916
<b>Remark</b>															
18:33:45	18:43:45	22:05:09		03:21:24	3	Completed	002711		LAKE WING 3rd - A	[CP] Door cannot close	1	hknathu		avikum954	VIKGUR916

# The Leela Palace Udaipur

## Detail Listing of Service Request

From 01-Jan-2022 00:00:00 To 10-Nov-2022 23:59:59

Time	Expect	Finish	Extend	Exceed	Esc	Status	Job	Guest Name	Location	Service Item	Qty	Created By	Equipment	Assigned To	Closed By
<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>	
02-April-2022 (Continue)											02-April-2022 Total Qty : 44			02-April-2022 Total : 44	
<b>Remark</b>															
18:33:46	18:53:46	22:04:18		03:10:32	3	Completed	002712		LAKE WING 3rd - A	[PLUM] WC Choked	1	hknathu		avikum954	VIKGUR916
<b>Remark</b>															
14:15:05	14:35:05	14:35:25		00:00:20	1	Completed	002697		PUBLIC AREA GROUND FLOOR	[PLUM] WC Choked	1	hknathu		DUTY ENGINEE R ESC 1	MALPAT794
<b>Remark</b>															
15:44:28	16:44:28	22:01:16		05:16:48	4	Completed	002702		PALACE WING 3rd	[CP] Door handle broken	1	RAMBHA67 3		parbaj958	VIKGUR916
<b>Remark</b>															
Still bidding to fix															
16:16:36	17:16:36	22:01:25		04:44:49	4	Completed	002703		PUBLIC AREA GROUND FLOOR	[ELE] S Plunge pool to clean	1	hknathu		parbaj958	VIKGUR916
<b>Remark</b>															
Main pool cleaning required															
17:16:27	18:16:27	22:00:13		03:43:46	4	Completed	002706		PUBLIC AREA GROUND FLOOR	[CP] Door handle broken	1	HAMSIN550		parbaj958	VIKGUR916
<b>Remark</b>															
17:17:43	17:27:43	18:35:44		01:08:01	2	Completed	002707		PUBLIC AREA GROUND FLOOR	[CP] Door cannot close	1	HAMSIN550		BHASIN76 2	VIKGUR916
<b>Remark</b>															
Security cabin need to repaired															
14:15:05	14:15:05	14:36:54			0	Completed	002698		PUBLIC AREA GROUND FLOOR	[PP] Painter Required	1	hknathu		Painter Group	JACVAR090
<b>Remark</b>															
14:42:19	15:42:19	22:01:00		06:18:41	5	Completed	002699		PUBLIC AREA GROUND FLOOR	[CP] Door handle broken	1	hknathu		NISAGA75 7	VIKGUR916
<b>Remark</b>															
15:41:33	15:41:33	15:45:34			0	Completed	002700		PALACE WING 3rd	[PP] Painter Required	1	RAMBHA67 3		Painter Group	JACVAR090
<b>Remark</b>															
15:41:59	15:51:59	22:01:08		06:09:09	5	Completed	002701		PALACE WING 1st	[CP] Door cannot close	1	RAMBHA67 3		NISAGA75 7	VIKGUR916
<b>Remark</b>															
16:22:14	17:22:14	22:01:34		04:39:20	4	Completed	002704		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67 3		parbaj958	VIKGUR916
<b>Remark</b>															

# The Leela Palace Udaipur

## Detail Listing of Service Request

From 01-Jan-2022 00:00:00 To 10-Nov-2022 23:59:59

Time	Expect	Finish	Extend	Exceed	Esc	Status	Job	Guest Name	Location	Service Item	Qty	Created By	Equipment	Assigned To	Closed By	
<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>		
02-April-2022 (Continue)											02-April-2022 Total Qty : 44			02-April-2022 Total : 44		
16:53:42	17:53:42	22:01:43		04:08:01	4	Completed	002705		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67		parbaj958	VIKGUR916	
<b>Remark</b>																
18:01:37	18:01:37	18:35:21			0	Completed	002708		PUBLIC AREA GROUND FLOOR	[CV] Tiles cracked to be replaced	1	hknathu		Mason Group	VIKGUR916	
<b>Remark</b>																
18:37:44	18:37:44	08:14:12			0	Completed	002713		LAKE WING 3rd - B	[PP] Painter Required	1	hknathu		Painter Group	CHAKUM442	
<b>Remark</b>																
18:37:44	18:47:44	22:03:49		03:16:05	3	Completed	002714		LAKE WING 3rd - B	[ELE] Ceiling light fused	1	hknathu		avikum954	VIKGUR916	
<b>Remark</b>																
18:37:45	18:47:45	22:03:38		03:15:53	3	Completed	002715		LAKE WING 3rd - B	[CP] Door cannot close	1	hknathu		avikum954	VIKGUR916	
<b>Remark</b>																
18:37:46	19:37:46	22:03:30		02:25:44	3	Completed	002716		LAKE WING 3rd - B	[AC] AC not cold	1	hknathu		avikum954	VIKGUR916	
<b>Remark</b>																
18:37:47	19:37:47	22:03:06		02:25:19	3	Completed	002717		LAKE WING 3rd - B	[PLUM] Staff wash room wash basin choked	1	hknathu		avikum954	VIKGUR916	
<b>Remark</b>																
19:35:33	19:45:33	22:04:47		02:19:14	3	Completed	002718		PUBLIC AREA GROUND FLOOR	[ELE] Ceiling light fused	1	hknathu		avikum954	VIKGUR916	
<b>Remark</b>																
Sheesh Mahal washroom light fuse																
03-April-2022											03-April-2022 Total Qty : 29			03-April-2022 Total : 29		
08:40:42	08:40:42	11:01:52			0	Completed	002719		PALACE WING 1st	[PP] Painter Required	1	RAMBHA67		Painter Group	CHAKUM442	
<b>Remark</b>																
08:40:58	09:40:58	00:00:00			5	Timeout	002720		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67		NISAGA75		
<b>Remark</b>																
08:41:41	08:51:41	00:00:00			5	Timeout	002721		PALACE WING 1st	[ELE] Ceiling light fused	1	RAMBHA67		NISAGA75		
<b>Remark</b>																
Leaving area lamp bulb fused																
08:42:33	08:42:33	11:01:36			0	Completed	002722		PALACE WING 1st	[PP] Painter Required	1	RAMBHA67		Painter Group	CHAKUM442	
<b>Remark</b>																
Polishing in room Paint in balcony wall																

# The Leela Palace Udaipur

## Detail Listing of Service Request

From 01-Jan-2022 00:00:00 To 10-Nov-2022 23:59:59

Time	Expect	Finish	Extend	Exceed	Esc	Status	Job	Guest Name	Location	Service Item	Qty	Created By	Equipment	Assigned To	Closed By	
<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>		
03-April-2022 (Continue)											03-April-2022 Total Qty : 29			03-April-2022 Total : 29		
08:43:27	08:43:27	11:01:14			0	Completed	002723		PALACE WING 2nd	[PP] Painter Required	1	RAMBHA67		Painter Group	CHAKUM442	
<b>Remark</b>																
08:43:28	09:13:28	00:00:00			5	Timeout	002724		PALACE WING 2nd	[TV] TV no picture	1	RAMBHA67		NISAGA75		
<b>Remark</b>																
Setopbox loose																
08:43:29	09:43:29	11:00:51		01:17:22	2	Completed	002725		PALACE WING 2nd	[CP] Door handle broken	1	RAMBHA67		BHASIN76	CHAKUM442	
<b>Remark</b>																
Loose																
08:44:14	08:44:14	11:08:49			0	Completed	002726		PUBLIC AREA SECOND FLOOR	[PP] Painter Required	1	RAMBHA67		Painter Group	CHAKUM442	
<b>Remark</b>																
Wall corner broken																
08:44:14	09:44:14	00:00:00			5	Timeout	002727		PUBLIC AREA SECOND FLOOR	[AC] AC not cold	1	RAMBHA67		NISAGA75		
<b>Remark</b>																
08:44:57	08:44:57	11:09:35			0	Completed	002728		PUBLIC AREA THIRD FLOOR	[PP] Painter Required	1	RAMBHA67		Painter Group	CHAKUM442	
<b>Remark</b>																
Wall corner broken																
08:44:57	09:44:57	15:06:00		05:21:03	4	Completed	002729		PUBLIC AREA THIRD FLOOR	[AC] AC not cold	1	RAMBHA67		parbaj958	VIKGUR916	
<b>Remark</b>																
08:46:40	08:46:40	00:00:00			5	Timeout	002730		PUBLIC AREA FIRST FLOOR	[CV] Tiles cracked to be replaced	1	RAMBHA67		NISAGA75		
<b>Remark</b>																
Skirting grouting req																
08:47:21	08:47:21	00:00:00			5	Timeout	002731		PUBLIC AREA SECOND FLOOR	[CV] Tiles cracked to be replaced	1	RAMBHA67		NISAGA75		
<b>Remark</b>																
Grouting need to done																
12:34:17	13:34:17	18:09:59		04:35:42	4	Completed	002737		PUBLIC AREA GROUND FLOOR	[CP] Door stopper broken	1	hknathu		parbaj958	VIKGUR916	
<b>Remark</b>																
12:52:18	12:52:18	18:12:13			0	Completed	002739		PALACE WING 1st	[PP] Painter Required	1	RAMBHA67		Painter Group	VIKGUR916	
<b>Remark</b>																
12:52:33	12:52:33	14:58:55			0	Completed	002740		PALACE WING 2nd	[PP] Painter Required	1	RAMBHA67		Painter Group	VIKGUR916	
<b>Remark</b>																



# The Leela Palace Udaipur

## Detail Listing of Service Request

From 01-Jan-2022 00:00:00 To 10-Nov-2022 23:59:59

Time	Expect	Finish	Extend	Exceed	Esc	Status	Job	Guest Name	Location	Service Item	Qty	Created By	Equipment	Assigned To	Closed By	
<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>		
03-April-2022 (Continue)											03-April-2022 Total Qty : 29			03-April-2022 Total : 29		
<b>Remark</b>																
12:52:51	12:52:51	14:58:34			0	Completed	002741		PALACE WING 3rd	[PP] Painter Required	1	RAMBHA67		Painter Group	VIKGUR916	
<b>Remark</b>																
10:39:05	10:49:05	00:00:00			5	Timeout	002732		PUBLIC AREA GROUND FLOOR	[ELE] Ceiling light fused	1	hknathu		NISAGA75 7		
<b>Remark</b> Arrival portico ceiling light came out																
12:37:01	12:37:01	18:09:37			0	Completed	002738		PUBLIC AREA GROUND FLOOR	[CV] Tiles cracked to be replaced	1	hknathu		Mason Group	VIKGUR916	
<b>Remark</b>																
13:54:02	13:54:02	14:58:23			0	Completed	002742		PALACE WING 3rd	[PP] Painter Required	1	RAMBHA67		Painter Group	VIKGUR916	
<b>Remark</b>																
13:54:35	13:54:35	14:53:35			0	Completed	002743		PALACE WING 3rd	[PP] Painter Required	1	RAMBHA67		Painter Group	VIKGUR916	
<b>Remark</b>																
11:37:41	12:37:41	00:00:00			5	Timeout	002733		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67		NISAGA75 7		
<b>Remark</b>																
11:37:42	11:37:42	19:49:05			0	Completed	002734		PALACE WING 1st	[PP] Painter Required	1	RAMBHA67		Painter Group	VIKGUR916	
<b>Remark</b>																
11:38:23	11:38:23	18:12:56			0	Completed	002735		PALACE WING 2nd	[PP] Painter Required	1	RAMBHA67		Painter Group	VIKGUR916	
<b>Remark</b>																
12:32:22	13:02:22	15:05:33		02:03:11	3	Completed	002736		PUBLIC AREA GROUND FLOOR	[EQIP] Exhaust not working	1	hknathu		avikum954	VIKGUR916	
<b>Remark</b> Bad smell coming in gym																
14:42:14	14:42:14	18:11:29			0	Completed	002744		PUBLIC AREA GROUND FLOOR	[PP] Painter Required	1	hknathu		Painter Group	VIKGUR916	
<b>Remark</b> Arrival portico wall paint required																
14:51:37	15:06:37	14:57:02			0	Completed	002745		PALACE WING 3rd	[ELE] Switch Off the Lights	1	RAMBHA67		Electrician Group	VIKGUR916	
<b>Remark</b> Switch plate broken																

# The Leela Palace Udaipur

## Detail Listing of Service Request

From 01-Jan-2022 00:00:00 To 10-Nov-2022 23:59:59

Time	Expect	Finish	Extend	Exceed	Esc	Status	Job	Guest Name	Location	Service Item	Qty	Created By	Equipment	Assigned To	Closed By	
<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>		
03-April-2022 (Continue)											03-April-2022 Total Qty : 29			03-April-2022 Total : 29		
15:10:31	16:10:31	18:08:59		01:58:28	3	Completed	002746		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67 3		avikum954	VIKGUR916	
<b>Remark</b>																
19:45:14	19:55:14	19:48:26			0	Completed	002747		PUBLIC AREA GROUND FLOOR	[ELE] Lamp fused	1	hknathu		Electrician Group	VIKGUR916	
<b>Remark</b> Table lamp bulb fuse																
04-April-2022											04-April-2022 Total Qty : 19			04-April-2022 Total : 19		
10:42:29	12:42:29	10:44:17			0	Completed	002750		PALACE WING 1st	[ELE] Wall light fused	1	hknathu		Electrician Group	YASJOS927	
<b>Remark</b> Leaving area table lamp bulb fuse																
11:30:37	12:30:37	11:59:56			0	Completed	002751		PALACE WING 1st	[ELE] S Plunge pool to clean	1	hknathu		Electrician Group	VIKGUR916	
<b>Remark</b>																
12:41:47	12:51:47	12:42:42			0	Completed	002753		PALACE WING 2nd	[ELE] Ceiling light fused	1	hknathu		Electrician Group	VIKGUR916	
<b>Remark</b> Wardrobe area tube light need to be fixed																
13:26:40	14:26:40	13:44:43			0	Completed	002754		PALACE WING 1st	[PLUM] Drain blocked	1	hknathu		Plumber Group	MALPAT794	
<b>Remark</b> 128 podium area drain choked																
14:44:23	14:44:23	16:25:07			0	Completed	002760		PALACE WING 3rd	[PP] Painter Required	1	hknathu		Painter Group	JACVAR090	
<b>Remark</b> Shower area window frame polishing required																
15:47:43	15:47:43	16:49:11			0	Completed	002761		LAKE WING 1st - A	[PP] Painter Required	1	HAMSIN550		Painter Group	JACVAR090	
<b>Remark</b>																
10:25:20	11:25:20	10:43:20			0	Completed	002748		PALACE WING 1st	[ELE] S Plunge pool to clean	1	hknathu		Electrician Group	VIKGUR916	
<b>Remark</b>																
10:32:19	10:42:19	10:42:55		00:00:36	1	Completed	002749		PALACE WING 1st	[ELE] Ceiling light fused	1	hknathu		DUTY ENGINEE R ESC 1	VIKGUR916	
<b>Remark</b>																
11:49:20	11:49:20	12:01:19			0	Completed	002752		PALACE WING 2nd	[PP] Painter Required	1	hknathu		Painter Group	JACVAR090	
<b>Remark</b>																

# The Leela Palace Udaipur

## Detail Listing of Service Request

From 01-Jan-2022 00:00:00 To 10-Nov-2022 23:59:59

Time	Expect	Finish	Extend	Exceed	Esc	Status	Job	Guest Name	Location	Service Item	Qty	Created By	Equipment	Assigned To	Closed By	
<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>		
04-April-2022 (Continue)											04-April-2022 Total Qty : 19			04-April-2022 Total : 19		
14:24:28	14:24:28	16:24:20			0	Completed	002755		PALACE WING 3rd	[PP] Painter Required	1	hknathu		Painter Group	JACVAR090	
<b>Remark</b>																
15:48:18	15:48:18	16:49:34			0	Completed	002762		LAKE WING 1st - A	[PP] Painter Required	1	HAMSIN550		Painter Group	JACVAR090	
<b>Remark</b>																
Shower polish required																
15:48:51	15:48:51	17:05:55			0	Completed	002763		LAKE WING 1st - A	[PP] Painter Required	1	HAMSIN550		Painter Group	JACVAR090	
<b>Remark</b>																
15:49:32	15:59:32	17:29:45		01:30:13	3	Completed	002764		LAKE WING 1st - B	[CP] Door cannot close	1	HAMSIN550		avikum954	AMJKHA523	
<b>Remark</b>																
El safe issue																
15:54:39	16:54:39	00:00:00			5	Timeout	002765		PUBLIC AREA GROUND FLOOR	[ELE] Walk-in Chiller	1	DEEBHA459		NISAGA75 7		
<b>Remark</b>																
R3 deep freezer have high temperature since yesterday..																
14:24:28	14:34:28	15:34:38		01:00:10	2	Completed	002756		PALACE WING 3rd	[ELE] Ceiling light fused	1	hknathu		BHASIN76 2	AMJKHA523	
<b>Remark</b>																
14:24:29	14:34:29	14:49:09		00:14:40	1	Completed	002757		PALACE WING 3rd	[CP] Door cannot close	1	hknathu		DUTY ENGINEE R ESC 1	VIKGUR916	
<b>Remark</b>																
14:24:30	15:24:30	15:33:26		00:08:56	1	Completed	002758		PALACE WING 3rd	[AC] AC not cold	1	hknathu		DUTY ENGINEE R ESC 1	AMJKHA523	
<b>Remark</b>																
14:24:31	14:44:31	14:41:37			0	Completed	002759		PALACE WING 3rd	[PLUM] WC Choked	1	hknathu		Plumber Group	MALPAT794	
<b>Remark</b>																
15:59:24	16:59:24	00:00:00			5	Timeout	002766		PUBLIC AREA GROUND FLOOR	[ELE] Walk-in Deep	1	DEEBHA459		NISAGA75 7		
<b>Remark</b>																
R3 deep freezer not working properly.. high temperature issue																
05-April-2022											05-April-2022 Total Qty : 20			05-April-2022 Total : 20		
07:12:34	08:12:34	11:30:34		03:18:00	3	Completed	002767		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67 3		avikum954	engdesk	
<b>Remark</b>																
done																

# The Leela Palace Udaipur

## Detail Listing of Service Request

From 01-Jan-2022 00:00:00 To 10-Nov-2022 23:59:59

Time	Expect	Finish	Extend	Exceed	Esc	Status	Job	Guest Name	Location	Service Item	Qty	Created By	Equipment	Assigned To	Closed By	
<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>		
05-April-2022 (Continue)											05-April-2022 Total Qty : 20			05-April-2022 Total : 20		
<b>Action Taken</b>		-														
07:12:52	08:12:52	11:29:32		03:16:40	3	Completed	002768		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67		avikum954	engdesk	
<b>Remark</b>		done														
<b>Action Taken</b>		-														
11:25:19	11:55:19	00:00:00			5	Timeout	002775		PUBLIC AREA FIRST FLOOR	[ELE] Socket out of order	1	nankha955		NISAGA75	7	
<b>Remark</b>		Lift landing lamp switch to fix														
11:50:12	11:50:12	00:00:00			5	Timeout	002776		PUBLIC AREA GROUND FLOOR	[CV] Tiles cracked to be replaced	1	hknathu		NISAGA75	7	
<b>Remark</b>		Dinning passage near kitchen door skirting tiles broken														
12:51:25	12:51:25	13:19:56			0	Completed	002777		LAKE WING 1st - C	[PP] Painter Required	1	HAMSIN550		Painter Group	engdesk	
<b>Remark</b>		done														
<b>Action Taken</b>		-														
12:52:15	13:52:15	13:16:06			0	Completed	002778		LAKE WING 1st - C	[ELE] S Plunge pool to clean	1	HAMSIN550		Electrician Group	engdesk	
<b>Remark</b>		no plung pool														
<b>Action Taken</b>		-														
12:52:16	13:02:16	13:14:56		00:12:40	1	Completed	002779		LAKE WING 1st - C	[ELE] Ceiling light fused	1	HAMSIN550		DUTY ENGINEER ESC 1	engdesk	
<b>Remark</b>		done														
<b>Action Taken</b>		-														
07:13:09	08:13:09	11:28:54		03:15:45	3	Completed	002769		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67		avikum954	engdesk	
<b>Remark</b>		done														
<b>Action Taken</b>		-pool person														
10:55:44	10:55:44	11:24:22			0	Completed	002772		PALACE WING 2nd	[PP] Painter Required	1	RAMBHA67		Painter Group	CHAKUM442	
<b>Remark</b>																
10:56:02	10:56:02	11:24:09			0	Completed	002773		PALACE WING 2nd	[PP] Painter Required	1	RAMBHA67		Painter Group	CHAKUM442	
<b>Remark</b>																
10:56:28	10:56:28	09:37:38			0	Completed	002774		PUBLIC AREA GROUND FLOOR	[PP] Painter Required	1	hknathu		Painter Group	CHAKUM442	

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## Detail Listing of Service Request

From 01-Jan-2022 00:00:00 To 10-Nov-2022 23:59:59

Time	Expect	Finish	Extend	Exceed	Esc	Status	Job	Guest Name	Location	Service Item	Qty	Created By	Equipment	Assigned To	Closed By	
<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>		
05-April-2022 (Continue)											05-April-2022 Total Qty : 20			05-April-2022 Total : 20		
<b>Remark</b>																
In Dinning room painter Polisher required																
07:13:25	08:13:25	10:51:03		02:37:38	3	Completed	002770		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67		avikum954	engdesk	
<b>Remark</b>																
pool person																
<b>Action Taken</b>																
-																
10:52:28	10:52:28	11:24:33			0	Completed	002771		LAKE WING 1st - B	[PP] Painter Required	1	RAMBHA67		Painter Group	CHAKUM442	
<b>Remark</b>																
12:52:18	00:52:18	00:00:00			5	Timeout	002780		LAKE WING 1st - C	[CP] Door Glass broken	1	HAMSIN550		NISAGA75	7	
<b>Remark</b>																
12:53:50	13:03:50	13:20:52		00:17:02	1	Completed	002781		LAKE WING 1st - C	[CP] Door cannot close	1	HAMSIN550		DUTY ENGINEER ESC 1	engdesk	
<b>Remark</b>																
done																
<b>Action Taken</b>																
-																
12:53:50	13:53:50	13:14:25			0	Completed	002782		LAKE WING 1st - C	[AC] AC not cold	1	HAMSIN550		Electrician Group	engdesk	
<b>Remark</b>																
done																
<b>Action Taken</b>																
-																
12:53:51	13:13:51	13:10:27			0	Completed	002783		LAKE WING 1st - C	[PLUM] WC Choked	1	HAMSIN550		Plumber Group	MALPAT794	
<b>Remark</b>																
12:53:52	13:53:52	13:20:23			0	Completed	002784		LAKE WING 1st - C	[CP] Door handle broken	1	HAMSIN550		Carpenter Group	engdesk	
<b>Remark</b>																
done																
<b>Action Taken</b>																
-																
17:38:06	17:48:06	00:00:00			5	Timeout	002785		PALACE WING 1st	[CP] Door cannot close	1	RAMBHA67		NISAGA75	7	
<b>Remark</b>																
Maindoor lock not working																
<b>Action Taken</b>																
Work in progress																
17:38:07	17:38:07	20:03:12			0	Completed	002786		PALACE WING 1st	[PP] Painter Required	1	RAMBHA67		Painter Group	VIKGUR916	
<b>Remark</b>																
Paint outside balcony area																
06-April-2022											06-April-2022 Total Qty : 30			06-April-2022 Total : 30		

# The Leela Palace Udaipur

## Detail Listing of Service Request

From 01-Jan-2022 00:00:00 To 10-Nov-2022 23:59:59

Time	Expect	Finish	Extend	Exceed	Esc	Status	Job	Guest Name	Location	Service Item	Qty	Created By	Equipment	Assigned To	Closed By	
<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>		
06-April-2022 (Continue)											06-April-2022 Total Qty : 30			06-April-2022 Total : 30		
09:54:45	09:54:45	00:00:00			5	Timeout	002792		PUBLIC AREA GROUND FLOOR	[CV] Wall railing fall down	1	nankha955		NISAGA75 7		
<b>Remark</b> Arrival portico side railing to fix																
13:35:50	14:35:50	13:48:06			0	Completed	002799		PUBLIC AREA GROUND FLOOR	[CP] Door handle broken	1	hknathu		Carpenter Group	VIKGUR916	
<b>Remark</b>																
09:17:21	09:17:21	09:53:43			0	Completed	002789		PALACE WING 3rd	[PP] Painter Required	1	RAMBHA67 3		Painter Group	CHAKUM442	
<b>Remark</b>																
09:17:56	09:17:56	10:00:56			0	Completed	002790		PALACE WING 3rd	[PP] Painter Required	1	RAMBHA67 3		Painter Group	JACVAR090	
<b>Remark</b>																
09:18:20	09:18:20	10:01:09			0	Completed	002791		PALACE WING 3rd	[PP] Painter Required	1	RAMBHA67 3		Painter Group	JACVAR090	
<b>Remark</b>																
10:03:51	11:03:51	00:00:00			5	Timeout	002793		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67 3		NISAGA75 7		
<b>Remark</b>																
09:16:09	09:16:09	09:40:13			0	Completed	002787		PALACE WING 3rd	[PP] Painter Required	1	RAMBHA67 3		Painter Group	CHAKUM442	
<b>Remark</b>																
16:06:29	16:06:29	16:32:43			0	Completed	002805		PALACE WING 2nd	[PP] Painter Required	1	RAMBHA67 3		Painter Group	JACVAR090	
<b>Remark</b>																
16:07:05	16:07:05	16:32:30			0	Completed	002806		PALACE WING 2nd	[PP] Painter Required	1	RAMBHA67 3		Painter Group	JACVAR090	
<b>Remark</b>																
16:10:10	16:20:10	16:46:11		00:26:01	1	Completed	002810		LAKE WING 1st - C	[CP] Door cannot close	1	RAMBHA67 3		DUTY ENGINEE R ESC 1	VIKGUR916	
<b>Remark</b> Door knobs loose																
17:04:33	17:14:33	17:41:52		00:27:19	1	Completed	002815		PUBLIC AREA GROUND FLOOR	[ELE] Ceiling light fused	1	kulsen789		DUTY ENGINEE R ESC 1	YASJOS927	
<b>Remark</b>																

# The Leela Palace Udaipur

## Detail Listing of Service Request

From 01-Jan-2022 00:00:00 To 10-Nov-2022 23:59:59

Time	Expect	Finish	Extend	Exceed	Esc	Status	Job	Guest Name	Location	Service Item	Qty	Created By	Equipment	Assigned To	Closed By	
<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>		
06-April-2022 (Continue)											06-April-2022 Total Qty : 30			06-April-2022 Total : 30		
20:01:00	21:01:00	20:49:44			0	Completed	002816		PUBLIC AREA GROUND FLOOR	[CP] Door handle broken	1	hknathu		Carpenter Group	VIKGUR916	
<b>Remark</b>																
09:16:36	09:16:36	09:40:32			0	Completed	002788		PALACE WING 3rd	[PP] Painter Required	1	RAMBHA67		Painter Group	CHAKUM442	
<b>Remark</b>																
10:05:01	10:05:01	10:45:12			0	Completed	002795		PALACE WING 1st	[PP] Painter Required	1	RAMBHA67		Painter Group	CHAKUM442	
<b>Remark</b>																
10:05:02	11:05:02	00:00:00			5	Timeout	002796		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67		NISAGA75		
<b>Remark</b>																
16:03:16	16:03:16	16:56:37			0	Completed	002800		LAKE WING 1st - C	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090	
<b>Remark</b>																
16:03:38	16:03:38	18:06:20			0	Completed	002801		PALACE WING 3rd	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090	
<b>Remark</b>																
16:04:04	16:04:04	17:22:41			0	Completed	002802		PALACE WING 3rd	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090	
<b>Remark</b>																
10:03:52	10:03:52	10:44:45			0	Completed	002794		PALACE WING 1st	[PP] Painter Required	1	RAMBHA67		Painter Group	CHAKUM442	
<b>Remark</b>																
12:50:37	13:00:37	17:07:31		04:06:54	4	Completed	002798		PALACE WING 1st	[ELE] Ceiling light fused	1	RAMBHA67		parbaj958	VIKGUR916	
<b>Remark</b>																
Tubelight																
16:06:03	16:06:03	16:32:58			0	Completed	002804		PALACE WING 2nd	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090	
<b>Remark</b>																
16:08:00	16:08:00	16:32:16			0	Completed	002807		PALACE WING 2nd	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090	
<b>Remark</b>																
16:08:22	16:08:22	16:32:02			0	Completed	002808		PALACE WING 2nd	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090	
<b>Remark</b>																

# The Leela Palace Udaipur

## Detail Listing of Service Request

From 01-Jan-2022 00:00:00 To 10-Nov-2022 23:59:59

Time	Expect	Finish	Extend	Exceed	Esc	Status	Job	Guest Name	Location	Service Item	Qty	Created By	Equipment	Assigned To	Closed By	
<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>		
06-April-2022 (Continue)											06-April-2022 Total Qty : 30			06-April-2022 Total : 30		
<b>Remark</b>																
16:08:37	16:08:37	16:31:48			0	Completed	002809		PALACE WING 2nd	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090	
<b>Remark</b>																
10:05:30	11:05:30	00:00:00			5	Timeout	002797		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67		NISAGA75	7	
<b>Remark</b>																
16:04:56	16:04:56	17:23:07			0	Completed	002803		PALACE WING 3rd	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090	
<b>Remark</b>																
16:10:11	16:20:11	16:33:58		00:13:47	1	Completed	002811		LAKE WING 1st - C	[ELE] Ceiling light fused	1	RAMBHA67		DUTY ENGINEE R ESC 1	VIKGUR916	
<b>Remark</b>																
MOD room to check																
16:10:12	17:10:12	17:06:11			0	Completed	002812		LAKE WING 1st - C	[AC] AC not cold	1	RAMBHA67		Electrician Group	VIKGUR916	
<b>Remark</b>																
16:10:13	16:30:13	16:33:35		00:03:22	1	Completed	002813		LAKE WING 1st - C	[PLUM] WC Choked	1	RAMBHA67		DUTY ENGINEE R ESC 1	VIKGUR916	
<b>Remark</b>																
17:03:27	17:13:27	17:25:56		00:12:29	1	Completed	002814		PUBLIC AREA FIRST FLOOR	[ELE] Ceiling light fused	1	kulsen789		DUTY ENGINEE R ESC 1	YASJOS927	
<b>Remark</b>																
07-April-2022											07-April-2022 Total Qty : 42			07-April-2022 Total : 42		
10:20:57	10:30:57	10:50:00		00:19:03	1	Completed	002823		PUBLIC AREA GROUND FLOOR	[ELE] Ceiling light fused	1	hkmathu		DUTY ENGINEE R ESC 1	YASJOS927	
<b>Remark</b>																
Dinning room female restroom ceiling light fuse																
10:38:14	11:38:14	11:22:23			0	Completed	002824		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67		Electrician Group	engdesk	
<b>Remark</b>																
done																
<b>Action Taken</b>																
-																
10:45:40	10:45:40	11:30:05			0	Completed	002825		LAKE WING 1st - B	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090	



# The Leela Palace Udaipur

## Detail Listing of Service Request

From 01-Jan-2022 00:00:00 To 10-Nov-2022 23:59:59

Time	Expect	Finish	Extend	Exceed	Esc	Status	Job	Guest Name	Location	Service Item	Qty	Created By	Equipment	Assigned To	Closed By
<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>	
07-April-2022 (Continue)											07-April-2022 Total Qty : 42			07-April-2022 Total : 42	
<b>Remark</b>															
08:09:33	08:09:33	17:35:32			0	Completed	002817		PUBLIC AREA GROUND FLOOR	[CV] Tiles cracked to be replaced	1	hknathu		Mason Group	VIKGUR916
<b>Remark</b>															
14:19:48	14:34:48	14:48:08		00:13:20	1	Completed	002837		PUBLIC AREA GROUND FLOOR	[ELE] Closet light	1	hknathu		DUTY ENGINEE R ESC 1	YASJOS927
<b>Remark</b>															
Wire need to be remove from dinning alfresco.															
14:26:22	14:26:22	17:03:51			0	Completed	002838		PALACE WING 1st	[PP] Painter Required	1	RAMBHA67 3		Painter Group	JACVAR090
<b>Remark</b>															
14:27:11	14:27:11	17:37:05			0	Completed	002839		PALACE WING 2nd	[PP] Painter Required	1	RAMBHA67 3		Painter Group	JACVAR090
<b>Remark</b>															
08:14:57	09:14:57	11:20:56		02:05:59	3	Completed	002818		PUBLIC AREA GROUND FLOOR	[ELE] S Plunge pool to clean	1	hknathu		avikum954	engdesk
<b>Remark</b>															
done															
<b>Action Taken</b>															
-															
09:21:19	10:21:19	11:19:46		00:58:27	2	Completed	002819		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67 3		BHASIN76 2	engdesk
<b>Remark</b>															
done															
<b>Action Taken</b>															
-															
09:21:35	10:21:35	11:21:27			0	Timeout	002820		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67 3		Electrician Group	engdesk
<b>Remark</b>															
done															
userid 261 reopen job - Urgent required dated 4/7/2022 2:41:00 PM															
09:21:57	10:21:57	11:22:00		01:00:03	2	Completed	002821		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67 3		BHASIN76 2	engdesk
<b>Remark</b>															
done															
<b>Action Taken</b>															
-															
10:46:03	10:46:03	12:51:41			0	Completed	002826		LAKE WING 1st - C	[PP] Painter Required	1	RAMBHA67 3		Painter Group	engdesk
<b>Remark</b>															
done															
<b>Action Taken</b>															
-															
10:46:36	10:46:36	11:33:35			0	Completed	002827		LAKE WING 2nd - A	[PP] Painter Required	1	RAMBHA67 3		Painter Group	JACVAR090

# The Leela Palace Udaipur

## Detail Listing of Service Request

From 01-Jan-2022 00:00:00 To 10-Nov-2022 23:59:59

Time	Expect	Finish	Extend	Exceed	Esc	Status	Job	Guest Name	Location	Service Item	Qty	Created By	Equipment	Assigned To	Closed By
<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>	
07-April-2022 (Continue)											07-April-2022 Total Qty : 42			07-April-2022 Total : 42	
<b>Remark</b>															
10:46:37	10:56:37	10:54:16			0	Completed	002828		LAKE WING 2nd - A	[ELE] Ceiling light fused	1	RAMBHA67		Electrician Group	YASJOS927
<b>Remark</b>															
10:48:16	10:48:16	12:52:04			0	Completed	002831		LAKE WING 2nd - C	[PP] Painter Required	1	RAMBHA67		Painter Group	engdesk
<b>Remark</b>															
done															
<b>Action Taken</b>															
-															
10:48:34	10:48:34	11:49:14			0	Completed	002832		LAKE WING 3rd - A	[PP] Painter Required	1	RAMBHA67		Painter Group	CHAKUM442
<b>Remark</b>															
10:50:08	10:50:08	12:52:28			0	Completed	002834		LAKE WING 2nd - B	[PP] Painter Required	1	RAMBHA67		Painter Group	engdesk
<b>Remark</b>															
done															
<b>Action Taken</b>															
-															
15:02:24	16:02:24	16:02:09			0	Completed	002851		PUBLIC AREA GROUND FLOOR	[CP] Door stopper broken	1	hknathu		Carpenter Group	VIKGUR916
<b>Remark</b>															
17:43:23	17:43:23	00:00:00			5	Timeout	002858		PUBLIC AREA GROUND FLOOR	[CV] Tiles cracked to be replaced	1	hknathu		NISAGA75 7	
<b>Remark</b>															
10:46:59	10:46:59	11:32:56			0	Completed	002829		LAKE WING 2nd - A	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090
<b>Remark</b>															
10:47:47	10:47:47	11:33:14			0	Completed	002830		LAKE WING 2nd - B	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090
<b>Remark</b>															
10:48:52	10:48:52	11:48:49			0	Completed	002833		LAKE WING 3rd - B	[PP] Painter Required	1	RAMBHA67		Painter Group	CHAKUM442
<b>Remark</b>															
11:11:59	11:11:59	12:14:34			0	Completed	002835		LAKE WING 1st - B	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090
<b>Remark</b>															
11:12:39	11:12:39	12:52:52			0	Completed	002836		LAKE WING 1st - B	[PP] Painter Required	1	RAMBHA67		Painter Group	engdesk
<b>Remark</b>															

# The Leela Palace Udaipur

## Detail Listing of Service Request

From 01-Jan-2022 00:00:00 To 10-Nov-2022 23:59:59

Time	Expect	Finish	Extend	Exceed	Esc	Status	Job	Guest Name	Location	Service Item	Qty	Created By	Equipment	Assigned To	Closed By
<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>	
07-April-2022 (Continue)											07-April-2022 Total Qty : 42			07-April-2022 Total : 42	
<b>Remark</b>		done													
<b>Action Taken</b>		-													
14:28:23	14:28:23	17:03:23			0	Completed	002840		PALACE WING 3rd	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090
<b>Remark</b>															
14:29:41	14:29:41	15:53:30			0	Completed	002842		LAKE WING 1st - B	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090
<b>Remark</b>															
14:32:05	14:32:05	15:53:59			0	Completed	002844		LAKE WING 1st - B	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090
<b>Remark</b>															
14:32:32	14:32:32	18:09:13			0	Completed	002845		LAKE WING 1st - B	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090
<b>Remark</b>															
14:32:52	14:32:52	16:27:12			0	Completed	002846		LAKE WING 1st - A	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090
<b>Remark</b>															
14:33:19	14:33:19	16:27:30			0	Completed	002847		LAKE WING 1st - A	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090
<b>Remark</b>															
14:29:00	14:29:00	15:53:18			0	Completed	002841		LAKE WING 1st - B	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090
<b>Remark</b>															
17:52:32	17:52:32	00:00:00			5	Timeout	002859		PUBLIC AREA THIRD FLOOR	[CV] Tiles cracked to be replaced	1	RAMBHA67		NISAGA75	
<b>Remark</b>		Corridor skirting grouting req outside 328													
14:30:05	14:30:05	15:53:44			0	Completed	002843		LAKE WING 1st - C	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090
<b>Remark</b>															
14:33:36	14:33:36	16:27:43			0	Completed	002848		LAKE WING 1st - A	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090
<b>Remark</b>															
14:44:48	14:54:48	14:53:24			0	Completed	002849		LAKE WING 1st - B	[ELE] Ceiling light fused	1	RAMBHA67		Electrician Group	YASJOS927
<b>Remark</b>															

# The Leela Palace Udaipur

## Detail Listing of Service Request

From 01-Jan-2022 00:00:00 To 10-Nov-2022 23:59:59

Time	Expect	Finish	Extend	Exceed	Esc	Status	Job	Guest Name	Location	Service Item	Qty	Created By	Equipment	Assigned To	Closed By	
<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>		
07-April-2022 (Continue)											07-April-2022 Total Qty : 42			07-April-2022 Total : 42		
14:56:12	15:26:12	15:28:54		00:02:42	1	Completed	002850		LAKE WING 2nd - B	[CP] Floor trap choked	1	RAMBHA67		DUTY ENGINEER R ESC 1	VIKGUR916	
<b>Remark</b>		Bedside still bidding to be fixed														
18:39:06	19:09:06	00:00:00			5	Timeout	002862		LAKE WING 2nd - B	[CP] Door lock not working	1	RAMBHA67		NISAGA75 7		
<b>Remark</b>		Maindoor handle to be fixed														
15:04:55	15:04:55	16:01:42			0	Completed	002852		PUBLIC AREA GROUND FLOOR	[CV] Tiles cracked to be replaced	1	hknathu		Mason Group	VIKGUR916	
<b>Remark</b>																
16:39:56	18:39:56	17:35:54			0	Completed	002854		PUBLIC AREA GROUND FLOOR	[ELE] Wall light fused	1	hknathu		Electrician Group	VIKGUR916	
<b>Remark</b>																
17:12:06	17:22:06	17:24:43		00:02:37	1	Completed	002855		PUBLIC AREA GROUND FLOOR	[ELE] Ceiling light fused	1	hknathu		DUTY ENGINEER R ESC 1	VIKGUR916	
<b>Remark</b>																
17:25:47	17:25:47	00:00:00			5	Timeout	002856		PUBLIC AREA GROUND FLOOR	[CV] Tiles cracked to be replaced	1	hknathu		NISAGA75 7		
<b>Remark</b>		Dinning alfresco tiles broken														
18:02:48	19:02:48	16:46:28		21:43:40	0	Completed	002861		LAKE WING 2nd - C	[CP] Door handle broken	1	RAMBHA67		Carpenter Group	VIKGUR916	
<b>Remark</b>		Sliding door userid 261 reopen job - Task not done dated 4/8/2022 9:59:48 AM														
08-April-2022											08-April-2022 Total Qty : 14			08-April-2022 Total : 14		
16:22:17	16:22:17	18:21:48		01:59:31	3	Completed	002870		PUBLIC AREA GROUND FLOOR	[PP] Painter Required	1	HAMSIN550		avikum954	JACVAR090	
<b>Remark</b>		Steam area grouting filling required														
11:26:26	12:26:26	12:58:57		00:32:31	2	Completed	002864		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67		BHASIN76 2	engdesk	
<b>Remark</b>		done														
<b>Action Taken</b>		-														
10:24:47	10:24:47	11:00:16			0	Completed	002863		LAKE WING 2nd - B	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090	
<b>Remark</b>																

# The Leela Palace Udaipur

## Detail Listing of Service Request

From 01-Jan-2022 00:00:00 To 10-Nov-2022 23:59:59

Time	Expect	Finish	Extend	Exceed	Esc	Status	Job	Guest Name	Location	Service Item	Qty	Created By	Equipment	Assigned To	Closed By	
<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>		
08-April-2022 (Continue)											08-April-2022 Total Qty : 14			08-April-2022 Total : 14		
17:10:20	17:20:20	17:42:11		00:21:51	1	Completed	002874		PUBLIC AREA FIRST FLOOR	[ELE] Ceiling light fused	1	HAMSIN550		DUTY ENGINEE R ESC 1	VIKGUR916	
<b>Remark</b>		Lights fused														
17:11:31	18:11:31	20:11:34		02:00:03	3	Completed	002875		PUBLIC AREA FIRST FLOOR	[ELE] S Plunge pool to clean	1	HAMSIN550		avikum954	VIKGUR916	
<b>Remark</b>		Light fused														
11:27:04	11:37:04	11:50:53		00:13:49	1	Completed	002865		LAKE WING 3rd - A	[ELE] Ceiling light fused	1	RAMBHA67 3		DUTY ENGINEE R ESC 1	YASJOS927	
<b>Remark</b>																
11:39:52	11:39:52	12:59:23			0	Completed	002866		LAKE WING 3rd - A	[PP] Painter Required	1	RAMBHA67 3		Painter Group	JACVAR090	
<b>Remark</b>																
12:22:06	12:22:06	13:00:56			0	Completed	002867		PALACE WING 3rd	[PP] Painter Required	1	RAMBHA67 3		Painter Group	engdesk	
<b>Remark</b>		done														
<b>Action Taken</b>		-														
12:22:26	12:22:26	13:01:24			0	Completed	002868		PALACE WING 3rd	[PP] Painter Required	1	RAMBHA67 3		Painter Group	engdesk	
<b>Remark</b>		dn														
<b>Action Taken</b>		-														
12:22:42	12:22:42	13:01:57			0	Completed	002869		LAKE WING 1st - B	[PP] Painter Required	1	RAMBHA67 3		Painter Group	engdesk	
<b>Remark</b>		dn														
<b>Action Taken</b>		-														
16:22:19	04:22:19	16:42:38			0	Completed	002871		PUBLIC AREA GROUND FLOOR	[CP] Door Glass broken	1	HAMSIN550		Carpenter Group	VIKGUR916	
<b>Remark</b>		Door stopper Not working														
16:22:21	16:32:21	16:44:32		00:12:11	1	Completed	002872		PUBLIC AREA GROUND FLOOR	[CP] Door cannot close	1	HAMSIN550		DUTY ENGINEE R ESC 1	VIKGUR916	
<b>Remark</b>																
16:22:22	16:42:22	16:41:52			0	Completed	002873		PUBLIC AREA GROUND FLOOR	[PLUM] WC Choked	1	HAMSIN550		Plumber Group	VIKGUR916	
<b>Remark</b>		Check washbasin														

# The Leela Palace Udaipur

## Detail Listing of Service Request

From 01-Jan-2022 00:00:00 To 10-Nov-2022 23:59:59

Time	Expect	Finish	Extend	Exceed	Esc	Status	Job	Guest Name	Location	Service Item	Qty	Created By	Equipment	Assigned To	Closed By	
<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>		
08-April-2022 (Continue)											08-April-2022 Total Qty : 14			08-April-2022 Total : 14		
17:24:37	05:24:37	17:40:44			0	Completed	002876		PUBLIC AREA FIRST FLOOR	[CP] Door Glass broken	1	HAMSIN550		Carpenter Group	VIKGUR916	
<b>Remark</b>		Handle loose														
09-April-2022											09-April-2022 Total Qty : 24			09-April-2022 Total : 24		
10:48:01	10:58:01	10:54:00			0	Completed	002882		LAKE WING 1st - B	[ELE] Guest Telephone Not Working	1	RAMBHA67		Electrician Group	YASJOS927	
<b>Remark</b>																
09:02:55	10:02:55	09:30:15			0	Completed	002877		LAKE WING 1st - B	[AC] AC not cold	1	RAMBHA67		Electrician Group	YASJOS927	
<b>Remark</b>																
10:14:58	10:14:58	11:12:31			0	Completed	002880		LAKE WING 1st - B	[PP] Painter Required	1	RAMBHA67		Painter Group	engdesk	
<b>Remark</b>		dn														
<b>Action Taken</b>		-														
09:13:16	10:13:16	10:23:34		00:10:18	1	Completed	002878		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67		DUTY ENGINEER R ESC 1	engdesk	
<b>Remark</b>		done														
<b>Action Taken</b>		-														
09:13:32	10:13:32	10:24:03		00:10:31	1	Completed	002879		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67		DUTY ENGINEER R ESC 1	engdesk	
<b>Remark</b>		dn														
<b>Action Taken</b>		-														
10:48:02	11:08:02	12:33:16		01:25:14	2	Completed	002883		LAKE WING 1st - B	[ELE] Telephone Line Not Working	1	RAMBHA67		BHASIN76 2	engdesk	
<b>Remark</b>		done														
<b>Action Taken</b>		-														
11:58:18	12:58:18	12:17:25			0	Completed	002888		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67		Electrician Group	engdesk	
<b>Remark</b>		Fountain to on														
<b>Action Taken</b>		-														
12:01:00	12:01:00	12:12:13		00:11:13	1	Completed	002889		PUBLIC AREA FIRST FLOOR	[PP] Painter Required	1	RAMBHA67		DUTY ENGINEER R ESC 1	CHAKUM442	
<b>Remark</b>		Interconnecting														

# The Leela Palace Udaipur

## Detail Listing of Service Request

From 01-Jan-2022 00:00:00 To 10-Nov-2022 23:59:59

Time	Expect	Finish	Extend	Exceed	Esc	Status	Job	Guest Name	Location	Service Item	Qty	Created By	Equipment	Assigned To	Closed By	
<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>		
09-April-2022 (Continue)											09-April-2022 Total Qty : 24			09-April-2022 Total : 24		
11:20:06	11:30:06	11:24:52			0	Completed	002885		PALACE WING 1st	[ELE] Lamp fused	1	RAMBHA67		Electrician Group	YASJOS927	
<b>Remark</b>		Leaving room														
11:42:55	11:42:55	12:15:46			0	Completed	002886		PALACE WING 1st	[PP] Painter Required	1	RAMBHA67		Painter Group	engdesk	
<b>Remark</b>		done														
<b>Action Taken</b>		-														
11:42:56	12:42:56	12:16:45			0	Completed	002887		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67		Electrician Group	engdesk	
<b>Remark</b>		dn														
<b>Action Taken</b>		-														
12:02:41	12:02:41	12:18:19			0	Completed	002890		LAKE WING 1st - C	[PP] Painter Required	1	RAMBHA67		Painter Group	engdesk	
<b>Remark</b>		done														
<b>Action Taken</b>		-														
12:03:40	12:03:40	12:18:48			0	Completed	002891		LAKE WING 1st - B	[PP] Painter Required	1	RAMBHA67		Painter Group	engdesk	
<b>Remark</b>		done														
<b>Action Taken</b>		-														
12:04:42	12:04:42	12:11:37			0	Completed	002892		LAKE WING 1st - A	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090	
<b>Remark</b>																
12:04:43	12:14:43	12:27:22		00:12:39	1	Completed	002893		LAKE WING 1st - A	[ELE] Ceiling light fused	1	RAMBHA67		DUTY ENGINEE R ESC 1	engdesk	
<b>Remark</b>		done														
<b>Action Taken</b>		-														
12:04:44	00:04:44	00:00:00			5	Timeout	002894		LAKE WING 1st - A	[CP] Door Glass broken	1	RAMBHA67		NISAGA75 7		
<b>Remark</b>																
12:04:45	13:04:45	12:19:04			0	Completed	002895		LAKE WING 1st - A	[AC] AC not cold	1	RAMBHA67		Electrician Group	YASJOS927	
<b>Remark</b>																
12:04:46	12:24:46	12:26:03		00:01:17	1	Completed	002896		LAKE WING 1st - A	[PLUM] WC Choked	1	RAMBHA67		DUTY ENGINEE R ESC 1	engdesk	
<b>Remark</b>																

# The Leela Palace Udaipur

## Detail Listing of Service Request

From 01-Jan-2022 00:00:00 To 10-Nov-2022 23:59:59

Time	Expect	Finish	Extend	Exceed	Esc	Status	Job	Guest Name	Location	Service Item	Qty	Created By	Equipment	Assigned To	Closed By
<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>	
09-April-2022 (Continue)											09-April-2022 Total Qty : 24			09-April-2022 Total : 24	
<b>Remark</b>		done													
<b>Action Taken</b>		-													
12:06:23	12:06:23	13:23:31			0	Completed	002897		LAKE WING 1st - A	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090
<b>Remark</b>															
12:06:24	12:16:24	12:28:29		00:12:05	1	Completed	002898		LAKE WING 1st - A	[ELE] Ceiling light fused	1	RAMBHA67		DUTY ENGINEER ESC 1	YASJOS927
<b>Remark</b>		Sockets need to check													
12:06:25	12:26:25	12:15:08			0	Completed	002899		LAKE WING 1st - A	[PLUM] WC Choked	1	RAMBHA67		Plumber Group	engdesk
<b>Remark</b>		Seat loosedone													
<b>Action Taken</b>		-													
12:06:26	12:16:26	14:00:36		01:44:10	3	Completed	002900		LAKE WING 1st - A	[CP] Door cannot close	1	RAMBHA67		avikum954	VIKGUR916
<b>Remark</b>		Handle loose													
12:06:26	12:36:26	12:28:11			0	Completed	002901		LAKE WING 1st - A	[TV] TV no picture	1	RAMBHA67		Electrician Group	YASJOS927
<b>Remark</b>															
13:48:34	13:58:34	13:49:29			0	Completed	002902		LAKE WING 3rd - A	[ELE] Ceiling light fused	1	ROHBHA88		Electrician Group	YASJOS927
<b>Remark</b>															
10-April-2022											10-April-2022 Total Qty : 18			10-April-2022 Total : 18	
07:28:10	08:28:10	00:00:00			5	Timeout	002903		PUBLIC AREA GROUND FLOOR	[CP] Door stopper broken	1	hknathu		NISAGA75	
<b>Remark</b>		Dinning room door stopper is broken													
08:08:32	09:08:32	09:28:37		00:20:05	1	Completed	002908		PUBLIC AREA GROUND FLOOR	[CP] Door handle broken	1	hknathu		DUTY ENGINEER ESC 1	CHAKUM442
<b>Remark</b>		Door handle loose													
07:30:45	07:40:45	07:58:17		00:17:32	1	Completed	002904		PUBLIC AREA GROUND FLOOR	[ELE] Ceiling light fused	1	hknathu		DUTY ENGINEER ESC 1	BHATEL862
<b>Remark</b>		Dinning male restroom ceiling light fuse													



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## Detail Listing of Service Request

From 01-Jan-2022 00:00:00 To 10-Nov-2022 23:59:59

Time	Expect	Finish	Extend	Exceed	Esc	Status	Job	Guest Name	Location	Service Item	Qty	Created By	Equipment	Assigned To	Closed By	
<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>		
10-April-2022 (Continue)											10-April-2022 Total Qty : 18			10-April-2022 Total : 18		
07:35:34	07:45:34	07:58:06		00:12:32	1	Completed	002905		PUBLIC AREA GROUND FLOOR	[ELE] Ceiling light fused	1	hknathu		DUTY ENGINEE R ESC 1	BHATEL862	
<b>Remark</b> Dinning room female restroom ceiling light fuse.																
07:38:16	07:48:16	07:57:42		00:09:26	1	Completed	002906		PUBLIC AREA GROUND FLOOR	[ELE] Ground light fused	1	hknathu		DUTY ENGINEE R ESC 1	BHATEL862	
<b>Remark</b> Inner courtyard floor light need to be fixed.																
08:07:45	08:17:45	08:26:45		00:09:00	1	Completed	002907		PUBLIC AREA GROUND FLOOR	[EQIP] Plug top burned	1	hknathu		DUTY ENGINEE R ESC 1	BHATEL862	
<b>Remark</b>																
08:25:27	09:25:27	10:01:28		00:36:01	2	Completed	002909		PUBLIC AREA GROUND FLOOR	[ELE] S Plunge pool to clean	1	hknathu		BHASIN76 2	engdesk	
<b>Remark</b> Rangmunch water bodies cleaning required.																
<b>Action Taken</b> -																
09:21:12	09:41:12	09:30:09			0	Completed	002910		PUBLIC AREA GROUND FLOOR	[PLUM] WC Choked	1	hknathu		Plumber Group	CHAKUM442	
<b>Remark</b> WC leaking																
11:26:14	11:26:14	11:38:55			0	Completed	002914		PUBLIC AREA GROUND FLOOR	[PP] Painter Required	1	HAMSIN550		Painter Group	CHAKUM442	
<b>Remark</b> Painter polisher required																
11:26:15	23:26:15	00:00:00			5	Timeout	002915		PUBLIC AREA GROUND FLOOR	[CP] Door Glass broken	1	HAMSIN550		NISAGA75 7		
<b>Remark</b> Skirting to be filled																
11:26:17	12:26:17	11:44:15			0	Completed	002916		PUBLIC AREA GROUND FLOOR	[AC] AC not cold	1	HAMSIN550		Electrician Group	BHATEL862	
<b>Remark</b> Ac Not Effective																
09:33:14	09:43:14	10:04:31		00:21:17	1	Completed	002911		PUBLIC AREA FIRST FLOOR	[ELE] Ceiling light fused	1	ROHBHA88 6		DUTY ENGINEE R ESC 1	BHATEL862	
<b>Remark</b> Holder hanging																
14:00:27	14:10:27	15:28:34		01:18:07	2	Completed	002920		PUBLIC AREA SECOND FLOOR	[CP] Door cannot close	1	ROHBHA88 6		BHASIN76 2	engdesk	
<b>Remark</b> Door handle to tight																
<b>Action Taken</b> -																

# The Leela Palace Udaipur

## Detail Listing of Service Request

From 01-Jan-2022 00:00:00 To 10-Nov-2022 23:59:59

Time	Expect	Finish	Extend	Exceed	Esc	Status	Job	Guest Name	Location	Service Item	Qty	Created By	Equipment	Assigned To	Closed By	
<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>		
10-April-2022 (Continue)											10-April-2022 Total Qty : 18			10-April-2022 Total : 18		
09:33:15	09:33:15	12:04:26		02:31:11	3	Completed	002912		PUBLIC AREA FIRST FLOOR	[PP] Painter Required	1	ROHBHA886		avikum954	JACVAR090	
<b>Remark</b>		Table need buffing														
10:09:56	22:09:56	10:34:15			0	Completed	002913		LAKE WING 3rd - A	[CP] Door Glass broken	1	ROHBHA886		Carpenter Group	engdesk	
<b>Remark</b>		Mirror glass to fix														
<b>Action Taken</b>		-dn														
13:18:13	13:28:13	16:06:25		02:38:12	3	Completed	002918		LAKE WING 1st - B	[ELE] Guest Telephone Not Working	1	hknathu		avikum954	BHATEL862	
<b>Remark</b>		done														
12:56:31	13:11:31	13:14:32		00:03:01	1	Completed	002917		LAKE WING 1st - B	[EQIP] Minibar Cooling	1	hknathu		DUTY ENGINEE R ESC 1	BHATEL862	
<b>Remark</b>		Minibar licking														
13:40:21	14:00:21	13:50:33			0	Completed	002919		LAKE WING 1st - B	[PLUM] WC Choked	1	hknathu		Plumber Group	CHAKUM442	
<b>Remark</b>																
11-April-2022											11-April-2022 Total Qty : 11			11-April-2022 Total : 11		
08:02:26	08:02:26	09:37:51			0	Completed	002925		PUBLIC AREA GROUND FLOOR	[PP] Painter Required	1	hknathu		Painter Group	JACVAR090	
<b>Remark</b>		Dinning passage wall paint touchup required.														
08:20:37	08:30:37	11:38:20		03:07:43	3	Completed	002926		LAKE WING 2nd - B	[CP] Door cannot close	1	hknathu		avikum954	VIKGUR916	
<b>Remark</b>																
09:11:37	09:21:37	11:35:30		02:13:53	3	Completed	002927		PUBLIC AREA GROUND FLOOR	[ELE] Ground light fused	1	hknathu		avikum954	RANRAY863	
<b>Remark</b>		Buggy pathway near pool changing ground light need to be fixed.														
11:08:20	11:08:20	07:35:55			0	Completed	002928		PUBLIC AREA GROUND FLOOR	[CV] Tiles cracked to be replaced	1	hknathu		Mason Group	VIKGUR916	
<b>Remark</b>		In dinning room grouting required														
11:20:38	11:30:38	11:35:16		00:04:38	1	Completed	002929		PUBLIC AREA GROUND FLOOR	[ELE] Ground light fused	1	hknathu		DUTY ENGINEE R ESC 1	RANRAY863	
<b>Remark</b>		Cover need to be fixed.														
07:51:34	07:51:34	10:07:18			0	Completed	002921		LAKE WING 2nd - C	[PP] Painter Required	1	hknathu		Painter Group	JACVAR090	

# The Leela Palace Udaipur

## Detail Listing of Service Request

From 01-Jan-2022 00:00:00 To 10-Nov-2022 23:59:59

Time	Expect	Finish	Extend	Exceed	Esc	Status	Job	Guest Name	Location	Service Item	Qty	Created By	Equipment	Assigned To	Closed By	
<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>		
11-April-2022 (Continue)											11-April-2022 Total Qty : 11			11-April-2022 Total : 11		
<b>Remark</b>																
07:51:35	08:01:35	07:58:39			0	Completed	002922		LAKE WING 2nd - C	[ELE] Ceiling light fused	1	hknathu		Electrician Group	RANRAY863	
<b>Remark</b>																
Check all maintenance																
07:51:36	08:01:36	11:39:16		03:37:40	4	Completed	002923		LAKE WING 2nd - C	[CP] Door cannot close	1	hknathu		parbaj958	VIKGUR916	
<b>Remark</b>																
Check all maintenance																
07:51:36	08:11:36	11:38:40		03:27:04	3	Completed	002924		LAKE WING 2nd - C	[PLUM] WC Choked	1	hknathu		avikum954	VIKGUR916	
<b>Remark</b>																
Check all maintenance																
11:26:13	11:36:13	11:34:55			0	Completed	002930		PUBLIC AREA GROUND FLOOR	[ELE] Ceiling light fused	1	hknathu		Electrician Group	RANRAY863	
<b>Remark</b>																
11:30:33	11:40:33	11:34:38			0	Completed	002931		PUBLIC AREA GROUND FLOOR	[ELE] Ceiling light fused	1	hknathu		Electrician Group	RANRAY863	
<b>Remark</b>																
12-April-2022																
											12-April-2022 Total Qty : 8			12-April-2022 Total : 8		
07:49:53	07:59:53	08:01:54		00:02:01	1	Completed	002933		PUBLIC AREA GROUND FLOOR	[ELE] Ceiling light fused	1	hknathu		DUTY ENGINEER ESC 1	RANRAY863	
<b>Remark</b>																
10:52:33	10:52:33	09:37:09			0	Completed	002935		PUBLIC AREA GROUND FLOOR	[PP] Painter Required	1	hknathu		Painter Group	JACVAR090	
<b>Remark</b>																
Wooden floor polishing required.																
12:30:31	12:40:31	15:02:59		02:22:28	3	Completed	002936		PUBLIC AREA GROUND FLOOR	[ELE] Ceiling light fused	1	hknathu		avikum954	VIKGUR916	
<b>Remark</b>																
Dinning passage ceiling light fuse																
07:23:56	07:33:56	07:29:13			0	Completed	002932		PUBLIC AREA GROUND FLOOR	[ELE] Ground light fused	1	hknathu		Electrician Group	RANRAY863	
<b>Remark</b>																
Buggy pathway floor light need to be fixed.																
08:00:34	08:00:34	09:36:27		01:35:53	3	Completed	002934		PUBLIC AREA GROUND FLOOR	[PP] Painter Required	1	hknathu		avikum954	JACVAR090	
<b>Remark</b>																
13:11:06	13:26:06	15:01:59		01:35:53	3	Completed	002938		PUBLIC AREA FIRST FLOOR	[ELE] Switch Off the Lights	1	nankha955		avikum954	VIKGUR916	
<b>Remark</b>																
Lift landing lamp socket to fix																

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## Detail Listing of Service Request

From 01-Jan-2022 00:00:00 To 10-Nov-2022 23:59:59

Time	Expect	Finish	Extend	Exceed	Esc	Status	Job	Guest Name	Location	Service Item	Qty	Created By	Equipment	Assigned To	Closed By	
<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>		
12-April-2022 (Continue)											12-April-2022 Total Qty : 8			12-April-2022 Total : 8		
13:14:19	13:14:19	15:33:34			0	Completed	002939		PUBLIC AREA GROUND FLOOR	[CV] Tiles cracked to be replaced	1	nankha955		Mason Group	VIKGUR916	
<b>Remark</b>		Beside the washroom in passage marble skirting to fix														
<b>Action Taken</b>		Plz share pictures whenever give complaint for Easier close														
12:47:39	12:47:39	09:55:47			0	Completed	002937		PUBLIC AREA GROUND FLOOR	[PP] Painter Required	1	hknathu		Painter Group	JACVAR090	
<b>Remark</b>		Pool staircase wall paint required														
13-April-2022											13-April-2022 Total Qty : 12			13-April-2022 Total : 12		
12:18:09	12:18:09	00:00:00			5	Timeout	002946		PUBLIC AREA GROUND FLOOR	[PP] Painter Required	1	hknathu		NISAGA75 7		
<b>Remark</b>																
14:27:07	14:27:07	00:00:00			5	Timeout	002947		LAKE WING 3rd - B	[PP] Painter Required	1	ROHBHA88 6		NISAGA75 7		
<b>Remark</b>		All maintenance need to check														
07:56:34	07:56:34	10:56:30			0	Completed	002940		PUBLIC AREA GROUND FLOOR	[PP] Painter Required	1	hknathu		Painter Group	engdesk	
<b>Remark</b>		Library bar skirting polishing required														
<b>Action Taken</b>		-														
08:36:30	08:36:30	00:00:00			5	Timeout	002943		PUBLIC AREA GROUND FLOOR	[CV] Tiles cracked to be replaced	1	hknathu		NISAGA75 7		
<b>Remark</b>																
08:37:46	09:37:46	10:47:03		<b>01:09:17</b>	2	Completed	002944		PUBLIC AREA GROUND FLOOR	[ELE] S Plunge pool to clean	1	hknathu		BHASIN76 2	engdesk	
<b>Remark</b>		done														
<b>Action Taken</b>		-														
11:24:37	11:54:37	12:59:12		<b>01:04:35</b>	2	Completed	002945		PUBLIC AREA GROUND FLOOR	[EQIP] Exhaust not working	1	hknathu		BHASIN76 2	VIKGUR916	
<b>Remark</b>		Bad smell coming in gym														
08:12:05	08:22:05	08:20:41			0	Completed	002941		PUBLIC AREA GROUND FLOOR	[ELE] Ceiling light fused	1	hknathu		Electrician Group	RANRAY863	
<b>Remark</b>		Dinning room female restroom ceiling light fuse.														
16:11:11	16:31:11	16:48:03		<b>00:16:52</b>	1	Completed	002948		PUBLIC AREA GROUND FLOOR	[PLUM] WC Choked	1	hknathu		DUTY ENGINEER ESC 1	VIKGUR916	
<b>Remark</b>		Plumber required														

# The Leela Palace Udaipur

## Detail Listing of Service Request

From 01-Jan-2022 00:00:00 To 10-Nov-2022 23:59:59

Time	Expect	Finish	Extend	Exceed	Esc	Status	Job	Guest Name	Location	Service Item	Qty	Created By	Equipment	Assigned To	Closed By	
<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>		
13-April-2022 (Continue)											13-April-2022 Total Qty : 12			13-April-2022 Total : 12		
16:48:45	16:58:45	16:50:25			0	Completed	002950		PUBLIC AREA GROUND FLOOR	[ELE] Lamp fused	1	hknathu		Electrician Group	VIKGUR916	
<b>Remark</b>																
08:31:08	08:31:08	09:36:46			0	Completed	002942		PUBLIC AREA GROUND FLOOR	[PP] Painter Required	1	hknathu		Painter Group	JACVAR090	
<b>Remark</b>																
Arrival portico wooden floor polishing required																
16:25:51	16:35:51	16:47:40		00:11:49	1	Completed	002949		PUBLIC AREA GROUND FLOOR	[CP] Door cannot close	1	hknathu		DUTY ENGINEE R ESC 1	VIKGUR916	
<b>Remark</b>																
Temple door need to be fixed.																
20:52:55	21:02:55	20:55:25			0	Completed	002951		LAKE WING 2nd - C	[ELE] Ceiling light fused	1	ROHBHA88 6		Electrician Group	VIKGUR916	
<b>Remark</b>																
Ceiling light fused																
15-April-2022											15-April-2022 Total Qty : 12			15-April-2022 Total : 12		
08:53:56	08:53:56	12:27:07			0	Completed	002952		PUBLIC AREA GROUND FLOOR	[PP] Painter Required	1	hknathu		Painter Group	engdesk	
<b>Remark</b>																
Ceiling paint required in Dinning male restroom																
<b>Action Taken</b>																
-																
11:12:47	11:12:47	11:49:06		00:36:19	2	Completed	002953		PUBLIC AREA GROUND FLOOR	[PP] Painter Required	1	HAMSIN550		BHASIN76 2	BHASIN762	
<b>Remark</b>																
Dining passage																
11:47:27	12:47:27	12:27:42			0	Completed	002954		PALACE WING 1st	[ELE] S Plunge pool to clean	1	hknathu		Electrician Group	engdesk	
<b>Remark</b>																
done																
<b>Action Taken</b>																
-																
12:12:19	13:12:19	12:28:32			0	Completed	002956		PALACE WING 1st	[ELE] S Plunge pool to clean	1	hknathu		Electrician Group	engdesk	
<b>Remark</b>																
done																
<b>Action Taken</b>																
-																
11:54:52	12:54:52	12:28:06			0	Completed	002955		PALACE WING 1st	[ELE] S Plunge pool to clean	1	hknathu		Electrician Group	engdesk	
<b>Remark</b>																
done																
<b>Action Taken</b>																
-																
17:41:24	18:41:24	17:58:29			0	Completed	002963		PALACE WING 1st	[ELE] S Plunge pool to clean	1	hknathu		Electrician Group	AMJKHA523	
<b>Remark</b>																

# The Leela Palace Udaipur

## Detail Listing of Service Request

From 01-Jan-2022 00:00:00 To 10-Nov-2022 23:59:59

Time	Expect	Finish	Extend	Exceed	Esc	Status	Job	Guest Name	Location	Service Item	Qty	Created By	Equipment	Assigned To	Closed By	
<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>		
15-April-2022 (Continue)											15-April-2022 Total Qty : 12			15-April-2022 Total : 12		
12:36:28	12:36:28	13:00:24			0	Completed	002957		PALACE WING 1st	[PP] Painter Required	1	hknathu		Painter Group	engdesk	
<b>Remark</b>		work done.														
<b>Action Taken</b>		paint work done.														
12:51:06	13:51:06	13:28:48			0	Completed	002962		PALACE WING 3rd	[AC] AC not cold	1	hknathu		Electrician Group	RANRAY863	
<b>Remark</b>																
12:36:30	13:36:30	13:02:41			0	Completed	002958		PALACE WING 1st	[ELE] S Plunge pool to clean	1	hknathu		Electrician Group	engdesk	
<b>Remark</b>		done														
<b>Action Taken</b>		-														
12:36:31	12:46:31	12:37:51			0	Completed	002959		PALACE WING 1st	[ELE] Ceiling light fused	1	hknathu		Electrician Group	RANRAY863	
<b>Remark</b>																
12:36:32	12:46:32	13:35:29		00:48:57	2	Completed	002960		PALACE WING 1st	[CP] Door cannot close	1	hknathu		BHASIN76 2	engdesk	
<b>Remark</b>		done														
<b>Action Taken</b>		-														
12:36:33	12:56:33	12:39:11			0	Completed	002961		PALACE WING 1st	[PLUM] WC Choked	1	hknathu		Plumber Group	MALPAT794	
<b>Remark</b>																
16-April-2022											16-April-2022 Total Qty : 13			16-April-2022 Total : 13		
15:00:27	15:10:27	16:07:09		00:56:42	2	Completed	002972		LAKE WING 2nd - B	[CP] Door cannot close	1	hknathu		BHASIN76 2	engdesk	
<b>Remark</b>		done														
<b>Action Taken</b>		Work done.														
15:00:28	15:20:28	15:40:17		00:19:49	1	Completed	002973		LAKE WING 2nd - B	[PLUM] WC Choked	1	hknathu		DUTY ENGINEER ESC 1	engdesk	
<b>Remark</b>		done														
<b>Action Taken</b>		-														
17:50:04	17:50:04	19:02:44			0	Completed	002977		LAKE WING 1st - C	[CV] Tiles cracked to be replaced	1	ROHBHA88 6		Mason Group	AMJKHA523	
<b>Remark</b>		Outside 118 tiles crack to fix														

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## Detail Listing of Service Request

From 01-Jan-2022 00:00:00 To 10-Nov-2022 23:59:59

Time	Expect	Finish	Extend	Exceed	Esc	Status	Job	Guest Name	Location	Service Item	Qty	Created By	Equipment	Assigned To	Closed By	
<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>		
16-April-2022 (Continue)											16-April-2022 Total Qty : 13			16-April-2022 Total : 13		
16:06:34	16:16:34	16:40:09		00:23:35	1	Completed	002974		LAKE WING 3rd - C	[ELE] Lamp fused	1	hknathu		DUTY ENGINEER ESC 1	RANRAY863	
<b>Remark</b>		Bulb Holder Broken , New Holder fix														
16:06:37	16:21:37	16:30:16		00:08:39	1	Completed	002975		LAKE WING 3rd - C	[EQIP] Minibar Cooling	1	hknathu		DUTY ENGINEER ESC 1	engdesk	
<b>Remark</b>		Done														
<b>Action Taken</b>		Cheak working ok														
11:41:30	11:41:30	00:00:00			5	Timeout	002967		PUBLIC AREA GROUND FLOOR	[PP] Painter Required	1	HAMSIN550		NISAGA75 7		
<b>Remark</b>		Painting polishing required														
11:41:30	23:41:30	00:00:00			5	Timeout	002968		PUBLIC AREA GROUND FLOOR	[CP] Door Glass broken	1	HAMSIN550		NISAGA75 7		
<b>Remark</b>		Floor glass broken														
15:00:24	15:00:24	16:41:17			0	Completed	002970		LAKE WING 2nd - B	[PP] Painter Required	1	hknathu		Painter Group	engdesk	
<b>Remark</b>		paint work done.														
<b>Action Taken</b>		Done.														
15:00:25	15:10:25	15:41:19		00:30:54	2	Completed	002971		LAKE WING 2nd - B	[ELE] Ceiling light fused	1	hknathu		BHASIN76 2	engdesk	
<b>Remark</b>		dn														
<b>Action Taken</b>		-														
09:24:18	10:24:18	09:28:00			0	Completed	002964		PUBLIC AREA GROUND FLOOR	[ELE] Street lights not working	1	hknathu		Electrician Group	YASJOS927	
<b>Remark</b>																
11:39:22	12:39:22	11:48:08			0	Completed	002965		LAKE WING 1st - B	[AC] AC not cold	1	ROHBHA88 6		Electrician Group	YASJOS927	
<b>Remark</b>																
11:39:54	11:49:54	11:41:49			0	Completed	002966		PALACE WING 1st	[ELE] Ceiling light fused	1	ROHBHA88 6		Electrician Group	YASJOS927	
<b>Remark</b>		Wardrobe light fused														
11:50:56	11:50:56	00:00:00			5	Timeout	002969		PUBLIC AREA GROUND FLOOR	[PP] Painter Required	1	HAMSIN550		NISAGA75 7		
<b>Remark</b>		Lobby to banquet passage veneer damaged														
18-April-2022											18-April-2022 Total Qty : 4			18-April-2022 Total : 4		

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## Detail Listing of Service Request

From 01-Jan-2022 00:00:00 To 10-Nov-2022 23:59:59

Time	Expect	Finish	Extend	Exceed	Esc	Status	Job	Guest Name	Location	Service Item	Qty	Created By	Equipment	Assigned To	Closed By	
<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>		
18-April-2022 (Continue)											18-April-2022 Total Qty : 4			18-April-2022 Total : 4		
07:55:11	08:55:11	08:11:10			0	Completed	002978		PUBLIC AREA GROUND FLOOR	[ELE] S Plunge pool to clean	1	hknathu		Electrician Group	BHATEL862	
<b>Remark</b>																
08:15:16	08:15:16	00:00:00			5	Timeout	002979		PUBLIC AREA GROUND FLOOR	[PP] Painter Required	1	hknathu		NISAGA75 7		
<b>Remark</b>																
08:39:33	08:49:33	08:50:19		00:00:46	1	Completed	002980		PUBLIC AREA GROUND FLOOR	[EQIP] Plug top burned	1	hknathu		DUTY ENGINEE R ESC 1	YASJOS927	
<b>Remark</b>																
Switch plate need to be fixed																
17:46:40	18:16:40	00:00:00			5	Timeout	002981		PUBLIC AREA GROUND FLOOR	[CP] Door lock not working	1	hknathu		NISAGA75 7		
<b>Remark</b>																
Gym side alfresco male restroom WC door lock is not working.																
19-April-2022											19-April-2022 Total Qty : 9			19-April-2022 Total : 9		
07:43:02	07:43:02	00:00:00			5	Timeout	002982		PUBLIC AREA GROUND FLOOR	[PP] Painter Required	1	hknathu		NISAGA75 7		
<b>Remark</b>																
10:01:52	10:11:52	10:30:41		00:18:49	1	Completed	002984		PUBLIC AREA GROUND FLOOR	[ELE] Ceiling light fused	1	hknathu		DUTY ENGINEE R ESC 1	YASJOS927	
<b>Remark</b>																
13:08:11	13:18:11	13:27:57		00:09:46	1	Completed	002986		LAKE WING 2nd - C	[ELE] Ceiling light fused	1	ROHBHA88 6		DUTY ENGINEE R ESC 1	YASJOS927	
<b>Remark</b>																
13:50:17	14:50:17	15:16:45		00:26:28	1	Completed	002987		PALACE WING 1st	[ELE] S Plunge pool to clean	1	HAMSIN550		DUTY ENGINEE R ESC 1	engdesk	
<b>Remark</b>																
done																
<b>Action Taken</b>																
-																
13:51:13	14:51:13	15:17:24		00:26:11	1	Completed	002988		PALACE WING 1st	[ELE] S Plunge pool to clean	1	HAMSIN550		DUTY ENGINEE R ESC 1	engdesk	
<b>Remark</b>																
done																
<b>Action Taken</b>																
-																
16:12:34	17:12:34	16:48:05			0	Completed	002990		PALACE WING 2nd	[ELE] S Plunge pool to clean	1	HAMSIN550		Electrician Group	KULDIP914	



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## Detail Listing of Service Request

From 01-Jan-2022 00:00:00 To 10-Nov-2022 23:59:59

Time	Expect	Finish	Extend	Exceed	Esc	Status	Job	Guest Name	Location	Service Item	Qty	Created By	Equipment	Assigned To	Closed By	
<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>		
19-April-2022 (Continue)											19-April-2022 Total Qty : 9			19-April-2022 Total : 9		
<b>Remark</b>																
Ceiling lights fused																
10:23:11	12:23:11	10:30:25			0	Completed	002985		PUBLIC AREA GROUND FLOOR	[ELE] Wall light fused	1	hknathu		Electrician Group	YASJOS927	
<b>Remark</b>																
Dinning restroom wall light fuse																
09:09:54	09:19:54	10:30:54		01:11:00	2	Completed	002983		PUBLIC AREA SECOND FLOOR	[ELE] Ceiling light fused	1	ROHBHA88 6		BHASIN76 2	YASJOS927	
<b>Remark</b>																
Royal Board room Couple of lights are fused pls check																
15:45:36	15:55:36	17:11:54		01:16:18	2	Completed	002989		LAKE WING 2nd - A	[CP] Door cannot close	1	ROHBHA88 6		BHASIN76 2	AMJKHA523	
<b>Remark</b>																
Bathroom blind not working																
20-April-2022											20-April-2022 Total Qty : 5			20-April-2022 Total : 5		
11:42:42	11:52:42	12:19:31		00:26:49	1	Completed	002994		PUBLIC AREA GROUND FLOOR	[ELE] Lamp fused	1	hknathu		DUTY ENGINEE R ESC 1	YASJOS927	
<b>Remark</b>																
Banquet prefunction lamp wire need to be fixed.																
09:13:10	09:13:10	11:32:27			0	Completed	002991		PUBLIC AREA GROUND FLOOR	[PP] Painter Required	1	hknathu		Painter Group	engdesk	
<b>Remark</b>																
Pool staircase wall paint required.																
<b>Action Taken</b>																
-																
11:00:29	11:10:29	14:39:11		03:28:42	3	Completed	002993		PUBLIC AREA GROUND FLOOR	[CP] Door cannot close	1	hknathu		avikum954	engdesk	
<b>Remark</b>																
Flower room door need to be fixed done																
<b>Action Taken</b>																
-																
12:27:54	12:27:54	00:00:00			5	Timeout	002995		PUBLIC AREA GROUND FLOOR	[PP] Painter Required	1	hknathu		NISAGA75 7		
<b>Remark</b>																
Arrival portico wall paint required																
10:48:00	10:48:00	14:37:37			0	Completed	002992		PUBLIC AREA GROUND FLOOR	[ELE] Back Area light fused	1	hknathu		Electrician Group	YASJOS927	
<b>Remark</b>																
22-April-2022																
22-April-2022											22-April-2022 Total Qty : 2			22-April-2022 Total : 2		
12:22:08	12:32:08	00:00:00			5	Timeout	002996		PUBLIC AREA GROUND FLOOR	[ELE] Ground light fused	1	hknathu		NISAGA75 7		
<b>Remark</b>																
Floor light need to be fixed																
16:37:40	16:37:40	00:00:00			5	Timeout	002997		PUBLIC AREA GROUND FLOOR	[CV] Tiles cracked to be replaced	1	hknathu		NISAGA75 7		

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## Detail Listing of Service Request

From 01-Jan-2022 00:00:00 To 10-Nov-2022 23:59:59

Time	Expect	Finish	Extend	Exceed	Esc	Status	Job	Guest Name	Location	Service Item	Qty	Created By	Equipment	Assigned To	Closed By	
<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>		
22-April-2022 (Continue)											22-April-2022 Total Qty : 2			22-April-2022 Total : 2		
<b>Remark</b>																
23-April-2022											23-April-2022 Total Qty : 5			23-April-2022 Total : 5		
11:31:11	11:31:11	00:00:00			5	Timeout	003001		PUBLIC AREA FIRST FLOOR	[PP] Painter Required	1	HAMSIN550		NISAGA75 7		
<b>Remark</b>																
BALCONY windows polish required																
11:31:09	11:41:09	11:44:51		00:03:42	1	Completed	003000		PUBLIC AREA FIRST FLOOR	[ELE] Ceiling light fused	1	HAMSIN550		DUTY ENGINEE R ESC 1	YASJOS927	
<b>Remark</b>																
Ceiling lights fused																
12:33:06	12:43:06	12:47:34		00:04:28	1	Completed	003002		PALACE WING 3rd	[ELE] Ceiling light fused	1	hknathu		DUTY ENGINEE R ESC 1	YASJOS927	
<b>Remark</b>																
11:16:46	11:16:46	00:00:00			5	Timeout	002998		PALACE WING 3rd	[PP] Painter Required	1	hknathu		NISAGA75 7		
<b>Remark</b>																
11:27:24	11:37:24	12:38:21		01:00:57	2	Completed	002999		PUBLIC AREA FIRST FLOOR	[ELE] Ceiling light fused	1	HAMSIN550		BHASIN76 2	YASJOS927	
<b>Remark</b>																
Ceiling lights fused																
24-April-2022											24-April-2022 Total Qty : 4			24-April-2022 Total : 4		
08:19:50	08:19:50	00:00:00			5	Timeout	003003		PUBLIC AREA GROUND FLOOR	[PP] Painter Required	1	hknathu		NISAGA75 7		
<b>Remark</b>																
09:46:01	10:46:01	10:35:49			0	Completed	003004		PUBLIC AREA GROUND FLOOR	[ELE] S Plunge pool to clean	1	hknathu		Electrician Group	engdesk	
<b>Remark</b>																
dn																
<b>Action Taken</b>																
-																
12:10:29	12:10:29	00:00:00			5	Timeout	003005		PUBLIC AREA GROUND FLOOR	[PP] Painter Required	1	hknathu		NISAGA75 7		
<b>Remark</b>																
Arrival portico wall paint required																
12:10:30	12:20:30	12:44:00		00:23:30	1	Completed	003006		PUBLIC AREA GROUND FLOOR	[ELE] Ground light fused	1	hknathu		DUTY ENGINEE R ESC 1	YASJOS927	
<b>Remark</b>																
Wire need to be fixed																
25-April-2022											25-April-2022 Total Qty : 1			25-April-2022 Total : 1		

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## Detail Listing of Service Request

From 01-Jan-2022 00:00:00 To 10-Nov-2022 23:59:59

Time	Expect	Finish	Extend	Exceed	Esc	Status	Job	Guest Name	Location	Service Item	Qty	Created By	Equipment	Assigned To	Closed By	
<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>		
25-April-2022 (Continue)											25-April-2022 Total Qty : 1			25-April-2022 Total : 1		
09:49:58	09:59:58	10:11:30		00:11:32	1	Completed	003007		LAKE WING 3rd - A	[ELE] Ceiling light fused	1	ROHBHA88 6		DUTY ENGINEER R ESC 1	YASJOS927	
<b>Remark</b>																
26-April-2022											26-April-2022 Total Qty : 2			26-April-2022 Total : 2		
11:05:26	11:05:26	00:00:00			5	Timeout	003008		LAKE WING 3rd - A	[PP] Painter Required	1	ROHBHA88 6		NISAGA75 7		
<b>Remark</b>																
Elephant artifacts need to fix outside 305																
13:03:31	13:13:31	13:37:25		00:23:54	1	Completed	003009		LAKE WING 1st - B	[ELE] Ceiling light fused	1	hknathu		DUTY ENGINEER R ESC 1	YASJOS927	
<b>Remark</b>																
27-April-2022											27-April-2022 Total Qty : 2			27-April-2022 Total : 2		
12:28:35	12:28:35	00:00:00			5	Timeout	003011		PUBLIC AREA GROUND FLOOR	[PP] Painter Required	1	hknathu		NISAGA75 7		
<b>Remark</b>																
08:47:59	09:47:59	00:00:00			5	Timeout	003010		PUBLIC AREA GROUND FLOOR	[ELE] Walk-in Deep	1	DEEBHA459		NISAGA75 7		
<b>Remark</b>																
R3 deep freezer not working properly.. temperature high for last one month now.. it's a critical situation for food safety and health.																
28-April-2022											28-April-2022 Total Qty : 2			28-April-2022 Total : 2		
10:28:01	11:28:01	00:00:00			5	Timeout	003012		PUBLIC AREA GROUND FLOOR	[ELE] Walk-in Chiller	1	DEEBHA459		NISAGA75 7		
<b>Remark</b>																
R3 deep freezer not working... High temperature since 4 weeks .. no action been taken																
16:41:51	16:41:51	00:00:00			5	Timeout	003013		PUBLIC AREA GROUND FLOOR	[CV] Tiles cracked to be replaced	1	hknathu		NISAGA75 7		
<b>Remark</b>																
30-April-2022											30-April-2022 Total Qty : 5			30-April-2022 Total : 5		
13:03:00	13:13:00	16:41:38		03:28:38	3	Completed	003017		LAKE WING 2nd - C	[ELE] Ceiling light fused	1	ROHBHA88 6		avikum954	AMJKHA523	
<b>Remark</b>																
Standing light fused																
08:38:32	08:48:32	00:00:00			5	Timeout	003014		PUBLIC AREA GROUND FLOOR	[EQIP] Plug top burned	1	hknathu		NISAGA75 7		
<b>Remark</b>																
Plug need to be fixed																
19:45:33	20:05:33	20:02:49			0	Completed	003018		LAKE WING 3rd - A	[PLUM] WC Choked	1	ROHBHA88 6		Plumber Group	engdesk	
<b>Remark</b>																
Toilet roll holder need to fix																

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## Detail Listing of Service Request

From 01-Jan-2022 00:00:00 To 10-Nov-2022 23:59:59

Time	Expect	Finish	Extend	Exceed	Esc	Status	Job	Guest Name	Location	Service Item	Qty	Created By	Equipment	Assigned To	Closed By	
<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>		
30-April-2022 (Continue)											30-April-2022 Total Qty : 5			30-April-2022 Total : 5		
<b>Action Taken</b>		work done.														
12:46:10	12:56:10	13:35:12		00:39:02	2	Completed	003015		LAKE WING 3rd - A	[CP] Door cannot close	1	ROHBHA88		BHASIN76	engdesk	
<b>Remark</b>		Safety latches need to rectify done														
<b>Action Taken</b>		-kamlesh														
12:51:10	13:11:10	13:44:50		00:33:40	2	Completed	003016		PUBLIC AREA GROUND FLOOR	[PLUM] WC Choked	1	hknathu		BHASIN76	MALPAT794	
<b>Remark</b>		Haveli spa relaxation kitchen area wash basin leaking														
01-May-2022											01-May-2022 Total Qty : 6			01-May-2022 Total : 6		
19:00:56	19:30:56	19:04:13			0	Completed	003024		LAKE WING 3rd - B	[TV] TV picture not clear	1	ROHBHA88		Electrician Group	AMJKHA523	
<b>Remark</b>																
09:56:57	10:06:57	11:00:40		00:53:43	2	Completed	003020		LAKE WING 2nd - C	[ELE] Lamp fused	1	ROHBHA88		BHASIN76	YASJOS927	
<b>Remark</b>																
12:45:39	13:45:39	17:36:23		03:50:44	4	Completed	003022		PUBLIC AREA GROUND FLOOR	[CP] Door handle broken	1	hknathu		parbaj958	AMJKHA523	
<b>Remark</b>																
09:56:56	10:06:56	13:24:44		03:17:48	3	Completed	003019		LAKE WING 2nd - C	[ELE] Ceiling light fused	1	ROHBHA88		avikum954	YASJOS927	
<b>Remark</b>																
11:56:37	12:06:37	13:24:58		01:18:21	2	Completed	003021		LAKE WING 2nd - C	[ELE] Ceiling light fused	1	ROHBHA88		BHASIN76	YASJOS927	
<b>Remark</b>																
15:24:09	16:24:09	15:33:06			0	Completed	003023		PUBLIC AREA GROUND FLOOR	[PLUM] Staff wash room wash basin choked	1	hknathu		Plumber Group	MALPAT794	
<b>Remark</b>		Dinning room restroom all wash basin choked														
02-May-2022											02-May-2022 Total Qty : 4			02-May-2022 Total : 4		
17:31:05	17:41:05	00:00:00			5	Timeout	003027		PUBLIC AREA FIRST FLOOR	[ELE] Ceiling light fused	1	kulsen789		NISAGA75		
<b>Remark</b>																
12:07:47	12:27:47	12:19:06			0	Completed	003025		LAKE WING 3rd - A	[PLUM] WC Choked	1	ROHBHA88		Plumber Group	MALPAT794	
<b>Remark</b>		Toilet roll holder came off....pls fix it														
12:45:13	13:45:13	00:00:00			5	Timeout	003026		PALACE WING 1st	[ELE] S Plunge pool to clean	1	hknathu		NISAGA75		
<b>Remark</b>																

# The Leela Palace Udaipur

## Detail Listing of Service Request

From 01-Jan-2022 00:00:00 To 10-Nov-2022 23:59:59

Time	Expect	Finish	Extend	Exceed	Esc	Status	Job	Guest Name	Location	Service Item	Qty	Created By	Equipment	Assigned To	Closed By	
<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>		
02-May-2022 (Continue)											02-May-2022 Total Qty : 4			02-May-2022 Total : 4		
<b>Remark</b>																
23:30:06	23:40:06	23:35:14			0	Completed	003028		PUBLIC AREA FIRST FLOOR	[ELE] Ceiling light fused	1	hknathu		Electrician Group	BHATEL862	
<b>Remark</b>																
03-May-2022											03-May-2022 Total Qty : 5			03-May-2022 Total : 5		
14:30:07	14:30:07	00:00:00			5	Timeout	003029		PALACE WING 3rd	[PP] Painter Required	1	hknathu		NISAGA75	7	
<b>Remark</b>																
14:30:07	14:40:07	00:00:00			5	Timeout	003030		PALACE WING 3rd	[ELE] Ceiling light fused	1	hknathu		NISAGA75	7	
<b>Remark</b>																
14:30:08	14:40:08	00:00:00			5	Timeout	003031		PALACE WING 3rd	[CP] Door cannot close	1	hknathu		NISAGA75	7	
<b>Remark</b>																
14:30:09	14:50:09	14:48:39			0	Completed	003032		PALACE WING 3rd	[PLUM] WC Choked	1	hknathu		Plumber Group	MALPAT794	
<b>Remark</b>																
21:12:25	22:12:25	00:00:00			5	Timeout	003033		PALACE WING 1st	[PLUM] Drain blocked	1	hknathu		NISAGA75	7	
<b>Remark</b>																
128 balcony drain blocked																
04-May-2022											04-May-2022 Total Qty : 3			04-May-2022 Total : 3		
08:17:41	08:27:41	13:57:11		05:29:30	4	Completed	003034		PALACE WING 3rd	[ELE] Ceiling light fused	1	ROHBHA886		parbaj958	YASJOS927	
<b>Remark</b>																
20:37:20	20:47:20	00:00:00			5	Timeout	003036		PUBLIC AREA GROUND FLOOR	[ELE] Ground light fused	1	hknathu		NISAGA75	7	
<b>Remark</b>																
12:07:27	12:07:27	00:00:00			5	Timeout	003035		LAKE WING 2nd - B	[PP] Painter Required	1	hknathu		NISAGA75	7	
<b>Remark</b>																
05-May-2022											05-May-2022 Total Qty : 1			05-May-2022 Total : 1		
10:51:10	11:01:10	00:00:00			5	Timeout	003037		PUBLIC AREA GROUND FLOOR	[CP] Door cannot close	1	hknathu		NISAGA75	7	
<b>Remark</b>																
Table glass strip need to be fixed.																
07-May-2022											07-May-2022 Total Qty : 6			07-May-2022 Total : 6		

# The Leela Palace Udaipur

## Detail Listing of Service Request

From 01-Jan-2022 00:00:00 To 10-Nov-2022 23:59:59

Time	Expect	Finish	Extend	Exceed	Esc	Status	Job	Guest Name	Location	Service Item	Qty	Created By	Equipment	Assigned To	Closed By
<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>	
07-May-2022 (Continue)											07-May-2022 Total Qty : 6			07-May-2022 Total : 6	
11:02:56	11:12:56	00:00:00			5	Timeout	003042		PUBLIC AREA GROUND FLOOR	[ELE] Ceiling light fused	1	hkmathu		NISAGA75	
<b>Remark</b>															
18:30:18	18:40:18	00:00:00			5	Timeout	003043		PUBLIC AREA GROUND FLOOR	[ELE] Ceiling light fused	1	HAMSIN550		NISAGA75	
<b>Remark</b>															
Sofa side lamp blinking															
07:24:21	07:24:21	00:00:00			5	Timeout	003038		PUBLIC AREA GROUND FLOOR	[PP] Painter Required	1	hkmathu		NISAGA75	
<b>Remark</b>															
Dinning male restroom polishing required															
08:29:11	09:29:11	00:00:00			5	Timeout	003039		PUBLIC AREA GROUND FLOOR	[ELE] S Plunge pool to clean	1	hkmathu		NISAGA75	
<b>Remark</b>															
08:29:39	08:39:39	09:10:42		00:31:03	2	Completed	003040		PUBLIC AREA GROUND FLOOR	[EQIP] Plug top burned	1	hkmathu		BHASIN76	RANRAY863
<b>Remark</b>															
08:37:19	09:37:19	00:00:00			5	Timeout	003041		PUBLIC AREA GROUND FLOOR	[PLUM] Staff wash room wash basin choked	1	hkmathu		NISAGA75	
<b>Remark</b>															
Muddy water coming inSwimming pool handicap restroom															
08-May-2022											08-May-2022 Total Qty : 1			08-May-2022 Total : 1	
13:01:58	13:01:58	13:20:59			0	Completed	003044		LAKE WING 3rd - B	[PP] Painter Required	1	HAMSIN550		Painter Group	engdesk
<b>Remark</b>															
Polish required ASAP															
<b>Action Taken</b>															
polish work done.															
09-May-2022											09-May-2022 Total Qty : 14			09-May-2022 Total : 14	
08:28:00	08:28:00	12:44:18			0	Completed	003045		PUBLIC AREA GROUND FLOOR	[PP] Painter Required	1	hkmathu		Painter Group	JACVAR090
<b>Remark</b>															
08:28:01	09:28:01	00:00:00			5	Timeout	003046		PUBLIC AREA GROUND FLOOR	[ELE] S Plunge pool to clean	1	hkmathu		NISAGA75	
<b>Remark</b>															
08:50:04	09:50:04	00:00:00			5	Timeout	003047		PUBLIC AREA GROUND FLOOR	[ELE] S Plunge pool to clean	1	hkmathu		NISAGA75	
<b>Remark</b>															
10:05:35	11:05:35	00:00:00			5	Timeout	003049		PALACE WING 1st	[ELE] S Plunge pool to clean	1	hkmathu		NISAGA75	

# The Leela Palace Udaipur

## Detail Listing of Service Request

From 01-Jan-2022 00:00:00 To 10-Nov-2022 23:59:59

Time	Expect	Finish	Extend	Exceed	Esc	Status	Job	Guest Name	Location	Service Item	Qty	Created By	Equipment	Assigned To	Closed By
<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>	
09-May-2022 (Continue)											09-May-2022 Total Qty : 14			09-May-2022 Total : 14	
<b>Remark</b>															
10:06:17	11:06:17	00:00:00			5	Timeout	003050		PALACE WING 1st	[ELE] S Plunge pool to clean	1	hknathu		NISAGA75 7	
<b>Remark</b>															
10:08:57	10:08:57	10:18:48			0	Completed	003052		LAKE WING 1st - B	[PP] Painter Required	1	hknathu		Painter Group	JACVAR090
<b>Remark</b>															
10:09:22	10:09:22	10:19:35			0	Completed	003053		LAKE WING 1st - B	[PP] Painter Required	1	hknathu		Painter Group	JACVAR090
<b>Remark</b>															
10:08:19	10:08:19	10:18:59			0	Completed	003051		LAKE WING 1st - B	[PP] Painter Required	1	hknathu		Painter Group	JACVAR090
<b>Remark</b>															
10:10:00	10:10:00	10:19:12			0	Completed	003054		LAKE WING 1st - B	[PP] Painter Required	1	hknathu		Painter Group	JACVAR090
<b>Remark</b>															
10:12:09	10:12:09	11:10:39			0	Completed	003055		LAKE WING 3rd - C	[PP] Painter Required	1	hknathu		Painter Group	JACVAR090
<b>Remark</b>															
10:00:59	10:00:59	00:00:00			5	Timeout	003048		PUBLIC AREA GROUND FLOOR	[CV] Tiles cracked to be replaced	1	hknathu		NISAGA75 7	
<b>Remark</b>															
Banquet smoking area tiles need to be fixed.															
10:34:17	11:34:17	11:57:16		00:22:59	1	Completed	003057		PUBLIC AREA GROUND FLOOR	[PLUM] Drain blocked	1	hknathu		DUTY ENGINEE R ESC 1	MALPAT794
<b>Remark</b>															
Spa palace B pool drain choked															
10:25:49	10:25:49	00:00:00			5	Timeout	003056		PUBLIC AREA GROUND FLOOR	[CV] Tiles cracked to be replaced	1	hknathu		NISAGA75 7	
<b>Remark</b>															
Guest smoking area tiles need to be fixed.															
12:21:39	13:21:39	00:00:00			5	Timeout	003058		LAKE WING 1st - B	[CP] Door handle broken	1	hknathu		NISAGA75 7	
<b>Remark</b>															
Sliding door handle need to be fixed.															
10-May-2022											10-May-2022 Total Qty : 3			10-May-2022 Total : 3	

# The Leela Palace Udaipur

## Detail Listing of Service Request

From 01-Jan-2022 00:00:00 To 10-Nov-2022 23:59:59

Time	Expect	Finish	Extend	Exceed	Esc	Status	Job	Guest Name	Location	Service Item	Qty	Created By	Equipment	Assigned To	Closed By	
<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>		
10-May-2022 (Continue)											10-May-2022 Total Qty : 3			10-May-2022 Total : 3		
10:15:54	11:15:54	11:23:24		00:07:30	1	Completed	003060		PUBLIC AREA GROUND FLOOR	[ELE] S Plunge pool to clean	1	hknathu		DUTY ENGINEE R ESC 1	engdesk	
<b>Remark</b>		cleaning work done.														
<b>Action Taken</b>		work done														
10:19:32	10:29:32	00:00:00			5	Timeout	003061		PUBLIC AREA GROUND FLOOR	[ELE] Ceiling light fused	1	hknathu		NISAGA75 7		
<b>Remark</b>																
08:52:53	08:52:53	11:18:05			0	Completed	003059		PUBLIC AREA GROUND FLOOR	[PP] Painter Required	1	hknathu		Painter Group	AMJKHA523	
<b>Remark</b>		Ceiling paint touchup required														
11-May-2022											11-May-2022 Total Qty : 2			11-May-2022 Total : 2		
07:32:03	07:42:03	08:43:12		01:01:09	2	Completed	003062		PUBLIC AREA GROUND FLOOR	[ELE] Ceiling light fused	1	hknathu		BHASIN76 2	AMJKHA523	
<b>Remark</b>																
15:19:35	15:29:35	00:00:00			5	Timeout	003063		PUBLIC AREA GROUND FLOOR	[EQIP] Plug top burned	1	hknathu		NISAGA75 7		
<b>Remark</b>																
12-May-2022											12-May-2022 Total Qty : 4			12-May-2022 Total : 4		
10:56:40	11:06:40	00:00:00			5	Timeout	003065		LAKE WING 3rd - B	[ELE] Ceiling light fused	1	ROHBHA88 6		NISAGA75 7		
<b>Remark</b>		All maintenance need to check														
08:17:31	08:27:31	00:00:00			5	Timeout	003064		PUBLIC AREA GROUND FLOOR	[CP] Door closer not working	1	hknathu		NISAGA75 7		
<b>Remark</b>																
12:10:28	13:10:28	00:00:00			5	Timeout	003066		PALACE WING 1st	[ELE] S Plunge pool to clean	1	ROHBHA88 6		NISAGA75 7		
<b>Remark</b>																
13:06:49	14:06:49	00:00:00			5	Timeout	003067		LAKE WING 1st - B	[PLUM] Drain blocked	1	ROHBHA88 6		NISAGA75 7		
<b>Remark</b>																
13-May-2022											13-May-2022 Total Qty : 3			13-May-2022 Total : 3		
12:51:07	13:51:07	00:00:00			5	Timeout	003069		PALACE WING 1st	[ELE] S Plunge pool to clean	1	ROHBHA88 6		NISAGA75 7		
<b>Remark</b>																



# The Leela Palace Udaipur

## Detail Listing of Service Request

From 01-Jan-2022 00:00:00 To 10-Nov-2022 23:59:59

Time	Expect	Finish	Extend	Exceed	Esc	Status	Job	Guest Name	Location	Service Item	Qty	Created By	Equipment	Assigned To	Closed By	
<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>		
13-May-2022 (Continue)											13-May-2022 Total Qty : 3			13-May-2022 Total : 3		
12:58:00	13:58:00	00:00:00			5	Timeout	003070		PALACE WING 1st	[ELE] S Plunge pool to clean	1	ROHBHA88		NISAGA75		
<b>Remark</b>																
09:36:46	09:46:46	00:00:00			5	Timeout	003068		LAKE WING 2nd - C	[CP] Door cannot close	1	ROHBHA88		NISAGA75		
<b>Remark</b>																
14-May-2022											14-May-2022 Total Qty : 7			14-May-2022 Total : 7		
13:57:49	14:07:49	14:46:21		00:38:32	2	Completed	003075		PUBLIC AREA GROUND FLOOR	[ELE] Lamp fused	1	hknathu		BHASIN76 2	YASJOS927	
<b>Remark</b>																
10:07:22	10:17:22	00:00:00			5	Timeout	003073		PALACE WING 1st	[ELE] Ceiling light fused	1	ROHBHA88		NISAGA75		
<b>Remark</b>																
Make my button not working																
10:13:08	11:13:08	00:00:00			5	Timeout	003074		PALACE WING 1st	[ELE] S Plunge pool to clean	1	hknathu		NISAGA75		
<b>Remark</b>																
14:01:00	14:01:00	00:00:00			5	Timeout	003076		PUBLIC AREA GROUND FLOOR	[PP] Painter Required	1	hknathu		NISAGA75		
<b>Remark</b>																
09:41:19	10:41:19	00:00:00			5	Timeout	003071		PALACE WING 1st	[ELE] S Plunge pool to clean	1	ROHBHA88		NISAGA75		
<b>Remark</b>																
09:41:37	10:41:37	00:00:00			5	Timeout	003072		PALACE WING 1st	[ELE] S Plunge pool to clean	1	ROHBHA88		NISAGA75		
<b>Remark</b>																
18:52:27	19:12:27	00:00:00			5	Timeout	003077		LAKE WING 2nd - A	[PLUM] WC Choked	1	ROHBHA88		NISAGA75		
<b>Remark</b>																
15-May-2022											15-May-2022 Total Qty : 6			15-May-2022 Total : 6		
09:37:29	10:37:29	10:22:30			0	Completed	003079		PALACE WING 1st	[ELE] S Plunge pool to clean	1	ROHBHA88		Electrician Group	engdesk	
<b>Remark</b>																
work done																
<b>Action Taken</b>																
Cleaning work done																
09:38:24	10:38:24	11:35:18		00:56:54	2	Completed	003080		PALACE WING 1st	[ELE] S Plunge pool to clean	1	ROHBHA88		BHASIN76 2	engdesk	

# The Leela Palace Udaipur

## Detail Listing of Service Request

From 01-Jan-2022 00:00:00 To 10-Nov-2022 23:59:59

Time	Expect	Finish	Extend	Exceed	Esc	Status	Job	Guest Name	Location	Service Item	Qty	Created By	Equipment	Assigned To	Closed By	
<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>		
15-May-2022 (Continue)											15-May-2022 Total Qty : 6			15-May-2022 Total : 6		
<b>Remark</b>		work done.														
<b>Action Taken</b>		Cleaning work done.														
11:55:52	12:05:52	00:00:00			5	Timeout	003082		PUBLIC AREA GROUND FLOOR	[ELE] Ceiling light fused	1	hknathu		NISAGA75 7		
<b>Remark</b>																
07:24:50	07:24:50	11:20:52			0	Completed	003078		PUBLIC AREA GROUND FLOOR	[PP] Painter Required	1	hknathu		Painter Group	engdesk	
<b>Remark</b>		work done														
<b>Action Taken</b>		paint work done.														
12:24:59	12:44:59	12:58:36		00:13:37	1	Completed	003083		LAKE WING 3rd - C	[PLUM] WC Choked	1	ROHBHA88 6		DUTY ENGINEE R ESC 1	engdesk	
<b>Remark</b>		work done														
<b>Action Taken</b>		W C Flush Continue cheak working ok.														
09:38:49	10:38:49	10:21:45			0	Completed	003081		PALACE WING 1st	[ELE] S Plunge pool to clean	1	ROHBHA88 6		Electrician Group	engdesk	
<b>Remark</b>		work done														
<b>Action Taken</b>		Cleaning work done														
16-May-2022											16-May-2022 Total Qty : 9			16-May-2022 Total : 9		
09:43:30	09:43:30	14:19:47		04:36:17	4	Completed	003090		LAKE WING 1st - C	[PP] Painter Required	1	ROHBHA88 6		parbaj958	JACVAR090	
<b>Remark</b>																
09:41:21	09:41:21	17:56:49			0	Completed	003084		LAKE WING 1st - B	[PP] Painter Required	1	ROHBHA88 6		Painter Group	JACVAR090	
<b>Remark</b>																
09:41:41	09:41:41	14:21:14		04:39:33	4	Completed	003085		LAKE WING 1st - C	[PP] Painter Required	1	ROHBHA88 6		parbaj958	JACVAR090	
<b>Remark</b>																
09:42:00	09:42:00	14:20:43		04:38:43	4	Completed	003086		LAKE WING 1st - C	[PP] Painter Required	1	ROHBHA88 6		parbaj958	JACVAR090	
<b>Remark</b>																
09:42:25	09:42:25	14:20:31		04:38:06	4	Completed	003087		LAKE WING 1st - C	[PP] Painter Required	1	ROHBHA88 6		parbaj958	JACVAR090	
<b>Remark</b>																
09:42:58	09:42:58	14:20:17		04:37:19	4	Completed	003088		LAKE WING 1st - C	[PP] Painter Required	1	ROHBHA88 6		parbaj958	JACVAR090	

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## Detail Listing of Service Request

From 01-Jan-2022 00:00:00 To 10-Nov-2022 23:59:59

Time	Expect	Finish	Extend	Exceed	Esc	Status	Job	Guest Name	Location	Service Item	Qty	Created By	Equipment	Assigned To	Closed By	
<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>		
16-May-2022 (Continue)											16-May-2022 Total Qty : 9			16-May-2022 Total : 9		
<b>Remark</b>																
09:43:13	09:43:13	14:20:00		04:36:47	4	Completed	003089		LAKE WING 1st - C	[PP] Painter Required	1	ROHBHA88 6		parbaj958	JACVAR090	
<b>Remark</b>																
09:43:51	09:43:51	14:19:36		04:35:45	4	Completed	003091		LAKE WING 1st - B	[PP] Painter Required	1	ROHBHA88 6		parbaj958	JACVAR090	
<b>Remark</b>																
09:44:12	09:44:12	14:19:16		04:35:04	4	Completed	003092		LAKE WING 1st - B	[PP] Painter Required	1	ROHBHA88 6		parbaj958	JACVAR090	
<b>Remark</b>																
18-May-2022											18-May-2022 Total Qty : 8			18-May-2022 Total : 8		
09:12:25	09:12:25	09:42:18		00:29:53	1	Completed	003095		PUBLIC AREA FIRST FLOOR	[PP] Painter Required	1	hkmathu		DUTY ENGINEER R ESC 1	JACVAR090	
<b>Remark</b>																
13:43:03	13:53:03	00:00:00			5	Timeout	003098		LAKE WING 2nd - C	[ELE] Ceiling light fused	1	hkmathu		NISAGA75 7		
<b>Remark</b>																
13:43:04	14:03:04	13:48:43			0	Completed	003099		LAKE WING 2nd - C	[PLUM] WC Choked	1	hkmathu		Plumber Group	MALPAT794	
<b>Remark</b>																
13:43:04	13:53:04	00:00:00			5	Timeout	003100		LAKE WING 2nd - C	[CP] Door cannot close	1	hkmathu		NISAGA75 7		
<b>Remark</b>																
09:25:42	09:25:42	09:26:49			0	Completed	003096		PALACE WING 1st	[PP] Painter Required	1	hkmathu		Painter Group	JACVAR090	
<b>Remark</b>																
08:31:45	09:31:45	00:00:00			5	Timeout	003093		PALACE WING 1st	[ELE] S Plunge pool to clean	1	hkmathu		NISAGA75 7		
<b>Remark</b>																
08:32:22	09:32:22	00:00:00			5	Timeout	003094		PALACE WING 1st	[ELE] S Plunge pool to clean	1	hkmathu		NISAGA75 7		
<b>Remark</b>																
11:50:48	11:50:48	12:20:04			0	Completed	003097		LAKE WING 2nd - C	[PP] Painter Required	1	hkmathu		Painter Group	JACVAR090	

# The Leela Palace Udaipur

## Detail Listing of Service Request

From 01-Jan-2022 00:00:00 To 10-Nov-2022 23:59:59

Time	Expect	Finish	Extend	Exceed	Esc	Status	Job	Guest Name	Location	Service Item	Qty	Created By	Equipment	Assigned To	Closed By	
<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>		
18-May-2022 (Continue)											18-May-2022 Total Qty : 8			18-May-2022 Total : 8		
<b>Remark</b>																
19-May-2022											19-May-2022 Total Qty : 1			19-May-2022 Total : 1		
09:41:25	09:41:25	10:11:22			0	Completed	003101		PALACE WING 1st	[PP] Painter Required	1	hknathu		Painter Group	JACVAR090	
<b>Remark</b>																
20-May-2022											20-May-2022 Total Qty : 24			20-May-2022 Total : 24		
09:32:12	10:32:12	00:00:00			5	Timeout	003102		PALACE WING 1st	[ELE] S Plunge pool to clean	1	hknathu		NISAGA75 7		
<b>Remark</b>																
09:32:13	10:32:13	15:35:19		05:03:06	4	Completed	003103		PALACE WING 1st	[ELE] Lighting - Ceiling	1	hknathu		parbaj958	YASJOS927	
<b>Remark</b>																
09:32:30	10:32:30	00:00:00			5	Timeout	003104		PALACE WING 1st	[ELE] S Plunge pool to clean	1	hknathu		NISAGA75 7		
<b>Remark</b>																
15:50:02	16:20:02	18:57:16		02:37:14	3	Completed	003123		PALACE WING 3rd	[CP] Door lock not working	1	hknathu		avikum954	engdesk	
<b>Remark</b>																
<b>Action Taken</b>																
		Complain done														
		Cheak working ok.														
15:55:19	15:55:19	19:17:53			0	Completed	003124		PALACE WING 3rd	[PP] Painter Required	1	hknathu		Painter Group	engdesk	
<b>Remark</b>																
<b>Action Taken</b>																
		work done.														
		paint work done.														
11:47:38	11:47:38	00:00:00			5	Timeout	003115		PUBLIC AREA GROUND FLOOR	[PP] Painter Required	1	HAMSIN550		NISAGA75 7		
<b>Remark</b>																
Wall paint touch and All chairs leg polish required																
14:47:01	15:47:01	15:34:50			0	Completed	003118		PALACE WING 3rd	[AC] AC temperature not maintained	1	hknathu		Electrician Group	YASJOS927	
<b>Remark</b>																
11:58:42	11:58:42	13:53:45			0	Completed	003116		PALACE WING 1st	[PP] Painter Required	1	hknathu		Painter Group	JACVAR090	
<b>Remark</b>																
09:55:32	10:55:32	00:00:00			5	Timeout	003110		PUBLIC AREA GROUND FLOOR	[ELE] S Plunge pool to clean	1	HAMSIN550		NISAGA75 7		
<b>Remark</b>																
Table lamp not working																
11:46:22	11:46:22	00:00:00			5	Timeout	003111		PUBLIC AREA GROUND FLOOR	[PP] Painter Required	1	HAMSIN550		NISAGA75 7		

# The Leela Palace Udaipur

## Detail Listing of Service Request

From 01-Jan-2022 00:00:00 To 10-Nov-2022 23:59:59

Time	Expect	Finish	Extend	Exceed	Esc	Status	Job	Guest Name	Location	Service Item	Qty	Created By	Equipment	Assigned To	Closed By
<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>	
20-May-2022 (Continue)											20-May-2022 Total Qty : 24			20-May-2022 Total : 24	
<b>Remark</b>															
Wall paint and skirting polishing required															
11:46:23	12:46:23	00:00:00			5	Timeout	003112		PUBLIC AREA GROUND FLOOR	[ELE] S Plunge pool to clean	1	HAMSIN550		NISAGA75 7	
<b>Remark</b>															
Ceiling lights fused															
11:46:23	12:46:23	00:00:00			5	Timeout	003113		PUBLIC AREA GROUND FLOOR	[CP] Door handle broken	1	HAMSIN550		NISAGA75 7	
<b>Remark</b>															
Skirting broken															
15:24:08	16:24:08	15:33:48			0	Completed	003121		PALACE WING 3rd	[AC] AC temperature not maintained	1	hknathu		Electrician Group	YASJOS927
<b>Remark</b>															
15:24:09	15:54:09	15:26:24			0	Completed	003122		PALACE WING 3rd	[TV] TV picture not clear	1	hknathu		Electrician Group	YASJOS927
<b>Remark</b>															
TV channel is not working															
16:10:29	16:30:29	16:41:08		00:10:39	1	Completed	003125		PALACE WING 3rd	[PLUM] WC Choked	1	hknathu		DUTY ENGINEE R ESC 1	MALPAT794
<b>Remark</b>															
WC water continue															
14:55:39	15:05:39	15:34:35		00:28:56	1	Completed	003119		PALACE WING 3rd	[ELE] Lamp fused	1	hknathu		DUTY ENGINEE R ESC 1	YASJOS927
<b>Remark</b>															
15:00:37	15:30:37	15:34:18		00:03:41	1	Completed	003120		PALACE WING 3rd	[TV] TV remote faulty	1	hknathu		DUTY ENGINEE R ESC 1	YASJOS927
<b>Remark</b>															
11:46:24	11:46:24	00:00:00			5	Timeout	003114		PUBLIC AREA GROUND FLOOR	[CV] Tiles cracked to be replaced	1	HAMSIN550		NISAGA75 7	
<b>Remark</b>															
Cracked filling required															
13:52:42	13:52:42	16:19:28			0	Completed	003117		PALACE WING 1st	[PP] Painter Required	1	hknathu		Painter Group	engdesk
<b>Remark</b>															
work done															
<b>Action Taken</b>															
polish work done.															
09:53:07	09:53:07	00:00:00			5	Timeout	003105		PUBLIC AREA GROUND FLOOR	[PP] Painter Required	1	HAMSIN550		NISAGA75 7	
<b>Remark</b>															
Paint and behind wc door grouting filling required															

# The Leela Palace Udaipur

## Detail Listing of Service Request

From 01-Jan-2022 00:00:00 To 10-Nov-2022 23:59:59

Time	Expect	Finish	Extend	Exceed	Esc	Status	Job	Guest Name	Location	Service Item	Qty	Created By	Equipment	Assigned To	Closed By
<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>	
20-May-2022 (Continue)											20-May-2022 Total Qty : 24			20-May-2022 Total : 24	
09:55:29	09:55:29	00:00:00			5	Timeout	003106		PUBLIC AREA GROUND FLOOR	[PP] Painter Required	1	HAMSIN550		NISAGA75	7
<b>Remark</b>		All skirting polishing required													
09:55:30	10:05:30	00:00:00			5	Timeout	003107		PUBLIC AREA GROUND FLOOR	[CP] Door cannot close	1	HAMSIN550		NISAGA75	7
<b>Remark</b>		Door stopper not working													
09:55:31	10:55:31	00:00:00			5	Timeout	003108		PUBLIC AREA GROUND FLOOR	[PLUM] Drain blocked	1	HAMSIN550		NISAGA75	7
<b>Remark</b>															
09:55:31	09:55:31	00:00:00			5	Timeout	003109		PUBLIC AREA GROUND FLOOR	[CV] Tiles cracked to be replaced	1	HAMSIN550		NISAGA75	7
<b>Remark</b>		Grouting filling required													
21-May-2022											21-May-2022 Total Qty : 2			21-May-2022 Total : 2	
12:57:40	12:57:40	00:00:00			5	Timeout	003126		PUBLIC AREA GROUND FLOOR	[PP] Painter Required	1	hknathu		NISAGA75	7
<b>Remark</b>															
12:58:14	12:58:14	00:00:00			5	Timeout	003127		PUBLIC AREA GROUND FLOOR	[PP] Painter Required	1	hknathu		NISAGA75	7
<b>Remark</b>															
22-May-2022											22-May-2022 Total Qty : 2			22-May-2022 Total : 2	
10:10:52	10:10:52	00:00:00			5	Timeout	003128		PUBLIC AREA GROUND FLOOR	[PP] Painter Required	1	hknathu		NISAGA75	7
<b>Remark</b>															
11:52:32	12:02:32	12:47:09		<b>00:44:37</b>	2	Completed	003129		PUBLIC AREA GROUND FLOOR	[ELE] Ground light fused	1	hknathu		BHASIN76	YASJOS927
<b>Remark</b>		Light Cover need to be fixed.													
23-May-2022											23-May-2022 Total Qty : 1			23-May-2022 Total : 1	
11:42:21	11:52:21	11:59:51		<b>00:07:30</b>	1	Completed	003130		LAKE WING 1st - C	[ELE] Ceiling light fused	1	ROHBHA88 6		DUTY ENGINEE R ESC 1	engdesk
<b>Remark</b>		TV nt working													
<b>Action Taken</b>		T.V. Cheak working ok.													
24-May-2022											24-May-2022 Total Qty : 2			24-May-2022 Total : 2	
12:58:12	13:08:12	00:00:00			5	Timeout	003131		PUBLIC AREA GROUND FLOOR	[ELE] Ceiling light fused	1	hknathu		NISAGA75	7
<b>Remark</b>															

# The Leela Palace Udaipur

## Detail Listing of Service Request

From 01-Jan-2022 00:00:00 To 10-Nov-2022 23:59:59

Time	Expect	Finish	Extend	Exceed	Esc	Status	Job	Guest Name	Location	Service Item	Qty	Created By	Equipment	Assigned To	Closed By	
<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>		
24-May-2022 (Continue)											24-May-2022 Total Qty : 2			24-May-2022 Total : 2		
19:04:02	19:14:02	00:00:00			5	Timeout	003132		PUBLIC AREA SECOND FLOOR	[ELE] Ceiling light fused	1	ROHBHA88		NISAGA75		
<b>Remark</b>											6		7			
Royal board ceiling light fused																
25-May-2022											25-May-2022 Total Qty : 1			25-May-2022 Total : 1		
09:03:26	10:03:26	00:00:00			5	Timeout	003133		LAKE WING 3rd - B	[CP] Door handle broken	1	ROHBHA88		NISAGA75		
<b>Remark</b>											6		7			
Check all MEP																
27-May-2022											27-May-2022 Total Qty : 4			27-May-2022 Total : 4		
14:12:17	14:22:17	14:59:09		<b>00:36:52</b>	2	Completed	003134		PUBLIC AREA GROUND FLOOR	[ELE] Lamp fused	1	hkmathu		BHASIN76 2	BHATEL862	
<b>Remark</b>																
14:15:30	14:15:30	00:00:00			5	Timeout	003136		PUBLIC AREA GROUND FLOOR	[PP] Painter Required	1	hkmathu		NISAGA75		
<b>Remark</b>														7		
14:14:38	02:14:38	00:00:00			5	Timeout	003135		PUBLIC AREA GROUND FLOOR	[CP] Door Glass broken	1	hkmathu		NISAGA75		
<b>Remark</b>														7		
Table glass need to be fixed																
15:50:55	16:00:55	16:22:07		<b>00:21:12</b>	1	Completed	003137		LAKE WING 1st - B	[ELE] Ceiling light fused	1	ROHBHA88		DUTY ENGINEER R ESC 1	BHATEL862	
<b>Remark</b>											6					
Button missing																
29-May-2022											29-May-2022 Total Qty : 2			29-May-2022 Total : 2		
09:12:51	09:12:51	00:00:00			5	Timeout	003138		PUBLIC AREA GROUND FLOOR	[PP] Painter Required	1	hkmathu		NISAGA75		
<b>Remark</b>														7		
09:12:52	09:12:52	00:00:00			5	Timeout	003139		PUBLIC AREA GROUND FLOOR	[CV] Tiles cracked to be replaced	1	hkmathu		NISAGA75		
<b>Remark</b>														7		
Lobby lounge skirting filling required																
31-May-2022											31-May-2022 Total Qty : 6			31-May-2022 Total : 6		
10:25:49	11:25:49	00:00:00			5	Timeout	003140		PALACE WING 1st	[ELE] S Plunge pool to clean	1	ROHBHA88		NISAGA75		
<b>Remark</b>											6		7			
10:26:07	11:26:07	00:00:00			5	Timeout	003141		PALACE WING 1st	[ELE] S Plunge pool to clean	1	ROHBHA88		NISAGA75		
<b>Remark</b>											6		7			

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## Detail Listing of Service Request

From 01-Jan-2022 00:00:00 To 10-Nov-2022 23:59:59

Time	Expect	Finish	Extend	Exceed	Esc	Status	Job	Guest Name	Location	Service Item	Qty	Created By	Equipment	Assigned To	Closed By	
<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>		
31-May-2022 (Continue)											31-May-2022 Total Qty : 6			31-May-2022 Total : 6		
10:26:25	11:26:25	00:00:00			5	Timeout	003142		PALACE WING 1st	[ELE] S Plunge pool to clean	1	ROHBHA88		NISAGA75		
<b>Remark</b>																
14:51:38	15:01:38	17:46:57		02:45:19	3	Completed	003144		PUBLIC AREA SECOND FLOOR	[ELE] Ceiling light fused	1	ROHBHA88		avikum954	engdesk	
<b>Remark</b>																
Check 3 ceiling light fused																
<b>Action Taken</b>																
Work done.																
19:31:36	19:41:36	19:49:10		00:07:34	1	Completed	003145		PUBLIC AREA GROUND FLOOR	[ELE] Ceiling light fused	1	hkmathu		DUTY ENGINEER ESC 1	BHATEL862	
<b>Remark</b>																
Sheesh Mahal restroom ceiling light fuse																
11:14:55	11:14:55	16:55:41			0	Completed	003143		PUBLIC AREA GROUND FLOOR	[PP] Painter Required	1	HAMSIN550		Painter Group	JACVAR090	
<b>Remark</b>																
01-June-2022											01-June-2022 Total Qty : 6			01-June-2022 Total : 6		
14:53:46	14:53:46	00:00:00			5	Timeout	003148		PUBLIC AREA SECOND FLOOR	[CV] Tiles cracked to be replaced	1	RAMBHA67		NISAGA75		
<b>Remark</b>																
Skirting grouting required																
14:54:39	14:54:39	00:00:00			5	Timeout	003149		PUBLIC AREA THIRD FLOOR	[CV] Tiles cracked to be replaced	1	RAMBHA67		NISAGA75		
<b>Remark</b>																
Corridor skirting broken grouting required																
14:56:44	14:56:44	00:00:00			5	Timeout	003151		PALACE WING 1st	[CV] Tiles cracked to be replaced	1	RAMBHA67		NISAGA75		
<b>Remark</b>																
14:49:41	14:59:41	00:00:00			5	Timeout	003146		PALACE WING 3rd	[ELE] Lamp fused	1	RAMBHA67		NISAGA75		
<b>Remark</b>																
Lamp holder need to change																
14:51:10	14:51:10	00:00:00			5	Timeout	003147		PALACE WING 1st	[PP] Painter Required	1	RAMBHA67		NISAGA75		
<b>Remark</b>																
Polishing touchup required																
15:50:28	16:20:28	00:00:00			5	Timeout	003152		PALACE WING 1st	[CP] Floor trap choked	1	RAMBHA67		NISAGA75		
<b>Remark</b>																
Floor tiles damage need to change																
02-June-2022											02-June-2022 Total Qty : 5			02-June-2022 Total : 5		
09:21:20	09:21:20	00:00:00			5	Timeout	003153		PUBLIC AREA GROUND FLOOR	[PP] Painter Required	1	hkmathu		NISAGA75		



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## Detail Listing of Service Request

From 01-Jan-2022 00:00:00 To 10-Nov-2022 23:59:59

Time	Expect	Finish	Extend	Exceed	Esc	Status	Job	Guest Name	Location	Service Item	Qty	Created By	Equipment	Assigned To	Closed By
<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>	
02-June-2022 (Continue)											02-June-2022 Total Qty : 5			02-June-2022 Total : 5	
<b>Remark</b>															
Wooden floor polishing required															
09:22:39	09:22:39	00:00:00			5	Timeout	003154		PUBLIC AREA GROUND FLOOR	[PP] Painter Required	1	hknathu		NISAGA75	7
<b>Remark</b>															
At Swimming pool staircase remove paint mark from skirting.															
09:23:47	09:23:47	00:00:00			5	Timeout	003155		PUBLIC AREA GROUND FLOOR	[PP] Painter Required	1	hknathu		NISAGA75	7
<b>Remark</b>															
11:21:04	11:31:04	00:00:00			5	Timeout	003156		PALACE WING 1st	[ELE] Ceiling light fused	1	ROHBHA88	6	NISAGA75	7
<b>Remark</b>															
Bedside lamp fused and MCP to on															
18:06:11	18:16:11	00:00:00			5	Timeout	003157		LAKE WING 1st - B	[CP] Door cannot close	1	ROHBHA88	6	NISAGA75	7
<b>Remark</b>															
Silicon required															
03-June-2022											03-June-2022 Total Qty : 8			03-June-2022 Total : 8	
08:48:56	08:58:56	00:00:00			5	Timeout	003158		PALACE WING 1st	[CP] Door cannot close	1	RAMBHA67	3	NISAGA75	7
<b>Remark</b>															
Door handle loose															
08:50:13	09:50:13	00:00:00			5	Timeout	003159		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67	3	NISAGA75	7
<b>Remark</b>															
08:50:33	09:50:33	00:00:00			5	Timeout	003160		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67	3	NISAGA75	7
<b>Remark</b>															
10:11:30	10:11:30	10:18:35		00:07:05	1	Completed	003161		PUBLIC AREA GROUND FLOOR	[PP] Painter Required	1	hknathu		DUTY ENGINEE R ESC 1	JACVAR090
<b>Remark</b>															
12:48:37	12:48:37	10:19:00			0	Completed	003163		PALACE WING 2nd	[PP] Painter Required	1	RAMBHA67	3	Painter Group	JACVAR090
<b>Remark</b>															
12:48:59	12:48:59	00:00:00			5	Timeout	003164		PALACE WING 2nd	[PP] Painter Required	1	RAMBHA67	3	NISAGA75	7
<b>Remark</b>															
12:49:47	12:49:47	10:17:58			0	Completed	003165		PALACE WING 2nd	[PP] Painter Required	1	RAMBHA67	3	Painter Group	JACVAR090

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## Detail Listing of Service Request

From 01-Jan-2022 00:00:00 To 10-Nov-2022 23:59:59

Time	Expect	Finish	Extend	Exceed	Esc	Status	Job	Guest Name	Location	Service Item	Qty	Created By	Equipment	Assigned To	Closed By
<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>	
03-June-2022 (Continue)											03-June-2022 Total Qty : 8			03-June-2022 Total : 8	
<b>Remark</b>															
10:11:50	10:11:50	10:18:23		00:06:33	1	Completed	003162		PUBLIC AREA GROUND FLOOR	[PP] Painter Required	1	hknathu		DUTY ENGINEE R ESC 1	JACVAR090
<b>Remark</b>															
04-June-2022											04-June-2022 Total Qty : 7			04-June-2022 Total : 7	
08:04:09	09:04:09	00:00:00			5	Timeout	003167		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67		NISAGA75	
<b>Remark</b>															
08:04:58	09:04:58	00:00:00			5	Timeout	003169		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67		NISAGA75	
<b>Remark</b>															
08:05:16	09:05:16	00:00:00			5	Timeout	003170		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67		NISAGA75	
<b>Remark</b>															
08:03:38	09:03:38	00:00:00			5	Timeout	003166		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67		NISAGA75	
<b>Remark</b>															
08:04:30	09:04:30	00:00:00			5	Timeout	003168		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67		NISAGA75	
<b>Remark</b>															
16:26:04	16:36:04	17:04:22		00:28:18	1	Completed	003171		LAKE WING 3rd - A	[ELE] Ceiling light fused	1	ROHBHA88		DUTY ENGINEE R ESC 1	BHATEL862
<b>Remark</b>															
Butler pantry also light fused															
17:38:27	17:48:27	17:45:18			0	Completed	003172		PALACE WING 3rd	[ELE] Lamp fused	1	RAMBHA67		Electrician Group	engdesk
<b>Remark</b>															
Bedside lamp fused															
<b>Action Taken</b>															
Bulb Replaced.															
05-June-2022											05-June-2022 Total Qty : 5			05-June-2022 Total : 5	
12:09:04	12:29:04	12:20:00			0	Completed	003177		LAKE WING 2nd - B	[PLUM] WC Choked	1	ROHBHA88		Plumber Group	MALPAT794
<b>Remark</b>															
Bathub stopper stuck															
07:55:31	08:55:31	00:00:00			5	Timeout	003173		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67		NISAGA75	

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## Detail Listing of Service Request

From 01-Jan-2022 00:00:00 To 10-Nov-2022 23:59:59

Time	Expect	Finish	Extend	Exceed	Esc	Status	Job	Guest Name	Location	Service Item	Qty	Created By	Equipment	Assigned To	Closed By	
<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>		
05-June-2022 (Continue)											05-June-2022 Total Qty : 5			05-June-2022 Total : 5		
<b>Remark</b>																
07:56:19	07:56:19	00:00:00			5	Timeout	003174		PALACE WING 3rd	[PP] Painter Required	1	RAMBHA67		NISAGA75		
<b>Remark</b>																
Paint/polish touchup required																
07:56:49	07:56:49	00:00:00			5	Timeout	003175		PALACE WING 1st	[PP] Painter Required	1	RAMBHA67		NISAGA75		
<b>Remark</b>																
Paint and polish touchup req																
08:40:08	09:40:08	00:00:00			5	Timeout	003176		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67		NISAGA75		
<b>Remark</b>																
06-June-2022											06-June-2022 Total Qty : 4			06-June-2022 Total : 4		
09:10:48	10:10:48	00:00:00			5	Timeout	003178		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67		NISAGA75		
<b>Remark</b>																
09:11:53	09:26:53	13:25:05		<b>03:58:12</b>	4	Completed	003179		PALACE WING 3rd	[EQIP] Minibar Cooling	1	RAMBHA67		parbaj958	BHATEL862	
<b>Remark</b>																
Blinking																
09:15:10	09:45:10	09:21:14			0	Completed	003180		PALACE WING 3rd	[PLUM] Shower head holder loose	1	RAMBHA67		Plumber Group	MALPAT794	
<b>Remark</b>																
Shower area leakage ceelicon required																
13:23:44	14:23:44	00:00:00			5	Timeout	003181		PUBLIC AREA FIRST FLOOR	[AC] AC not cold	1	kulsen789		NISAGA75		
<b>Remark</b>																
07-June-2022											07-June-2022 Total Qty : 1			07-June-2022 Total : 1		
18:37:53	18:47:53	00:00:00			5	Timeout	003182		PUBLIC AREA GROUND FLOOR	[ELE] Lamp fused	1	hkmathu		NISAGA75		
<b>Remark</b>																
09-June-2022											09-June-2022 Total Qty : 3			09-June-2022 Total : 3		
10:38:00	11:38:00	00:00:00			5	Timeout	003183		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67		NISAGA75		
<b>Remark</b>																
10:38:18	11:38:18	00:00:00			5	Timeout	003184		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67		NISAGA75		
<b>Remark</b>																

# The Leela Palace Udaipur

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From 01-Jan-2022 00:00:00 To 10-Nov-2022 23:59:59

Time	Expect	Finish	Extend	Exceed	Esc	Status	Job	Guest Name	Location	Service Item	Qty	Created By	Equipment	Assigned To	Closed By	
<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>		
09-June-2022 (Continue)											09-June-2022 Total Qty : 3			09-June-2022 Total : 3		
10:38:38	11:38:38	00:00:00			5	Timeout	003185		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67		NISAGA75		
<b>Remark</b>											3		7			
10-June-2022											10-June-2022 Total Qty : 9			10-June-2022 Total : 9		
10:40:52	10:40:52	00:00:00			5	Timeout	003186		LAKE WING 3rd - C	[PP] Painter Required	1	RAMBHA67		NISAGA75		
<b>Remark</b>											3		7			
10:41:46	11:41:46	00:00:00			5	Timeout	003187		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67		NISAGA75		
<b>Remark</b>											3		7			
10:42:54	11:42:54	00:00:00			5	Timeout	003188		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67		NISAGA75		
<b>Remark</b>											3		7			
13:07:46	13:07:46	00:00:00			5	Timeout	003194		PUBLIC AREA GROUND FLOOR	[PP] Painter Required	1	hknathu		NISAGA75		
<b>Remark</b>													7			
10:44:05	11:44:05	00:00:00			5	Timeout	003189		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67		NISAGA75		
<b>Remark</b>											3		7			
10:44:34	11:44:34	00:00:00			5	Timeout	003190		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67		NISAGA75		
<b>Remark</b>											3		7			
10:45:00	10:45:00	00:00:00			5	Timeout	003191		LAKE WING 3rd - C	[PP] Painter Required	1	RAMBHA67		NISAGA75		
<b>Remark</b>											3		7			
10:45:25	10:45:25	00:00:00			5	Timeout	003192		LAKE WING 3rd - C	[PP] Painter Required	1	RAMBHA67		NISAGA75		
<b>Remark</b>											3		7			
10:45:59	10:45:59	00:00:00			5	Timeout	003193		LAKE WING 3rd - C	[PP] Painter Required	1	RAMBHA67		NISAGA75		
<b>Remark</b>											3		7			
11-June-2022											11-June-2022 Total Qty : 3			11-June-2022 Total : 3		
10:59:20	11:59:20	00:00:00			5	Timeout	003195		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67		NISAGA75		
<b>Remark</b>											3		7			

# The Leela Palace Udaipur

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From 01-Jan-2022 00:00:00 To 10-Nov-2022 23:59:59

Time	Expect	Finish	Extend	Exceed	Esc	Status	Job	Guest Name	Location	Service Item	Qty	Created By	Equipment	Assigned To	Closed By	
<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>		
11-June-2022 (Continue)											11-June-2022 Total Qty : 3			11-June-2022 Total : 3		
10:59:44	11:59:44	00:00:00			5	Timeout	003196		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67		NISAGA75		
<b>Remark</b>																
11:00:11	12:00:11	00:00:00			5	Timeout	003197		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67		NISAGA75		
<b>Remark</b>																
14-June-2022											14-June-2022 Total Qty : 4			14-June-2022 Total : 3		
11:32:35	11:42:35	00:00:00			5	Timeout	003198		PUBLIC AREA FIRST FLOOR	[ELE] Ceiling light fused	2	kulsen789		NISAGA75		
<b>Remark</b>																
11:33:44	12:03:44	00:00:00			5	Timeout	003199		PUBLIC AREA FIRST FLOOR	[CP] Door lock not working	1	kulsen789		NISAGA75		
<b>Remark</b>																
13:15:13	13:25:13	00:00:00			5	Timeout	003200		LAKE WING 1st - B	[ELE] Ceiling light fused	1	ROHBHA88		NISAGA75		
<b>Remark</b>																
Check weingh scale and all socket																
15-June-2022											15-June-2022 Total Qty : 3			15-June-2022 Total : 3		
18:33:56	18:33:56	00:00:00			5	Timeout	003203		PUBLIC AREA GROUND FLOOR	[CV] Tiles cracked to be replaced	1	HAMSIN550		NISAGA75		
<b>Remark</b>																
Cracked fill																
11:38:15	12:38:15	00:00:00			5	Timeout	003201		PALACE WING 1st	[ELE] S Plunge pool to clean	1	RAMBHA67		NISAGA75		
<b>Remark</b>																
11:38:16	12:38:16	00:00:00			5	Timeout	003202		PALACE WING 1st	[CP] Door handle broken	1	RAMBHA67		NISAGA75		
<b>Remark</b>																
Sliding door bathroom																
16-June-2022											16-June-2022 Total Qty : 1			16-June-2022 Total : 1		
19:55:12	20:55:12	01:33:22		<b>04:38:10</b>	4	Completed	003204		PUBLIC AREA FIRST FLOOR	[PLUM] Sink water leakage	1	RAMBHA67		parbaj958	MALPAT794	
<b>Remark</b>																
22-June-2022											22-June-2022 Total Qty : 9			22-June-2022 Total : 9		
14:30:09	14:30:09	20:19:13			0	Completed	003208		PALACE WING 2nd	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090	
<b>Remark</b>																
14:30:46	14:30:46	20:18:54			0	Completed	003209		PALACE WING 2nd	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090	

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From 01-Jan-2022 00:00:00 To 10-Nov-2022 23:59:59

Time	Expect	Finish	Extend	Exceed	Esc	Status	Job	Guest Name	Location	Service Item	Qty	Created By	Equipment	Assigned To	Closed By	
<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>		
22-June-2022 (Continue)											22-June-2022 Total Qty : 9			22-June-2022 Total : 9		
<b>Remark</b>																
14:31:11	14:31:11	20:18:35			0	Completed	003210		PALACE WING 3rd	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090	
<b>Remark</b>																
Gutai/paint/polish																
14:31:46	14:31:46	20:18:17			0	Completed	003211		PALACE WING 3rd	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090	
<b>Remark</b>																
14:28:44	14:28:44	20:20:02			0	Completed	003205		PALACE WING 2nd	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090	
<b>Remark</b>																
Polishing																
14:29:05	14:29:05	20:19:46			0	Completed	003206		PALACE WING 2nd	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090	
<b>Remark</b>																
14:29:24	14:29:24	20:19:33			0	Completed	003207		PALACE WING 2nd	[PP] Painter Required	1	RAMBHA67		Painter Group	JACVAR090	
<b>Remark</b>																
14:32:09	14:42:09	00:00:00			5	Timeout	003212		PALACE WING 3rd	[ELE] Lamp fused	1	RAMBHA67		NISAGA75		
<b>Remark</b>																
MOD																
14:32:50	15:32:50	00:00:00			5	Timeout	003213		PALACE WING 3rd	[AC] AC not cold	1	RAMBHA67		NISAGA75		
<b>Remark</b>																
MOD																
25-June-2022											25-June-2022 Total Qty : 11			25-June-2022 Total : 11		
13:50:58	13:50:58	00:00:00			5	Timeout	003223		PALACE WING 1st	[PP] Painter Required	1	RAMBHA67		NISAGA75		
<b>Remark</b>																
13:51:22	13:51:22	00:00:00			5	Timeout	003224		PALACE WING 1st	[PP] Painter Required	1	RAMBHA67		NISAGA75		
<b>Remark</b>																
11:25:10	11:25:10	00:00:00			5	Timeout	003214		PALACE WING 3rd	[PP] Painter Required	1	RAMBHA67		NISAGA75		
<b>Remark</b>																
Polish																
11:25:26	11:25:26	00:00:00			5	Timeout	003215		PALACE WING 3rd	[PP] Painter Required	1	RAMBHA67		NISAGA75		
<b>Remark</b>																

# The Leela Palace Udaipur

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<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>		
25-June-2022 (Continue)											25-June-2022 Total Qty : 11			25-June-2022 Total : 11		
11:25:47	11:25:47	00:00:00			5	Timeout	003216		PALACE WING 3rd	[PP] Painter Required	1	RAMBHA67		NISAGA75		
<b>Remark</b>											3		7			
12:09:00	12:09:00	00:00:00			5	Timeout	003217		PALACE WING 2nd	[PP] Painter Required	1	RAMBHA67		NISAGA75		
<b>Remark</b>											3		7			
12:09:48	12:09:48	00:00:00			5	Timeout	003218		PALACE WING 2nd	[PP] Painter Required	1	RAMBHA67		NISAGA75		
<b>Remark</b>											3		7			
12:10:14	12:10:14	00:00:00			5	Timeout	003219		PALACE WING 3rd	[PP] Painter Required	1	RAMBHA67		NISAGA75		
<b>Remark</b>											3		7			
13:49:01	13:49:01	00:00:00			5	Timeout	003221		PALACE WING 2nd	[PP] Painter Required	1	RAMBHA67		NISAGA75		
<b>Remark</b>											3		7			
13:49:41	13:49:41	00:00:00			5	Timeout	003222		PALACE WING 2nd	[PP] Painter Required	1	RAMBHA67		NISAGA75		
<b>Remark</b>											3		7			
13:10:09	13:10:09	00:00:00			5	Timeout	003220		PALACE WING 2nd	[PP] Painter Required	1	RAMBHA67		NISAGA75		
<b>Remark</b>											3		7			
27-June-2022											27-June-2022 Total Qty : 1			27-June-2022 Total : 1		
21:41:22	22:41:22	00:00:00			5	Timeout	003225		PUBLIC AREA GROUND FLOOR	[AC] AC not cold	1	DEEBHA459		NISAGA75		
<b>Remark</b>													7			
Kitchen temperature is very high in main kitchen, fresh air ducts are filled with grease and not effective, AC Spot cooling is choked badly and ineffective. Have reported on phone calls so many times.																
28-June-2022											28-June-2022 Total Qty : 5			28-June-2022 Total : 5		
13:14:58	13:14:58	00:00:00			5	Timeout	003228		PALACE WING 2nd	[PP] Painter Required	1	RAMBHA67		NISAGA75		
<b>Remark</b>											3		7			
13:15:28	13:15:28	00:00:00			5	Timeout	003229		PALACE WING 3rd	[PP] Painter Required	1	RAMBHA67		NISAGA75		
<b>Remark</b>											3		7			
13:15:50	13:15:50	00:00:00			5	Timeout	003230		PALACE WING 3rd	[PP] Painter Required	1	RAMBHA67		NISAGA75		
<b>Remark</b>											3		7			

# The Leela Palace Udaipur

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<b>Engineering (Continue)</b>											<b>Engineering Total Qty : 849</b>			<b>Engineering Total : 842</b>		
28-June-2022 (Continue)											28-June-2022 Total Qty : 5			28-June-2022 Total : 5		
12:08:37	13:08:37	12:49:57			0	Completed	003226		PALACE WING 1st	[AC] AC leaking	1	RAMBHA67		Electrician Group	engdesk	
<b>Remark</b>		A. c . Drain clear work done.														
12:09:58	12:09:58	00:00:00			5	Timeout	003227		PALACE WING 1st	[PP] Painter Required	1	RAMBHA67		NISAGA75		
<b>Remark</b>		Polishing touchup														
<b>Front Office</b>											<b>Front Office Total Qty : 5</b>			<b>Front Office Total : 5</b>		
24-February-2022											24-February-2022 Total Qty : 1			24-February-2022 Total : 1		
16:20:29	16:25:29	00:00:00			4	Timeout	002375		LAKE WING 2nd - C	[Butler] Minibar to Check	1	SACJAS787		FO ESC GM		
<b>Remark</b>																
18-March-2022											18-March-2022 Total Qty : 1			18-March-2022 Total : 1		
07:48:21	07:53:21	00:00:00			5	Timeout	002409		LAKE WING 2nd - C	[Butler] Minibar to Check	1	hkmathu		NISAGA75		
<b>Remark</b>		Minibar is not effective														
07-April-2022											07-April-2022 Total Qty : 1			07-April-2022 Total : 1		
09:22:37	09:37:37	00:00:00			5	Timeout	002822		LAKE WING 1st - B	[BD] Baggage Pick Up	1	RAMBHA67		NISAGA75		
<b>Remark</b>																
02-August-2022											02-August-2022 Total Qty : 2			02-August-2022 Total : 2		
19:12:44	19:27:44	00:00:00			5	Timeout	003232		PALACE WING 1st	[RC] Room Change required	1	hudini.tlpu		NISAGA75		
<b>Remark</b>		Hudini test														
14:55:42	15:05:42	00:00:00			5	Timeout	003231		PALACE WING 1st	[RC] Key not working	1	hudini.tlpu		NISAGA75		
<b>Remark</b>		Hudini test														
<b>Housekeeping</b>											<b>Housekeeping Total Qty : 10</b>			<b>Housekeeping Total : 8</b>		
27-March-2022											27-March-2022 Total Qty : 1			27-March-2022 Total : 1		
18:39:03	18:49:03	00:00:00			5	Timeout	002524		PUBLIC AREA FIRST FLOOR	[RA] Balcony Cleaning	1	VIKGUR916		NISAGA75		
<b>Remark</b>		Cleaning required														
28-March-2022											28-March-2022 Total Qty : 2			28-March-2022 Total : 2		
12:43:04	12:53:04	00:00:00			5	Timeout	002531		PUBLIC AREA TERRACE	[RA] Balcony Cleaning	1	VIKGUR916		NISAGA75		



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Time	Expect	Finish	Extend	Exceed	Esc	Status	Job	Guest Name	Location	Service Item	Qty	Created By	Equipment	Assigned To	Closed By
<b>Housekeeping (Continue)</b>											<b>Housekeeping Total Qty : 10</b>			<b>Housekeeping Total : 8</b>	
28-March-2022 (Continue)											28-March-2022 Total Qty : 2			28-March-2022 Total : 2	
<b>Remark</b>															
Place wing terrace electrical room cleaning required															
14:33:54	14:43:54	00:00:00			5	Timeout	002559		PUBLIC AREA GROUND FLOOR	[RA] Balcony Cleaning	1	VIKGUR916		NISAGA75 7	
<b>Remark</b>															
Cleaning required at place B															
31-March-2022											31-March-2022 Total Qty : 1			31-March-2022 Total : 1	
13:51:12	14:11:12	00:00:00			5	Timeout	002635		PUBLIC AREA GROUND FLOOR	[RA] Area To Clean	1	VIKGUR916		NISAGA75 7	
<b>Remark</b>															
Cleaning required															
07-April-2022											07-April-2022 Total Qty : 5			07-April-2022 Total : 3	
17:41:06	18:01:06	00:00:00			5	Timeout	002857		PUBLIC AREA GROUND FLOOR	[RA] Area To Clean	1	VIKGUR916		NISAGA75 7	
<b>Remark</b>															
Cleaning required															
17:53:55	18:13:55	00:00:00			5	Timeout	002860		PUBLIC AREA GROUND FLOOR	[RA] Area To Clean	1	VIKGUR916		NISAGA75 7	
<b>Remark</b>															
Cleaning required															
15:15:05	15:20:05	00:00:00			5	Timeout	002853		PUBLIC AREA GROUND FLOOR	[RA] Balcony Cleaning	3	VIKGUR916		NISAGA75 7	
<b>Remark</b>															
Net torn get it fix															
01-June-2022											01-June-2022 Total Qty : 1			01-June-2022 Total : 1	
14:55:33	15:10:33	14:55:49			0	Completed	003150		PALACE WING 2nd	[RA] Stool in shower area	1	RAMBHA67 3		RAMBHA6 73	RAMBHA673
<b>Remark</b>															
Shoe need to fix															
<b>IT</b>											<b>IT Total Qty : 3</b>			<b>IT Total : 3</b>	
09-April-2022											09-April-2022 Total Qty : 2			09-April-2022 Total : 2	
10:48:01	11:48:01	00:00:00			1	Timeout	002881		LAKE WING 1st - B	[Admin] IT - Telephone Assistance	1	RAMBHA67 3		ITNAREN DRA	
<b>Remark</b>															
Bathroom															
10:48:03	11:18:03	00:00:00			1	Timeout	002884		LAKE WING 1st - B	[Guest] IT - Telephones not working	1	RAMBHA67 3		ITNAREN DRA	
<b>Remark</b>															
Bathroom															
16-April-2022											16-April-2022 Total Qty : 1			16-April-2022 Total : 1	
16:38:04	17:38:04	00:00:00			1	Timeout	002976		LAKE WING 2nd - A	[Admin] IT - Telephone Assistance	1	hkmathu		ITNAREN DRA	
<b>Remark</b>															
Bathroom															
											<b>The Leela Palace Udaipur Total Qty : 867</b>			<b>The Leela Palace Udaipur Total : 858</b>	